1	UNITED STATES DISTRICT COURT					
2	NORTHERN DISTRICT OF OHIO					
3	EASTERN DIVISION					
4						
5	) MDL No. 2804					
6	IN RE NATIONAL PRESCRIPTION )					
7	OPIATE LITIGATION )					
8	) Case No. 17-md-2804					
9	This document relates to: )					
10	All Cases )					
11	) Hon. Dan A. Polster					
12						
13	HIGHLY CONFIDENTIAL					
14	SUBJECT TO FURTHER CONFIDENTIALITY REVIEW					
15						
16	The videotaped deposition of KATE NEELY,					
17	called for examination, taken pursuant to the Federal					
1.0						
18	Rules of Civil Procedure of the United States District					
19	Rules of Civil Procedure of the United States District Courts pertaining to the taking of depositions, taken					
19	Courts pertaining to the taking of depositions, taken					
19	Courts pertaining to the taking of depositions, taken before JULIANA F. ZAJICEK, a Registered Professional					
19 20 21	Courts pertaining to the taking of depositions, taken before JULIANA F. ZAJICEK, a Registered Professional Reporter and a Certified Shorthand Reporter, at Lieff					

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1	APPEARANCES:	,	APPEARANCES: (Continued)
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7	ON BEHALF OF ENDO HEALTH SOLUTIONS INC , ENDO PHARMACEUTICALS INC , PAR PHARMACEUTICAL COMPANIES, INC: BAKER HOSTETLER Key Tower 127 Public Square, Suite 2000 Cleveland, OH 44114-1214 216-861-6486 BY: DOUGLAS SHIVELY, ESQ (Telephonically) dshively@bakerlaw com  ON BEHALF OF WALMART INC:  JONES DAY North Point 901 Lakeside Avenue Cleveland, Ohio 44114-1190 216-586-3939 BY: ADAM HOLLINGSWORTH, ESQ ahollingsworth@jonesday com  ON BEHALF OF VALIDUS PHARMACEUTICALS: FOX ROTHSCHILD LLP 2000 Market Street, 20th Floor Philadelphia, PA 19103-3222 215-299-2872 BY: MAURA L BURKE, ESQ (Telephonically)	10 10 11 12 13 14 15 16 17 18 19	E X H I B I T S  MALLINCKRODT- NEELY EXHIBIT MARKED FOR II  No. 1 Plaintiffs' Notice of Oral 13  Videotaped Deposition of Kate Neely (Muhlenkamp) and Requests for Production of Documents  No. 2 E-mail chain, top one from 40  Muhlenkamp to Vorderstrasse, 10/10/08, Subject: RE: Fentanyl question, w/attachment; MNK-T1_0006330799 - 800  No. 3 E-mail from France to Muhlenkamp, 59 9/2/08, Subject: Action Plan, w/attachment; MNK-T1_0000448772 - 780  No. 4 E-mail chain, top one from Victor 72 Borelli to Kate Muhlenkamp, among others; MNK-T1_0000563714 - 715  No. 5 E-mail chain, top one from Kate 89 Muhlenkamp to Dave Irwin, among others, Subject: Customer Demand

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4 Subject: Excess Demand Rule Orders, w/attachment;	4 9/17/10, Subject: Re: Cardinal Health - order 70177713;
Orders, Wattachment; 5 MNK-T1 0006330418 - 419	5 MNK-T1 0000264901 - 902
6 No. 7 E-mail chain, top one from Kate 113	6 No. 22 E-mail chain, to one from Rausch 262
Muhlenkamp to Lisa Lundergan,	to Rehkop, 9/14/10, Subject: RE: Cardinal order for OXY's on
7 among others, 7/12/10, Subject: FW: Keysource Vault Program;	peculiar order report;
8 MNK-T1 0000449492 - 493	8 MNK-T1_0000265090 - 092
9 No. 8 E-mail chain, top one from Jeremy 136	9 No. 23 E-mail chain, top one from Rehkop 265
Stamer to Kate Muhlenkamp, 7/13/10 Subject: RE: Ovycodone	to Harper, 10/26/10, Subject: RE:  McKesson on Peculiar ord rep for
7/13/10, Subject: RE: Oxycodone Florida Sales;	Oxy; MNK-T1_0000280580 - 582
11 MNK-T1_0006320438 - 440	No. 24 E-mail chain, top one from 271
12 No. 9 E-mail from Kate Muhlenkamp to 149	12 Muhlenkamp to Heideman, among
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15 No. 10 E-mail chain, top one from Kate 152  Muhlenkamp to Karen Harper,	No. 25 E-mail chain, top one from 277
16 9/14/10, Subject: RE: Requesting	Muhlenkamp to Harper, Levy and Borelli, 6/25/10, Subject: RE:
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15 and 30 mg to Florida per year, w/attachment;	Summary;
18 MNK-T1 0000289707 - 708	17 MNK-T1 0000387434 - 436249 18 No. 26 E-mail chain, top one from 286
19 No. 11 E-mail chain, top one from Lohman 155	Muhlenkamp to Borelli, 6/25/10,
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21 w/attachments;	21 No. 27 E-mail chain, top one from Rehkop 290
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23 11/8/10, Subject: Suspicious Order	23
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2 MALLINCKRODT- NEELY EXHIBIT MARKED FOR ID	2 MALLINCKRODT- NEELY EXHIBIT MARKED FOR ID
3 No. 13 Document titled: "Talking Points 167 for DEA Albany and DEA St. Louis,"	3 No. 29 E-mail chain, top one from Stewart 305 to Ratliff, among others, 6/4/08,
4 dated 11/1/10; MNK-T1_0000270081	4 Subject: RE: Oxycodone orders;
5 No. 14 E-mail from Muhlenkamp to Borelli, 173	MNK-T1_0000290546 - 552
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7 MNK-T1_0000559192 - 195	6 Muhlenkamp to Gunning, 6/3/08, Subject: FW: Oxy monthly usage;
8 No. 15 E-mail chain, top one from 195 Muhlenkamp to Rausch, Harper,	7 MNK-T1 0000562701 - 704
9 8/4/10, Subject: Cedardale	8 No. 31 E-mail chain, top one from Borelli 331
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No. 16 E-mail chain, top one from Cathy 210	9 Dextro Discontinuation;
11 Stewart to Charity Aranda, among	MNK-T1_0000564327 - 329
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12 Sunrise Chargeback Summary,	to Muhlenkamp, 9/16/08, Subject:
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14 No. 17 Letter from DEA to Mallinckrodt; 219	12 MNK-T1_0000562745 - 746
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	14 5/20/08, Subject: FW: Sunrise
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No. 18 E-mail chain, top one from 226  Muhlenkamp to Montgomery, 11/12/09, Subject: RE: North Carolina Mutual - Durham, NC - No	Wholesale; MNK-T1_0003028219 - 220  15  No. 34 E-mail chain, top one from Borelli 346
No. 18 E-mail chain, top one from 226  Muhlenkamp to Montgomery, 11/12/09, Subject: RE: North Carolina Mutual - Durham, NC - No Shipments Week of 11/23/09;	Wholesale; MNK-T1_0003028219 - 220  15  No. 34 E-mail chain, top one from Borelli 346  16 to Hoffman and Cochrane, 9/29/10,
No. 18 E-mail chain, top one from 226  16 Muhlenkamp to Montgomery, 11/12/09, Subject: RE: North  17 Carolina Mutual - Durham, NC - No Shipments Week of 11/23/09; 18 MNK-T1_0000387257 - 258  19 No. 19 E-mail chain, top one from 232	Wholesale; MNK-T1_0003028219 - 220  15  No. 34 E-mail chain, top one from Borelli 346  16 to Hoffman and Cochrane, 9/29/10,  Subject: FW: Chargeback Quantity
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No. 18 E-mail chain, top one from 226  Muhlenkamp to Montgomery, 11/12/09, Subject: RE: North  Carolina Mutual - Durham, NC - No Shipments Week of 11/23/09;  MNK-T1 0000387257 - 258  No. 19 E-mail chain, top one from 232 Muhlenkamp to Adams, 10/28/08,	Wholesale; MNK-T1_0003028219 - 220  15  No. 34 E-mail chain, top one from Borelli 346  16 to Hoffman and Cochrane, 9/29/10, Subject: FW: Chargeback Quantity  17 on Oxycodone 30mg; MNK-T1_0000384139 - 140  18  19
No. 18 E-mail chain, top one from 226  Muhlenkamp to Montgomery, 11/12/09, Subject: RE: North Carolina Mutual - Durham, NC - No Shipments Week of 11/23/09;  MNK-T1_0000387257 - 258  19 No. 19 E-mail chain, top one from 232 Muhlenkamp to Adams, 10/28/08, 20 Subject: RE: Old Bridge acct# 3448; MNK-T1_0000449467 - 469  21  No. 20 E-mail chain, top one from 238	Wholesale; MNK-T1_0003028219 - 220  15  No. 34 E-mail chain, top one from Borelli 346  16 to Hoffman and Cochrane, 9/29/10, Subject: FW: Chargeback Quantity  17 on Oxycodone 30mg; MNK-T1_0000384139 - 140  18  19 20
No. 18	Wholesale; MNK-T1_0003028219 - 220  15  No. 34 E-mail chain, top one from Borelli 346  16 to Hoffman and Cochrane, 9/29/10, Subject: FW: Chargeback Quantity  17 on Oxycodone 30mg; MNK-T1_0000384139 - 140  18  19
No. 18 E-mail chain, top one from 226  Muhlenkamp to Montgomery, 11/12/09, Subject: RE: North Carolina Mutual - Durham, NC - No Shipments Week of 11/23/09;  MNK-T1_0000387257 - 258  19 No. 19 E-mail chain, top one from 232 Muhlenkamp to Adams, 10/28/08, 20 Subject: RE: Old Bridge acct# 3448; MNK-T1_0000449467 - 469  21  No. 20 E-mail chain, top one from 238	Wholesale; MNK-T1_0003028219 - 220  15  No. 34 E-mail chain, top one from Borelli 346  16 to Hoffman and Cochrane, 9/29/10, Subject: FW: Chargeback Quantity  17 on Oxycodone 30mg; MNK-T1_0000384139 - 140  18  19 20 21
No. 18 E-mail chain, top one from  Muhlenkamp to Montgomery, 11/12/09, Subject: RE: North  Carolina Mutual - Durham, NC - No Shipments Week of 11/23/09; MNK-T1 0000387257 - 258  No. 19 E-mail chain, top one from Muhlenkamp to Adams, 10/28/08, Subject: RE: Old Bridge acct# 3448; MNK-T1_0000449467 - 469  No. 20 E-mail chain, top one from 238 Muhlenkamp to Rausch, 10/7/10, Subject: FW: FW: PO# 472054618;	Wholesale; MNK-T1_0003028219 - 220  15  No. 34 E-mail chain, top one from Borelli 346  16 to Hoffman and Cochrane, 9/29/10, Subject: FW: Chargeback Quantity  17 on Oxycodone 30mg; MNK-T1_0000384139 - 140  18  19 20 21 22

- 1 THE VIDEOGRAPHER: Okay. We are now on the
- <sup>2</sup> record. My name is Henry Marte. I am a videographer
- 3 for Golkow Litigation Services. Today's date is
- 4 January 8th, 2019, and the time is 9:06 a.m.
- 5 This videotape deposition is being held at
- 6 250 Hudson Street, New York, New York in the matter of
- 7 National Prescription Opiate Litigation.
- 8 The deponent today is Kate Neely.
- 9 All appearances are noted on the -- on the
- 10 stenographic record.
- Will the court reporter please administer
- 12 the oath to the witness.
- 13 (WHEREUPON, the witness was duly
- sworn.)
- 15 KATE NEELY,
- 16 called as a witness herein, having been first duly
- 17 sworn, was examined and testified as follows:
- 18 EXAMINATION
- 19 BY MR. KAWAMOTO:
- Q. Good -- good morning, Ms. Neely.
- 21 A. Good morning.
- Q. Thank you for being here today.
- My name is Dean, Keller Rohrback, and I am
- 24 here for the Plaintiffs.

- A. The first meeting was in November.
- Q. And do you recall roughly how long that --
- 3 that meeting lasted for?
- A. It was approximately one business day.
- 5 Q. And I take it you met with Mr. Tsai and
- 6 Ms. Reidy?
- A. The first time I met with Ms. Reidy and
- 8 another gentleman named Mr. Davidson and then the
- <sup>9</sup> second time I met with Mr. Tsai and Ms. Reidy.
- Q. And other than your counsel, was anyone
- 11 else present?
- 12 A. No.

13

- Q. And the second day, roughly when was that?
- 14 A. Yesterday.
- Q. And roughly how long was that meeting?
- 16 A. The same amount of time, one business day.
- Q. Okay. And other than your counsel, was
- 18 anyone else present?
- 19 A. No.
- Q. Have you talked about this deposition with
- 21 anyone else besides your counsel?
- 22 A. No.
- Q. Have you spoken to any former Mallinckrodt
- employees about -- or any of your former colleagues

Page 13

- 1 Have you ever been deposed before?
- 2 A. I have not.
- <sup>3</sup> Q. So let's go over some ground rules to make
- 4 the process a little smoother.
- 5 I will ask you questions and I will do my
- 6 best to ask coherent and clear ones. If you don't
- 7 understand them for whatever reason, please let me
- 8 know and I'll try to rephrase them. It's very
- 9 important that we not talk over each other, so I'll
- 10 ask the question and then give you an opportunity to
- 11 answer.
- 12 If you need to take a break, please just
- 13 let me know and -- and we can take one. And your
- 14 counsel may object for the record. Unless he directs
- you not to answer, you should respond to the question.
- 16 D (1 1 0
- Does that make sense?
- 17 A. Yes.
- 18 Q. Thank you.
- How did you per -- how did you prepare for
- 20 this deposition?
- A. I've met with my attorneys on two
- 22 different occasions prior to today.
- Q. Okay. And do you recall roughly when the
- 24 first meeting was?

- 1 about this case?
- 2 A. No.
- 3 MR. KAWAMOTO: Thank you.
- So I'd like to mark this as Exhibit 1. It
- 5 is just a copy of the deposition notice.
- 6 (WHEREUPON, a certain document was
- 7 marked Mallinckrodt Neely
- 8 Deposition Exhibit No. 1, for
- 9 identification, as of 01/07/2019.)
- MR. TSAI: And do you have extra copies for us?
- 11 MR. KAWAMOTO: Yes.
- 12 MR. TSAI: Okay.
- MR. KAWAMOTO: They are going to sort of
- circulate, you know, clockwise.
- 15 BY THE WITNESS:
- A. And do I need to do anything with this
- 17 or...?
- 18 BY MR. KAWAMOTO:
- Q. No. Just take a look, and actually, there
  - are -- there are other copies underneath that. So if
- 21 you can pass copies down to your counsel and --
- A. Sure.
- Q. -- to everyone else.
- MR. TSAI: So you'll take the marked one.

<sup>1</sup> BY THE WITNESS:

- 2 A. Got it. Okay.
- <sup>3</sup> BY MR. KAWAMOTO:
- 4 Q. So, Ms. Neely, this is what's called a
- <sup>5</sup> deposition notice.
- Have you -- have you ever seen this
- 7 document before?
- 8 A. I don't think so.
- 9 Q. Okay. Starting on Page 4 and 5, it has
- 10 some requests for documents, and I'd like to -- to
- 11 direct your attention to Request for Production No. 2.
- 12 Okay. And it is going to be on Page 5.
- 13 A. Okay.
- Q. Do you have any documents in your
- possession that relate to Mallinckrodt's
- 16 manufacturing, marketing, sale, or distribution of its
- 17 opioid business?
- 18 A. I do not.
- Q. And did you consult any doc -- or were you
- 20 shown any documents in the con- -- in the process of
- 21 preparing for your deposition?
- Well, let me strike that.
- Did you review any documents while
- <sup>24</sup> preparing for this deposition?
- Page 15
- 1 A. I did meet with my attorneys, yes.
- Q. And did they show you documents? I'm not
- <sup>3</sup> asking you what the documents were.
- 4 A. Sure.
- 5 Q. I'm just asking if they showed them to
- 6 you.
- A. We did review information, yes.
- 8 Q. Okay.
- 9 MR. KAWAMOTO: And, Counsel, I take it that
- 10 those documents are all ones that have been produced?
- 11 MR. TSAI: Yes.
- MR. KAWAMOTO: Okay.
- 13 BY MR. KAWAMOTO:
- Q. Okay. Ms. Neely, while you were employed
- 15 at Mallinckrodt, did you have a cell phone?
- 16 A. I did.
- Q. And was it provided by the company?
- 18 A. It was.
- Q. And did you return it to them when you
- 20 left the company?
- 21 A. I did.
- Q. And they paid for the service and handled
- 23 its operation?
- 24 A. Correct.

Page 1

Q. Did you receive performance reviews while

- <sup>2</sup> you were employed at Mallinckrodt?
- 3 A. Yes.
- Q. Do you recall roughly how often tho- --
- 5 they were?
- 6 A. Annual.
  - Q. And did you receive a written report or
- 8 summary of -- of the review?
- 9 A. Yes.

10

- Q. The HR department has apparently misplaced
- 11 or lost your file.
- 12 A. Okay.
  - Q. That's the -- why I'm -- I'm asking these
- 14 questions.
- 15 A. They wanted to get rid of me that bad.
- Q. I imagine not, but...
- Were the -- well, could you describe or
- 18 characterize the -- the nature of the reviews?
  - A. I can give you a high level. It's been,
- 20 you know --
- O. Sure.
- A. -- eight, nine years ago. You know, you
- 23 did an annual review. It was based on a combination
- 24 of company and personal goals.
- Page 17
- Q. And did you generally meet those goals?
- A. I generally came in satisfactorily, yes.
- Q. Do you recall any areas where the -- the
- 4 company indicated that you could need a -- that needs
- 5 improvement or any shortcomings?
- 6 A. I don't recollect any.
- 7 Q. And do you recall roughly what your salary
- 8 was?
- A. When I started with the company?
- Q. Well, when you started and then ultimately
- 11 when you finished?
- 12 A. Sure.
- When I started with the company, I think
- 14 my base salary was and when I left with the
- -5 company it was just over
- MR. TSAI: And given that we are talking about
- 17 her personal financial information, I'd like to
- 18 designate this highly confidential.
- MR. KAWAMOTO: Sure. That's fine.
- 20 BY MR. KAWAMOTO:
- Q. Did you receive any bonuses while you were
- 22 at Mallinckrodt?
- A. We did receive bonuses.
- Q. And approximately how -- what -- what was

Page 18

- 1 the size of the bonuses you received?
- 2 A. I don't remember the dollar amounts, but I
- 3 will tell you the base bonus was approximately
- 4 15 percent of your base salary, give or take,
- 5 depending on the -- how you accomplished your goals.
- Q. And do you recall what the bonuses were
- 7 based on?
- 8 A. It was a combination of sales budget,
- margin, and then individual goals. As far as how it
- 10 was weighted out, that part I don't remember.
- 11 Q. Okay. And in terms of individual goals,
- could you provide some examples of what an individual
- goal would be?
- 14 A. Sure.
- 15 An individual goal could range from
- 16 taking, you know, an Excel training class to going to
- a leadership class and learning how to speak better in
- public, anything that might enhance you as an
- 19 employee.
- Q. Now, while you worked at Mallinckrodt, you
- 21 did have certain compliance responsibilities, is that
- 22 fair?
- 23 A. As a product manager, I was trained in
- 24 compliance. It wasn't -- I wasn't necessarily in the

- A. We really, when we talk in terms of sales
- <sup>2</sup> dollars, it was tied -- from my recollection, it was
- tied to the total company sales.
- Q. Okay. And was -- was this -- for total
- 5 company sales, was this opioid products or was this
- all of their products?
- A. It was all products that we, Mallinckrodt,
- 8 marketed within the generics group, which would cover
- opioids and non-opioids.
  - Q. Okay. Thank you.
- 11 Can you briefly describe your prior work
- experience before you joined Mallinckrodt?
- A. Sure. I was working as a corporate buyer
- 14 for a department store chain. The name of the company
- was May Company, May department stores. They got
- purchased by Federated, which is Macy's, in 2006,
- which is when I left the company.
- Q. So prior to 2006, did you have any
  - experience with the pharmaceutical industry?
- 20 A. I did not.
- 21 Q. And I take it you didn't have any
- experience with controlled substances or -- or
- narcotics?
- A. I did not.

- 1 SOM's, you know, department or in compliance, but we
- 2 definitely did undergo compliance training, yes.
- 3 Q. Understood.
- And were any -- did any of your individual 4
- goals relate to compliance?
- 6 A. I don't recollect.
- 7 Q. Do you recall if any portion of your bonus
- 8 was tied to a compliance-related goal or
- compliance-related criteria? 9
- 10 A. I can't remember.
- 11 Q. And you indicated that the bonus was tied
- 12 to sales budget and margin.
- 13 What do you mean by that?
- 14 A. So each fiscal year you would set a sales
- budget, so top line sales dollars, and then you would
- 16 as -- also have a margin budget and you were -- as a
- company you had these top level goals and then you, if
- you did not make those numbers as a company, then that
- 19 would be a shortcoming in regards to your -- your
- 20 goals.
- 21 Q. And I'm sorry. When you said "as a
- 22 company," so was there sort of an -- an -- a sum or
- 23 a -- a number in terms of the sales budget that you or
- 24 your department was expected to reach?

- Page 21
- Q. And when you first joined Mallinckrodt,
- what was your title?
- A. Marketing analyst.
- Q. And generally speaking, what were your job
- responsibilities as a marketing analyst?
- A. I was responsible for creating tools to
- <sup>7</sup> help with the marketing team, so whether it be in
- 8 Excel or Access, I generated reports, did reporting
- 9 analytics.
- 10 Q. And in terms of marketing tools, could you
- provide some examples of -- of what -- what the --
- what type of tools we are talking about?
- 13 A. Sure.
- 14 I think we need to be clear that marketing
- within a generics firm is not like traditional
- marketing. It's much more analytics driven because
- you are not truly marketing the product to an end
- 18 consumer.
- 19 So when you talk about marketing tools,
- 20 things I created, I created the profitability analysis
- tool, which allowed them -- it was something -- I
- basically created tools that -- that were functions
- 23 that people repeated on a day-to-day basis, I created
- 24 things to make it easier for them to do that. So it

- <sup>1</sup> was more for internal operations. I created a
- <sup>2</sup> forecasting tool, things to help expedite internal
- <sup>3</sup> processes and projects.
- Q. Okay. So the -- I mean, well, I guess
- 5 these are almost like computer programs or --
- 6 A. They were -- they were -- yeah, they
- <sup>7</sup> were -- I wouldn't go that sophisticated, but similar,
- <sup>8</sup> yes.

13

- 9 Q. Okay.
- 10 A. Yep.
- 11 Q. Okay. And generally speaking, how did
- <sup>12</sup> Mallinckrodt -- well, strike that.
  - Generally speaking, how did Mallinckrodt
- market its generic products, its generic opioid
- <sup>15</sup> products?
- A. In terms of, again, marketing generic
- opioids, you don't truly market them. The market is
- 18 already created by the brand. So as a generic, you
- 19 come in and you contract with wholesalers,
- <sup>20</sup> distributors and/or retail, large retail chains to
- 21 gain position on their formulary, and then at that
- 22 point you sell to them and then they sell into the end
- 23 pharmacy.
- Q. And when you say you contract with

- <sup>1</sup> reliability of supply, those three components.
- Q. And so in terms of price, would -- would
- 3 the chargeback payments or the chargeback program
- 4 figure into the price?
  - A. So the chargeback isn't -- it's more of a
- 6 financial exchange. It's just something that -- so
- <sup>7</sup> the price is set. So you -- let's say you negotiate a
- 8 contract price of \$4 with a wholesaler. However, you
- 9 sell to them at, say, \$50. Your price is your price.
- 10 It's \$4. And wherever you set that at, the chargeback
- is then dictated based on that and -- and the WAC, so
- 12 in that case it would be a \$46 chargeback.
  - Q. And just so I understand, the \$46 would
- 14 be -- would be the money that -- that Mallinckrodt
- 15 paid to the distributors --
- 16 A. No.
- Q. -- is that right or --
- 18 A. No.
- So you sell it to the distributor at the
- 20 WAC price, let's say for this instance \$50. When the
- 21 distributor then turns and they sell it to their end
- customer, which is a pharmacy, then -- and let's say
- our negotiated price with them is \$4 with the
- <sup>24</sup> wholesaler, they would then charge us back, the

# Page 23

- 1 wholesalers or distributors, what -- what is -- what's
- <sup>2</sup> the sales pitch to the wholesaler or distributor, is
- <sup>3</sup> it -- well, I mean, I -- I -- strike that.
- What was -- was there a sales pitch that
- 5 Mallinckrodt delivered to wholesalers or distributors
- 6 in terms of, you know, when they were trying to get
- 7 them to enter into a contract?
- 8 A. And, again, I wasn't in sales. I was in
- 9 marketing at the time, so I was really working in the
- 10 back office, but in general, within the generics
- 11 industry, you're not really pitching your product.
- 12 It's all based on price. And so you are negotiating
- 13 with -- because you are inherently competing against
- 14 at least one if not, you know, up to eight different
- competitors, and so it really becomes a price game and
- 16 a relationship, a relationship-based sale. And so you
- 17 really are competing, I would say, on price.
- Q. Okay. So I assume distributors are
- 19 looking at price and presumably the reliability of --
- 20 of delivery, is that fair?
- A. So I think -- yeah, and that's fair. So
- 22 let me take a step back.
- So you -- you -- the distributors would
- 24 take a look at price, then quality, and then

- Page 25

  wholesaler would, the \$46. So the chargeback occurs
- <sup>2</sup> between the wholesaler back to the manufacturer.
- Q. Okay.
- 4 A. And it only occurs after they have sold
- 5 the product to the pharmacy that they have the deal in
- 6 place with.
- 7 Q. Understood.
- So while -- or just to make sure I
- 9 understand, so Mallinckrodt has a price with a
- 10 distributor for \$50, it then also has a price with, I
- 11 guess, the -- the indirect customer, is that the right
- 12 term or --

- A. The price is with the wholesaler as well.
  - Q. Okay.
- A. So WAC is just a universal, WAC is
- <sup>16</sup> wholesaler acquisition cost. And it is just a
- -7 universal price, it is published. It's public. And
- that's what wholesalers purchase the product at.
- You then in turn have negotiated contracts
- 20 with that particular wholesaler for a contract price,
- but you have different contracts loaded with them at
- 22 different contract prices. So depending on who they
- 23 sell that product on to, off of which contract,
- 24 they'll charge you back against that WAC the

10

19

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- 1 difference between that WAC and whatever the
- 2 negotiated contract price is.
- Q. And so -- I mean, in terms of the numbers,
- 4 Mallinckrodt is selling its opioid products, let's say
- 5 oxy 15, to a wholesaler for \$50 a bottle, whatever the
- 6 price is, then that wholesaler charges a pharmacy, I
- 7 guess, \$10 a bottle. The chargeback would be \$40 paid
- 8 by Mallinckrodt to the wholesaler, is that correct?
- 9 A. No. The wholesaler pays the chargeback to
- 10 Mallinckrodt -- hold on. Let me think about this.
- So they issue the chargeback to
- 12 Mallinckrodt and then Mallinckrodt pays the chargeback
- 13 to them.
- 14 Q. Okay.
- A. So they'll issue the financial chargeback
- 16 to the wholesaler -- or to -- to Mallinckrodt and then
- 17 Mallinckrodt turns around and issues the actual
- 18 payment to the wholesaler, yes.
- Q. So in essence it is to make the
- 20 wholesaler -- it is to make -- to make the wholesaler,
- 21 you know, I guess, whole if there is a difference
- 22 between the acquisition price, the WAC, and the price
- 23 they ultimately end up collecting from their
- 24 customers.

Page 2

They would get a chargeback of \$46, yes.

- Q. Okay. Okay. Thank you. That's very
- <sup>3</sup> helpful.
- 4 And so we started at marketing analyst,
- 5 and I -- I take it you were promoted.
- 6 So what -- what was your next position?
  - A. I was promoted to associate product
- 8 manager.
- 9 Q. And did your responsibilities change much?
  - A. They did. I didn't have any
- product-specific responsibilities as a marketing
- analyst. When I was promoted to associate product
- manager, I did take on the management of a couple of
- 14 smaller product families.
- Q. And then at some point you became a full
- 6 product manager, is that correct?
- 17 A. I -- I did.
- Q. Do you recall roughly when?
  - A. I don't.
- Q. And as a full product manager, what were
- 21 your responsibilities?
- A. I was essentially doing the same job that
- 23 I had been doing as an associate product manager, but
- <sup>24</sup> I had taken on the responsibility of larger product

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- Is that -- is that accurate?
- 2 A. It -- it is not necessarily the price that
- 3 they collect from their customers. So we'll have a
- 4 negotiated contract price with the wholesaler of,
- 5 again, let's said \$4, right, and that's their contract
- 6 price negotiated with the manufacturer. They can
- 7 choose to mark up that price to their customer
- 8 whatever they want and that's how they make money.
- 9 So we may have a contracted price with a
- 10 wholesaler of \$4 and then they may sell it out to
- 11 their end pharmacy at a price of \$6 and then make \$2
- on -- that's where they make their margin.
- 13 O. Okay.
- 14 A. So the chargeback is only going to be the
- 15 difference between our contracted price and WAC, not
- 16 necessarily the price that they turn around and sell
- 17 the product to the pharmacy at.
- Q. Okay. And so in your example then what
- 19 would happen is for every sale the whole -- the
- 20 wholesaler makes to one of their customers at \$6, they
- 21 would be getting a profit of \$2 off of that plus --
- 22 I'm sorry, I'm trying to track the -- the number in
- 23 the example -- \$46 from Mallinckrodt, which represents
- 24 a difference between 50 and 4?

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  <sup>1</sup> families in terms of contribution to the total
- <sup>2</sup> portfolio.
- Q. And these products were all -- were all
- 4 generics, correct? Is that -- is that correct?
  - A. They were all generics, yes.
- 6 Q. When you are an associate product manager,
- 7 did you have any responsibility for any generic opioid
- 8 products?

21

- 9 A. I don't recollect what the products were
- 10 that I managed at that time.
- Q. What about as a -- as a product manager?
- 12 A. As a product manager, I did have opioids
- 13 within my portfolio.
- Q. And who did you report to?
- A. When I initially started at Mallinckrodt,
- 16 I reported to a gentleman named Jeff Burd. After he
- left, I reported into a woman named Ginger Collier.
- Q. And did you have anyone reporting to you?
- A. By the time that I left the company, I had
- 20 two people reporting to me.
  - Q. And who were they?
- A. Lisa, it used to be Lundergan, now it is
- <sup>23</sup> Cardetti, and Lou Ann Randall.
  - Q. And what was your impression of Lou Ann

1 Randall?

- 2 MR. TSAI: Object to the form.
- 3 Go ahead.
- 4 BY THE WITNESS:
- 5 A. Yeah, I -- I think that's a really vague,
- 6 vague question.
- <sup>7</sup> BY MR. KAWAMOTO:
- 8 Q. Okay. Fair enough.
- 9 With respect to the performance of her job
- 10 responsibilities, what was -- what was your -- well,
- 11 strike that.
- Do you think Lou Ann Randall was good at
- 13 her job?
- A. Again, I think that's a really subjective
- 15 question.
- Q. Well, did you -- did you have any concerns
- with her job performance?
- A. So Lou Ann worked within -- she was in
- 19 charge of handling the con -- like the contracts, so
- 20 making sure that things were processed that we -- when
- 21 a salesperson in -- you know, brought in a contract,
- 22 that it got turned around -- or brought in a new
- 23 business opportunity, that the contract got turned
- 24 around in an expeditious matter. And so she was

- Q. In -- yes, in terms of her job
- <sup>2</sup> performance, did you have any concerns about her?
- 3 A. And, again, what do you -- clarify
- 4 concerns.
- 5 Q. Well, you indicated, for example, for
- 6 Lou Ann when you initially took over management of
- 7 her, I think Jeff Burd had some concerns about her and
- 8 probably felt that it -- that it wasn't a good fit
- 9 with her.
- Was that the same situation with Lisa or
- 11 was it different? In -- in terms of how was Lisa
- 12 perceived within the company with respect to her
- 13 professionally?
- 14 A. Sure.
- MR. TSAI: Object to the form.
- Go ahead.
- 17 BY THE WITNESS:
- A. So I can't speak to how Lisa was perceived
- 19 within the company. I can speak to how I -- I
- 20 perceived her. She is very smart. She was promoted
- 21 several times within the -- the department, within the
- 22 company and the department. So I perceived Lisa to be
- 23 a high performer and -- and very intelligent.
- 24 BY MR. KAWAMOTO:

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- 1 really in a more clerical row -- role.
- I will say when I took on the management
- <sup>3</sup> of her that people beyond me were in a position of not
- 4 wanting to keep her on. It wasn't that she was
- <sup>5</sup> necessarily bad at her job, but she wasn't really
- 6 thinking outside of the box and pushing the envelope.
- <sup>7</sup> And so it was my -- my job and what I ended up doing
- 8 was taking her and -- and really trying to -- to train
- 9 her.
- And so I would say when I first took her
- 11 as an employee, it -- she probably was a lower --
- 12 lower than average performer and I think by the time
- 13 that I left she was performing at average if not
- 14 above. So my opinion of her varied.
- Q. Okay. And in terms -- when you say that
- 16 people beyond you, were -- I take it are you talking
- <sup>17</sup> about -- were you talking about Ginger Collier or
- 18 others that --
- 19 A. It --
- 20 O. -- Lou Ann interacted with?
- A. It would have been at the time Jeff Burd
- 22 who I reported into.
- Q. And what about Lisa Cardetti?
- 24 A. Lisa?

Q. And what were -- you described Lou Ann's

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- <sup>2</sup> responsibilities which were largely, you know,
- <sup>3</sup> administerial with respect to the -- to the contracts.
- What were Lisa's responsibilities?
  - A. So Lisa joined the marketing group as a
- 6 marketing analyst and then was promoted to an
- 7 associate product manager. So if you revert back to
- 8 how I described what my job duties were, she
- 9 essentially followed the same path that I did whenever
- 10 I came into the company.
- Q. And do you recall what product she had
- 12 responsibility for?
- 13 A. I don't.
- Q. Did you ever work with people in the
- 15 compliance department?
- A. I interacted with them, yes.
  - Q. And do you recall who you interacted with?
- A. Primarily Karen Harper.
- Q. And what was your professional impression
  - of Karen with respect to, you know, her job
- 21 performance?

- A. Karen was extremely professional, very
- 23 dedicated, and very focused on -- she was just -- just
  - 4 a really dedicated, wanted to make sure that we were

- 1 adhering to compliance and was very dedicated to doing
- <sup>2</sup> the right thing.
- Q. And did you interact with anyone else in
- 4 compliance?
- 5 A. She is the main name that I remember.
- 6 Q. Okay. Did you ever work with Jim Rausch?
- 7 A. Yes, I did.
- 8 Q. And what -- what was his role?
- 9 A. Jim was in, I believe, customer service.
- Q. So that would have been a different
- 11 department from -- from, I guess -- well, strike that.
- So as a product manager, were you in the
- 13 marketing department or what department was that?
- A. As a product manager I was in the
- 15 marketing department.
- Q. Okay. And the customer service
- department, I take it, would have been separate
- 18 from -- from marketing?
- 19 A. The customer service department was
- 20 separate from marketing.
- Q. And what were your impressions of
- 22 Mr. Rausch?
- A. I didn't work directly with him, and we
- 24 did interact -- I guess I did. I thought he -- he

- <sup>1</sup> understanding.
- Q. And my apologies. What -- what does ERP

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- 3 stand for?
- 4 A. Enterprise -- oh, gosh. So think about
- 5 like SAP --
- 6 Q. Uh-huh.
  - A. -- any kind of, like, tool that you --
- 8 O. Yeah.
- 9 A. -- and -- and so I can't -- Enterprise
- 10 something --

11

13

- Q. Okay.
- 12 A. -- I can't remember. I don't know.
  - Q. But it is -- it is essentially like a
- computer program or a database?
- A. It is exactly, yeah.
- Q. Okay. And EDI?
- A. Electronic data interchange.
- Q. Okay. Did you -- did you interact with
- 19 the sales team?
- 20 A. I did.
- Q. And would these have been the national
- 22 account managers?
- A. We -- the marketing team didn't interact

Q. And so do you recall which sales -- which

<sup>24</sup> with the national account managers.

- 1 worked hard and he tried hard to do a -- a good job as
- <sup>2</sup> well.
- Q. And did you interact with Cathy Stewart?
- 4 A. I did.
- 5 O. And what was -- what was her role?
- 6 A. She was also in customer service.
- 7 Q. And what was your impression of her?
- 8 A. Again, good impression, she was diligent
- <sup>9</sup> and she worked hard.
- Q. And generally speaking, in the context of
- 11 your interactions with Jim and Cathy, what were their
- 12 responsibilities?
- A. So Jim and Cathy were in customer service,
- 14 so they were the front face to customers outside of
- 15 the sales team when customers would call inquiring
- 16 about orders, shipments. They also processed POs, so
- 17 they processed the orders and they were in charge of
- they processed the orders and they were in charge of
- 18 releasing the orders to the warehouse so that they
- 19 would then ship.
- Q. And when you say "in charge of releasing
- 21 the orders," what -- what does that mean?
- A. Just within the ERP system, so when they
- 23 would come in via EDI, they would be the ones to
- 24 release the orders in the system from my

- Page 37
- <sup>2</sup> salespeople -- or ob- -- strike that.
- 3 Do you recall which national account
- 4 managers you interacted with?
- 5 A. I do.
- 6 Q. Who were they?
- A. So at the time it would have been Steve
- 8 Becker, Dave Irwin, Bonnie New, Victor Borelli, Tim
- 9 Berry, and those were the -- the names that I
- 10 remember, yes.
  - Q. Okay. And generally speaking in the
- 12 context of your interactions with them, what -- what
- were their responsibilities?
  - A. They were in charge of managing -- again,
- 15 I wasn't on the sales team, but my perception was they
- were in charge of managing the relationship with the
- 17 national accounts, with the customers that we sold our
- 18 product to.
- Q. And what was your impression of -- of --
- 20 of Steve Becker?
- A. In -- in terms of my impression of just
- 22 having worked with him or...?
- 23 Q. Yes.
- A. So Steve was a nice guy. He had been in

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- 1 the industry for a long time. He, again, worked very
- <sup>2</sup> hard, cared about his customers.
- Q. And what about Dave Irwin?
- 4 A. Dave Irwin, also a very nice guy, had been
- 5 in the industry for some time, good relationships with
- 6 his customers.
- 7 Q. And Bonnie New?
- 8 A. Bonnie had been with the company for a
- 9 long time, nice person.
- O. Victor Borelli?
- 11 A. Vic started with the company about the
- 12 same time that I did. He had good relationships with
- 13 his customers. Of the sales force I would say he
- 14 probably had the most aggressively personality.
- Q. Now, when you say "aggressive
- 16 personality," what do you mean by that?
- A. Just more pushy. I think East Coast
- 18 versus, like, Midwest.
- Q. Okay. And what about Tim Berry?
- A. Tim was just a really nice guy and worked
- 21 really well with his customers.
- Q. Did you ever have any concerns with any of
- 23 the national account managers?
- A. By concerns, what do you mean?

- (WHEREUPON, a certain document was
- 2 marked Mallinckrodt Neely
- 3 Deposition Exhibit No. 2, for
- 4 identification, as of 01/07/2019.)
- 5 BY MR. KAWAMOTO:
  - Q. The e-mail is Bates numbered
- 7 MNK-T1 6330799. The attachment was produced in native
- 8 form, but it is MNK-T1 6330800.
- 9 A. Thank you.
- 10 Q. So, Ms. Neely, I've handed you an e-mail
- 11 and an attachment, and I primarily want to direct your
- 12 attention to the attachment.
- 13 A. Okay.
- Q. Which is titled "Marketing Roles and
- 15 Responsibilities April 2008."
- 16 A. Um-hum.
- Q. And so it identifies you as a product
- 18 manager along with Rebecca Coyner and Marc Montgomery.
- 19 A. Um-hum.
- Q. And it says that as product managers:
- 21 "Responsible for product-related issues, strategies
- 22 and tactics."
- 23 A. Um-hum.
- Q. Do you re -- those are fairly broad

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- Q. Well, professional concerns in that they
- <sup>2</sup> were -- they were not doing their job properly or they
- <sup>3</sup> were overlooking things or they weren't -- they
- 4 weren't advancing Mallinckrodt's goals?
- 5 A. I didn't --
- 6 MR. TSAI: Object to the form.
- 7 BY THE WITNESS:
- 8 A. Yeah.
- 9 MR. TSAI: Go ahead.
- 10 BY THE WITNESS:
- 11 A. I -- I didn't work -- and I didn't manage
- 12 the sales team. I only worked with them in a certain
- <sup>13</sup> capacity, so I don't feel like I can answer that
- 14 question.
- 15 BY MR. KAWAMOTO:
- Q. And going back to Jim Rausch and Cathy
- 17 Stewart, did you ever have any concerns with their job
- 18 performance?
- 19 A. Again, they were in customer service, I
- 20 was in marketing, so I didn't manage them and so I
- 21 don't feel like I can answer that question.
- MR. KAWAMOTO: So I'd like to mark this as
- 23 Exhibit 2. It is multiple copies of an e-mail and an
- 24 attachment.

- <sup>1</sup> categories.
- A. Um-hum.
- Q. You know, what -- what -- what does that

- 4 mean?
- 5 A. Do you -- so you would like clarification
- 6 on what a product manager actually did?
- Q. Yes. What -- what were the issues,
- 8 strategies and tactics that you were responsible for?
- A. Sure.
- So as a product manager, and, again,
- 11 within the generic space, it needed to be really clear
- that the product manager and marketing is very
- 13 different than traditional marketing because the
- market already exists. You are just selling into it.
- So as a product manager, you were
- 16 responsible for forecasting your products, you were
- responsible for helping to set the budget on a fiscal
- basis. The forecasting was at the -- maybe at the
- 19 unit level as well because you were in charge of
- working with supply chain to make sure that you had
- 21 proper inventories on hand.
- In terms of strategies, you were looking
- 23 at market share strategies and then determining what
- 24 customers you might want to work with in terms of

- 1 making those market share goals.
- Q. And I take it in terms of market share,
- 3 the -- the general goal was to expand Mallinckrodt's
- 4 market share, is that fair?
- 5 A. Not always.
- 6 Q. What would be under the circumstances --
- 7 or strike that.
- 8 What would be the circumstances under
- 9 which you wouldn't want to expand your market share?
- 10 A. Sure.
- So to be clear, again, the market already
- 12 exists, and when you talk about market share within
- 13 the generics industry, you are talking about what
- 14 piece of the market you are going to garner and then,
- 15 you know, what piece of the market your competitor who
- 16 is selling the exact same product will also garner.
- 17 If you are in a two-player market and you
- have 70 percent of the market and your competitor has
- 19 30 percent, you would be perceived to be over indexed,
- 20 and by over indexed, you -- within a two-player
- 21 market, fair share would be 50/50.
- So you asked me when would be a time that
- you wouldn't want to pursue market share, when that
- 24 would not be a good thing, and in the case of where
  - Page 43
- 1 you had 70 percent and your competitor had 30, it
- 2 would not be financially advantageous from a margin
- <sup>3</sup> perspective to pursue additional share. You might
- 4 even be in a position of wanting to give up share.
- 5 Q. Okay. And could you explain that? Why
- 6 from a margin perspective would it -- would it not be
- 7 advantageous to pursue additional shares --
- 8 A. Well --
- 9 Q. -- if you are at 70 percent?
- 10 A. Sure.
- So if we go back to the conversation we
- 12 had earlier with regards to margins and talking about
- 13 the selling of product and how generics compete
- primarily on price, so if we were to go after -- if we
- 15 already had garnered more than our fair share within
- the market and we had to go -- if we went after
- additional share within that 30 percent that already
- 18 existed, we would have to do so at a lower price. The
- 19 only way we would win the business would be at a lower
- 20 price than what our competition is selling it.
- 21 At that point you almost are engaging in
- 22 potential -- you know, you could be disrupting the
- 23 book of business that you already have and potentially
- 24 lowering the value of it. So you would be gaining a

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- 1 small incremental gain in market share and potentially
- <sup>2</sup> decreasing the value of the book of business that you
- <sup>3</sup> already had. So in that case you would not go after
- 4 additional share.
- 5 Q. Thank you. That's helpful.
- 6 For your products, were any of them over
- 7 indexed?
  - A. That part I don't remember.
- Q. And I take it if they were not over
- o indexed, then, you would -- your goal would be to
- 1 expand your market share?
- 12 A. That is not always true.
- Q. So if you had a -- if you did not have an
- 4 over indexed product, meaning expanding your market
- share would not cut into your, I guess your marginal
- profits, why wouldn't you want to expand it?
- A. There could be the potential that we don't
- 18 make enough money -- or we don't have strong enough
- 19 costs to compete against our competitors. So we may
- 20 be sitting at a 10 percent share and our fair share
- 21 may be 20, but our cost of goods is higher and so we
- 22 are not in a position to compete on price with our
- competitor. So it is a very situation by situation,
- you can't put blanketed statements across market share
  - Page 45

1 strategies.

- Q. Now, you also indicated that in terms of
- 3 market share strategies, you were also looking at
- 4 customers that you would like to work with.
- With respect to the opioid products, what
- 6 did you look for in the customers you -- you were --
- <sup>7</sup> well, strike that.
- 8 How did you go about evaluating which
- 9 customers you wanted to work with?
- A. In terms of contracting with different
- 11 customers within the market?
- 12 Q. Sure.

- A. So I think it was not necessarily opioid
- 14 specific because we did market a wide range of
- products or sell, I should say, a wide range of
- 16 products in addition to opioids. I would say in
- 17 general when looking at customers to work with within
- the market, you had three large wholesalers, which
- 19 were Cardinal, McKesson and AmerisourceBergen, and
- then you had large chains, which were Walgreens, CVS,
- Walmart, and then you had smaller accounts. And each
- 22 one of those customers that I just mentioned made up a
- certain market share within the generics space.
  - And so when you were looking at targeting

- 1 or determining what customers that you wanted to work
- <sup>2</sup> with, you would look at your relationships with the
- <sup>3</sup> buyers at those particular customers, you would look
- 4 at the market share that they represented, and look at
- 5 what you wanted to -- what your business strategy was,
- 6 and then you would have discussions, and a lot of it
- 7 would also be dependent on price and what they were
- 8 currently paying and if you could offer them value off
- 9 of that.
- Q. And in terms of your responsibility for
- 11 identifying and creating relationships with customers,
- 12 did you work with the national account managers on
- 13 that?
- A. The national account managers, from my
- 15 understanding, it was their responsibility to own that
- 16 relationship. That was their -- that was their job
- 17 with the customer.
- Q. But in terms of identifying customers
- 19 to -- to create relationships with, were you doing
- 20 that, were the national account managers doing that,
- 21 or were -- were you doing that in collaboration?
- A. Could you repeat the question?
- 23 O. Sure.
- In terms of identifying customers that you

- Was -- was that part of your
- <sup>2</sup> responsibility?
- 3 A. In terms of the creation of the
- 4 relationship and determining which customers they
- 5 should create relationships with?
- 6 Q. Yes.
- A. That was not -- I was in marketing. That
- 8 was not -- that was -- would have been more the head
- 9 of sales driving that.
- Q. Okay. Now, looking at the -- the various
- products that you were responsible for, both --
- 12 actually, let me take a step back.
- So these are the products you are
- 14 responsible for as Ap -- of April of 2008. Do you
- 15 recall if this list changed over your tenure as a
- 16 product manager?
- A. I don't recall.
- Q. Most of the questioning I'm going to have
- 19 is going to focus on oxycodone APAP and oxycodone.
- 20 Do you -- do you -- well, were you
- 21 responsible for those products during your tenure as a
- 22 product manager?
- A. The top two products, oxycodone APAP and
- 24 oxycodone, I believe I managed throughout my tenure

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- 1 wanted to create relationships with, was -- was --
- <sup>2</sup> were you identifying the customers, were the national
- 3 account managers identifying the customers, or were
- 4 both of you doing that?
- 5 A. I was in marketing, so in terms of the
- 6 customer relationships and I -- you know, in terms of
- <sup>7</sup> that side, that would have been in -- within the sales
- 8 group.
- 9 Q. Okay. So the sales -- the -- the national
- 10 account managers would identify, you know, this
- 11 distributor, let's say it's -- it's Harvard --
- 12 A. Uh-huh.
- Q. -- and say, you know, they would go out
- 14 and try to create a relationship between Mallinckrodt
- 15 and Harvard, is that fair?
- 16 A. The sales team was in charge of building
- <sup>17</sup> the relationship between Mallinckrodt and -- and the
- 18 buyers within the customer organization, yes.
- Q. And did you have a say over who those
- 20 customers were? In other words, could you have -- I
- 21 mean, could you say to one of the national account
- 22 managers, I think you ought to try to create a
- <sup>23</sup> relationship with X, or in the alternative, I don't
- 24 know that we want to do business with Y?

- 1 until I left the company.
- Q. And is it fair to say that some of these
- <sup>3</sup> products were more popular than others in -- in terms
- 4 of demand for them?
- A. I think "popular" is the wrong word to
- 6 use. I would say some of these products were larger
- 7 within our portfolio than others.
- 8 Q. And by "larger," what do you mean by that,
- 9 Mallinckrodt had a larger market share?
- A. Either the market itself was larger or
- Mallinckrodt had a larger market share.
- Q. And I take it, though, that demand varied
- 13 between these products, is that correct?
  - A. Demand varied based on the size of the
- market, our market share, and obviously our -- our
- 16 customer base.
- Q. So with respect to the oxycodone APAP and
- 18 the oxycodone, can you describe the market for those
- 19 two products?
- MR. TSAI: Object to the form.
- 21 BY THE WITNESS:
- A. Yeah, could you be -- could you rephrase
- 23 that question?
- 24 BY MR. KAWAMOTO:

Page 50 Q. Well, you had indicated that markets

- vary -- demand was a function of the market size --
- 3 Uh-huh.

1

- 4 -- and Mallinckrodt's market share.
- 5 Uh-huh.
- Q. So in terms of the market size for
- <sup>7</sup> oxycodone, how would that compare to the other
- 8 products that are listed as -- as ones you are
- responsible for?
- 10 A. Sure.
- 11 I -- I couldn't tell you. I don't
- 12 remember what the market size was for the other
- products, nor do I for oxycodone, so it would be tough
- to make a relative statement about that.
- 15 And what about Mallinckrodt's market O.
- 16 share?
- 17 A. I, again, don't recollect what
- 18 Mallinckrodt -- do you mean Mallinckrodt's overall
- 19 market share or do you mean their market share within
- specific products? 20
- Q. Within specific products. So with respect
- 22 to the oxycodone product, what was -- do you recall
- 23 what Mallinckrodt's market share was?
- A. I don't.

- 1 patient.
- So at our point in the supply chain we had
- 3 really good compliance training that helped mitigate
- 4 the diversion risk that we could have had within the
- 5 portion that we had control over.
- Q. And in terms of -- you indicated that
- diversion could occur at multiple points in the supply
- chain. So focusing on diversion at the doctor level,
- what -- what is the nature of that diversion?
- 10 MR. TSAI: Object to the form.
- 11 Go ahead.
- 12 BY THE WITNESS:
- 13 A. Yeah. Again, that's -- that's completely
- outside of my wheelhouse, so I couldn't speak to that.
- BY MR. KAWAMOTO:
- 16 Q. Well, you indicated that you received
- compliance training on diversion at different levels,
- correct?
- 19 A. No. I stated that diversion could happen
- 20 at various levels. We received compliance over the
- portion that we had the visibility to within our
- purview.
- 23 Q. Okay. But in terms of -- well, I guess
- 24 I'm -- I'm -- I guess another way of asking the

- Q. What about the oxycodone APAP? 1
- 2 A. Again, I don't remember.
- 3 Q. Do you recall encountering shortages of
- 4 those two products?
- 5 A. We did.
- 6 Q. Do you recall encountering shortages for
- 7 any of the other products that you were the manager
- 8 for?
- 9 A. We had backorders at any given time I --
- 10 on quite a few products, yes.
- 11 Q. Okay. In terms of the relative size of
- those backorders, how did the backorders for oxycodone
- 13 compare to the other products you were managing?
- 14 A. I don't remember.
- 15 Q. Did you ever have concerns regarding
- 16 diversion as it relates to the oxycodone products?
- 17 A. We had compliance -- so, again, I was in
- marketing, product manager, we had compliance training
- with Karen Harper's group to help control. So
- 20 diversion could happen at any point within the supply
- 21 chain. It could happen at the manufacturing level
- 22 with the product in our warehouse, it could happen at
- 23 the distributor level, it could happen at the pharmacy
- 24 level, or it could happen at the doctor level to the

- Page 53 1 question is, what did -- what do you mean when you say
- 2 that diversion could occur at the doctor level?
- A. I think that in terms of the diversion
- 4 occurring at the doctor level?
- 5 Q. Yes.
- A. I'm not -- I -- so in terms of the
- prescription, like if the patient and the doctor -- if
- the doctor wrote a prescription potentially for
- something other than a legitimate use could be
- qualified as diversion.
- 11 Q. And in terms of diversion occurring at the
- pharmacy level, what did you mean by that?
- A. I think it could be, you know, if someone
- broke into a pharmacy, if the pharmacy was robbed and
- they, you know, acquired the -- the opioid medication 15
- illegally. 16
- Q. So if a pharmacy were to knowingly
- dispense a product for other than medical use, would
- that be an example of diversion in your opinion?
  - A. I'm not sure. I guess, to answer that
- question, is how would they knowingly be able to
- distribute product -- how would they knowingly know
- that it wasn't for non-medical use? I mean, they --
- they don't have a purview into the conversation

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- 1 between the patient and the doctor and so I think that
- 2 it would be challenging for them to -- to make that --
- 3 that judgment.
- 4 Q. Well, let's say you had a pharmacy that
- 5 had a relationship with a doctor and because of this
- 6 relationship they knew that the doctor was essentially
- 7 writing prescriptions for non-legitimate medical
- 8 reasons --
- 9 A. Uh.
- Q. -- and nevertheless they were filling
- 11 those prescriptions.
- 12 A. Uh-huh.
- Q. You know, in -- in your opinion, would
- 14 that be an example of diversion?
- A. I think that's an extremely hypothet---
- MR. TSAI: Object to the form.
- Go ahead.
- 18 BY THE WITNESS:
- 19 A. Yeah, I think that's an extreme
- <sup>20</sup> hypothetical situation. I don't feel comfortable
- 21 answering that.
- 22 BY MR. KAWAMOTO:
- Q. And in terms of diversion at the
- 24 distributor level, what -- what did -- what did you

- 1 speak to the -- to compliance directly because that
- <sup>2</sup> wasn't the area I was in, I was within marketing, but
- <sup>3</sup> I will tell you that Mallinckrodt had training and had
- 4 a suspicious order monitoring program in place that
- 5 the employees were trained on and that Karen Harper
- 6 and her team executed to.
- <sup>7</sup> BY MR. KAWAMOTO:
- Q. And what was your role in the suspicious
- <sup>9</sup> order monitoring program?
  - A. Again, I was in marketing, so I was
- 11 trained within compliance, but you would have to talk
- 12 to Karen Harper about the specifics of it.
  - Q. No. I -- I -- I understand. And I guess
- 14 I'm not asking for you to generally describe the
- 15 suspicious order monitoring program.
- 16 A. Uh-huh.
- Q. My question is a little more specific in
- 18 the sense of you received training and I take it did
- 19 you have a role in the implementation of the
- o suspicious order monitoring program?
- A. I did not implement the suspicious order
- 22 monitoring program.
- Q. Okay. So you weren't involved at all in
- 24 the -- in the SOM program?

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- 1 mean by that?
- A. Again, it could involve, you know, an
- 3 employee stealing or taking the product or it being
- 4 vandaled, robbed.
- <sup>5</sup> Q. And in terms of diversion at the
- 6 manufacturing level, which would be Mallinckrodt's
- 7 level, what -- what does that mean?
- 8 A. Sure.
- 9 So the -- the -- again, it could be
- 10 somebody stealing the product out of the warehouse, it
- 11 could be -- I think that would be another example of
- 12 diversion.
- Q. And is that the only example you can think
- 14 of of diversion or are there are other -- are there
- 15 other ones?
- A. I think in terms of blatant diversion,
- 17 that's a great example.
- Q. If Mallinckrodt was aware of diversion
- 19 occurring at other levels, did it have an obligation
- 20 to do anything about it?
- MR. TSAI: Object to the form of the question.
- Go ahead.
- 23 BY THE WITNESS:
- A. In terms of Mallinckrodt, and I can't

- A. I was involved in it. And so you are
- <sup>2</sup> asking what -- okay. So you asked me if I implemented

- 3 it, and I didn't implement it.
  - Q. Or took part in implementing it?
- A. I don't think I necessarily took part in
- 6 implementing it. I was trained on it. My role within
- 7 marketing, I served as essentially -- I would -- I
- 8 don't know if it is a conduit. So customer service
- 9 would receive the orders and a lot of times data
- 10 requests would come to me in terms of drilling down
- 11 into the data to help understand or help provide data
- $^{\mbox{\scriptsize 12}}~$  then to -- to Karen Harper's group so we can analyze
- 13 orders or ordering behavior and then she would take
- 14 that information and her -- it was her job to work
- 15 with that.
- Q. And so you indicated that the order would
- come into customer service and then customer service
- would -- would often have data requests.
- What -- do you recall what -- what were
- 20 the nature of the data requests?
- MR. TSAI: Object to the form.
- Go ahead.
- 23 BY THE WITNESS:
  - A. Could you rephrase your question?

<sup>1</sup> BY MR. KAWAMOTO:

- <sup>2</sup> O. Sure.
- 3 You had indicated that customer service
- 4 would receive orders and a lot of time data requests
- 5 would come to you --
- 6 A. Uh-huh.
- <sup>7</sup> Q. -- in terms of drilling down into the
- 8 data.
- 9 A. Uh-huh.
- Q. And so my question is, you know, what was
- 11 the nature of that data?
- 12 A. The nature of the data?
- Q. Or what -- what type of data were they
- 14 asking you for?
- 15 A. Okay.
- In terms of the data that they were asking
- 17 for --
- <sup>18</sup> O. Uh-huh.
- A. -- when we received an order, they would
- 20 take a look at it and they would ask me to compare it
- 21 to the historic averages from that particular customer
- 22 to see if it was within the norm or to provide them
- 23 with a number to gauge if it was within the norm of
- 24 that customer order size.

- Page 58 identification, as of 01/07/2019.)
  - <sup>2</sup> BY MR. KAWAMOTO:
  - <sup>3</sup> Q. So, I've handed you copies of an e-mail
  - 4 and an attachment.
  - 5 A. Uh-huh.
  - Q. The e-mail is Bates numbered
  - <sup>7</sup> MNK-T1 448772. The attachment starts with Bates
  - 8 No. 448773.

10

16

- 9 A. Uh-huh.
  - Q. And this document was previously used in
- another deposition, that's why it has a -- a Ratliff
- 12 exhibit label on it.
- This is an e-mail and attachment that
- 14 Kimberly France sent to you.
- A. Uh-huh.
  - Q. Do you recall receiving this e-mail?
- 17 A. I don't.
- Q. Okay. Do you have any doubt that you did
- 19 receive it?
- A. I -- I did receive it. I don't remember.
- Q. Okay. And who -- who is Kimberly France?
- A. I don't recollect what she did.
- Q. And do you know why she would be sending
- 24 you this -- this -- well, actually, strike that.

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- 1 Q. Okay.
- 2 And in terms of the historic averages and
- 3 the data you were providing, was that coming from the
- 4 chargeback system?
- <sup>5</sup> A. It was coming from our sales system, yes.
- 6 Q. So you were in the marketing department
- <sup>7</sup> and the sales department was separate. That's -- do I
- 8 have that understanding correct?
- 9 A. Yes.
- Q. So why would the marketing department be
- 11 providing this data as opposed to the sales -- I
- 12 mean -- well, strike that.
- Why would the marketing department be
- 14 providing sales data as opposed to the sales
- 15 department?
- A. Within the generics group that we worked
- in, the marketing department did, like I mentioned, a
- 18 lot of the analytics and the sales reporting.
- 19 Q. Okay.
- MR. KAWAMOTO: So could we mark this as
- 21 Exhibit 3. Thank you.
- (WHEREUPON, a certain document was
- 23 marked Mallinckrodt Neely
- Deposition Exhibit No. 3, for

- So this document is entitled the
- <sup>2</sup> "Oxycodone Extended Release RiskMAP Action Plan."

- 3 A. Um-hum.
- 4 Q. Do you recall ever reviewing this
- 5 document?
- 6 A. I don't -- I'm sure I did, but I don't
- 7 remember.
- 8 Q. Okay. What -- what is this document or
- 9 what -- why was this document created?
- A. So my recollection on this is that oxy ER
- 11 had a REMS program and that's something that's
- 12 required by the FDA and this looks like this was
- 13 the -- and at the time RiskMAP associated with that.
- 4 Q. And what -- what is -- what's your
- understanding of what a RiskMAP is?
- A. It's when -- I'm not in regulatory, so I
- <sup>17</sup> can give you my layman's perspective on it.
- 18 Q. Sure.
- A. A RiskMAP is something required by the FDA
- 20 on certain products, and I'm not certain if it's
- 21 because they have Black Box warnings, but there's --
- 22 there could be the potential or the higher risk for
- 23 issues -- or not issues, but there is higher risk
- 24 within the patient market and so the company is

- 1 required to take additional steps to mitigate that
- <sup>2</sup> risk when selling the product into the -- into the
- 3 market.
- 4 Q. And one of the higher risks could be an
- 5 increased risk of abuse, is that correct?
- 6 A. I think that's a fair statement, yeah.
- 7 Q. Do you recall if RiskMAPs were created for
- 8 any of your other products other than oxycodone?
- 9 A. If they were required by the FDA.
- So a RiskMAP is -- you need to understand,
- 11 a RiskMAP is -- is -- or what used to be called a
- 12 RiskMAP, a REMS, is something that is required by the
- 13 FDA on certain products. So if you are selling those
- 14 products and there is a RiskMAP or a REMS required,
- 15 then you by law are -- are -- you are required to --
- 16 to provide that, yes.
- Q. And clearly a RiskMAP was required for
- 18 oxycodone.
- 19 A. For oxy ER.
- Q. For oxy ER.
- Do you recall looking at the -- the
- <sup>22</sup> product list from, I believe it's Exhibit 2, whether
- 23 any of the other products on that list also were
- 24 subject to a RiskMAP requirement?

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<sup>1</sup> are referring to the launch of the oxy ER product --

- 2 A. Uh-huh.
- Q. -- what -- what do you mean by that?
- A. So, when you talk about the launch of a
- <sup>5</sup> generic product, basically it's what we talked to
- 6 earlier in terms of identification of -- so, again,
- <sup>7</sup> the market has already been created, so you are
- 8 launching into an already created market and you are
- <sup>9</sup> trying to ascertain how much market share you are
- going to garner, at what price point, and then it
- would be my job to build the forecast and work with
- supply chain and manufacturing to produce to that
- 3 forecast.
- By launching, it is the first bottle that
- we ship out the door to one of our customers would
- 16 qualify as a launch.
- Q. And you indicated that you were sup---
- 18 you -- you were responsible for developing the
- 19 forecast.
- What -- what do you -- what do you mean by
- 21 forecast?
- A. So you will have a sales forecast, sales
- dollars forecast and a unit forecast.
- Q. And the sales dollars is, I assume, the --

1 the volume -- the volume in terms of dollars -- well,

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- 1 A. I don't remember.
- 2 Q. And what was the purpose of the
- 3 oxycodone ER RiskMAP? What was -- what was -- it
- 4 designed to -- to -- to do?
- 5 A. You -- I -- I can't answer that question
- 6 specifically. You would have to talk to somebody in
- <sup>7</sup> regulatory.
- 8 Q. Do you know why you were -- you -- you
- 9 were receiving it?
- 10 A. At the time I was one of the members of
- 11 the -- of the launch team because I worked in
- 12 marketing and handled this product.
- Q. And when you say one of the members for
- 14 the launch team, are -- do you mean one of the members
- 15 for the oxy ER launch team?
- 16 A. That's correct.
- So there would have been, you know,
- 18 different functional groups represented and I was the
- 19 product manager. So I was representing the marketing
- 20 team.
- Q. And the oxy ER product is a generic
- 22 product, is it -- isn't -- am I right on that?
- A. That's correct.
- Q. Okay. So when you are describing or you

- 2 strike that.
- These are -- this is generally the amount
- 4 you -- you're -- you want to sell or you believe you
- 5 can sell or both?
- 6 A. So the market, again, has already been
- 7 created, so you have that information publicly
- 8 available to you in terms of what the market size is.
- 9 In terms of looking at, you know, depending on who you
- 10 contract with and what market share they represent,
- 11 you calculate that to determine how many units that
- 12 equates to and then that becomes your sales unit
- 13 forecast.
- Q. And do you recall what market share -- is
- 15 it -- is it fair to -- to describe this as a market
- 16 share goal?
- 17 A. It could -- yeah, yes.
- Q. So do you recall what the market share
- 19 goal was for Mallinckrodt for oxycodone ER or oxy ER?
- A. I'm assuming it was quite a bit different
- 21 than -- we were a single-source generic.
- Q. And so when you say "single-source
- 3 generic," that means Mallinckrodt was the only source
- of the generic, is that correct?

- 1 A. That's correct.
- 2 Q. So your market share would have been, I
- <sup>3</sup> guess, a 100 -- a 100 percent?
- 4 A. That's not correct.
- 5 Q. What -- why isn't that correct?
- 6 A. But I don't know how much of it is second,
- <sup>7</sup> actually.
- 8 We had Purdue as the brand manufacturer
- 9 for this product. And Mallinckrodt had a agreement
- 10 with Purdue in terms of -- in terms of the ability to
- 11 sell -- sell the generic product, a legal
- 12 negotiation -- negotiated.
- Q. Okay. And so that agreement set
- 14 Mallinckrodt's market share?
- 15 A. It did not.
- Q. Well, so what -- what was Mallinckrodt's
- 17 market share, then, for oxy ER?
- A. I don't remember what the market share
- 19 was, but it was not 100 percent.
- Q. But it would have been some percentage
- 21 share of the oxy ER market, right, it would have been,
- 22 like, 50 percent or 60 percent or some percentage?
- A. I can't qualify what the percentage was.
- Q. Fair enough.

- 1 ER market, four -- four different milligrams. We had
  - 2 a negotiation with Purdue that allowed us to sell X
  - 3 number in aggregate bottles over the course of
  - 4 15 months and that number was broken down by the four
  - 5 different strengths.
  - 6 So we were -- we were legally bound by
  - this agreement with Purdue to only sell a certain
  - 8 number of bottles of the oxy ER product.
  - 9 Now, what I don't remember is what those
  - bottles equated to in terms of market share. It also
  - didn't necessarily mean that's how much market share
  - 12 that we got because it's tough to say because we were
  - able to sell that product over the course of a
  - 14 15-month timeframe. So at any given point it could
  - 15 have been something different and so that's why your
  - 16 question is very challenging for me to answer. It is
  - 17 not a very black-and-white scenario.
  - 18 BY MR. KAWAMOTO:
  - Q. And just -- I mean, just in terms of what
  - 20 the -- the market dynamics --
  - 21 A. Uh-huh.
  - 22 O. -- were.
  - 23 A. Uh-huh.
  - Q. So this agreement covers a 15-month

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- But I -- I was just asking, I want to make
- <sup>2</sup> sure I have the metric right.
- <sup>3</sup> A. It was some percentage of the oxy ER
- 4 market.
- O. And who at Mallinckrodt would have been
- 6 responsible for coming up with what that percentage
- 7 goal should be?
- 8 A. Again, how much of this can I -- I mean,
- 9 if -- if it was a -- if it was a legal agreement
- 10 between us and Purdue, how much of this information
- 11 can I actually share?
- Q. Well, this is -- I mean, this is subject
- 13 to a protective order and it's all confidential -- or
- 14 your counsel can designate it as highly confidential,
- so I don't -- I don't believe there are any
- 16 confidentiality concerns.
- MR. TSAI: Yeah, I'd have to look at the
- 18 agreement first. I'd say let's designate this section
- 19 as highly confidential and I think let's see if we can
- 20 talk about this at a high level.
- 21 BY THE WITNESS:
- A. So I can talk -- I can do that at a high
- 23 level.
- So there's four strengths within the oxy

1 timeframe.

- A. I believe, from what I remember.
- Q. Or you -- you believe it covers a 15-month
- 4 timeframe.
- 5 And if the market grows between Month 1
- 6 and Month 15, does that mean the number of bottles you

- 7 are allowed to sell increases or --
- 8 A. We had a finite number of bottles that was
- 9 set at the beginning of the agreement and that was all
- 10 that we could sell regardless of what happened in
- terms of the branded market.
- Q. And this agreement lasted for 15 months.
- Do -- do you re -- do you recall if it was
- 14 renewed at the end of 15 months?
- A. Again, we had an agreement for that
- 16 timeframe to sell those bottles and that was it. So
- 17 after the -- after the conclusion of the timeframe,
- then we were no longer selling this product.
- Q. Okay. So at the -- at the end of those
- 20 15 months, were you no longer selling generic oxy ER?
- A. We were not allowed to, right.
- Q. Do you know if -- if anyone else was
- 23 allowed to sell generic oxy ER?
- 24 A. I don't know.

Page 70 1 O. And if -- if we wanted additional This agreement only applied to oxy ER, is 2 that -- is that correct? <sup>2</sup> information on this agreement, the number of bottles, 3 the market share, who -- who would -- who would we A. Yes. 4 talk to? Would -- would you be the right person for Q. And do you recall roughly when the 5 this? Would there be someone else at Mallinckrodt? 5 15 months ran from, meaning when did it start and when 6 did it end? A. I would suggest you talk to -- to the 7 legal counsel at Mallinckrodt in terms of -- I don't A. It -- I don't -- I was with Mallinckrodt 8 have the details of -- of what the agreement detailed. from 2007 to 2011. I believe this happened in the 2008 into 2009 timeframe, but I don't remember Q. Fair enough. 10 So in -- in -- assuming that it's -exactly. 11 11 assuming that it's legally permissible for us to Q. Understood. obtain this information --12 And this didn't apply to oxy IR, is that 13 A. Uh-huh, uh-huh. 13 correct? 14 Q. -- who would have the details, that's --14 A. That's correct. 15 that's all I'm asking? 15 Q. Thank you. A. I'm guessing someone within Mallinckrodt. 16 MR. KAWAMOTO: So I'd like to mark this as 16 17 I -- I don't know. I have not been with the company Exhibit, I think it's 4 or 5. Great. for almost eight years now, so I -- I don't know who 18 (WHEREUPON, a certain document was would have that information. 19 marked Mallinckrodt - Neely 20 20 Q. Well, his -- I mean, historically Deposition Exhibit No. 4, for identification, as of 01/07/2019.) 21 speaking, when this agreement was negotiated with 22 Purdue --BY MR. KAWAMOTO: 23 23 A. Uh-huh. Q. So the court reporter has handed you an 24 e-mail. It's Bates numbered MNK-T1 563714. Q. -- do you recall who the lead business Page 71 Page 73 1 person was that was overseeing this? Could you review this e-mail for me and A. So the person negotiating this with Purdue 2 let me know when you are done? MR. KAWAMOTO: Can we take a ten-second break, I 3 would have been an attorney. So it wasn't a business 4 person negotiating this deal. just want to grab a highlighter. Q. But the -- the person at Mallinckrodt that THE VIDEOGRAPHER: The time is 10:30 a.m. Off 6 would have identified what Mallinckrodt was willing to the record. 7 settle for or willing to accept with respect to the (WHEREUPON, a short recess was had.) THE VIDEOGRAPHER: Okay. The time is 10:30 a.m. 8 number of bottles and the market share, I mean, that -- that would be a business person of some type. Back on the record. 9 10 Do you -- do you recall who that would be? 10 BY MR. KAWAMOTO: Q. So, have you been able to review the 11 A. I don't remember, no. 11 12 MR. KAWAMOTO: Could we go off the record very 12 e-mail? 13 A. Yes. 13 briefly. 14 THE VIDEOGRAPHER: The time is 10:15 a.m. Off 14 Q. Okay. Great. 15 the record. 15 And so I think the way this will work is 16 that this will display on your screen, and then I can, (WHEREUPON, discussion was had off the you know, highlight sort of the -- the things that I 17 record.) 18 (WHEREUPON, a recess was had have questions on. 19 from 10:15 to 10:28 a.m.) 19 So directing your attention to the back 20 THE VIDEOGRAPHER: All right. We are back on 20 page --21 the record. The time is 10:28 a m. 21 A. Uh-huh. 22 BY MR. KAWAMOTO: 22 Q. -- this is an e-mail from Victor Borelli

24 on the oxy ER and Purdue agreement.

Q. So I just have a few follow-up questions

23 to yourself, and I believe Victor was one of the

24 national account managers.

A. Uh-huh.

- Q. And he says -- do you see -- okay.
- 3 Can you read the -- the sections that I've
- 4 highlighted?

1

- 5 A. Sure.
- 6 "Both Sunrise wholesalers and Masters
- 7 Pharmaceuticals are both out" -- that should say "out
- 8 of oxy 15-milligram and oxy 30-milligram and have
- 9 orders in-house on backorder. Sunrise has both PO 259
- and 261 on backorder and are bone dry on all products
- 11 listed on both POs. We have displaced all competitors
- 12 at this account and they are relying on our supply to
- cover their demand. If we don't ship it, they can't
- 14 sell anything."
- Q. Okay. And so this indicates -- does this
- 16 indicate that Mallinckrodt is the sole supplier to
- 17 Sunrise on oxy 15 and oxy 30-milligram?
- A. Based on this statement: "We have
- 19 displaced all competitors at this account and they are
- 20 relying on our supply to cover their demand,"
- 21 indicates to me that we are their only supplier.
- 22 Q. Okay.
- And the reference to PO 259 and 261,
- 24 that's a reference to oxy 15 and oxy 30?

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  1 A. This one looks like it is just related to
  - <sup>2</sup> oxy 30, but, yeah, I think 15 and 30.
  - <sup>3</sup> Q. Okay. And do you recall these types of
  - 4 shortages with respect to oxy 15 and oxy 30?
    - A. We did have shortages, back orders, yes.
  - 6 Q. Okay. And just so we are on the same
  - <sup>7</sup> page, what is a back order?
  - A. A back order is when a customer places an
  - <sup>9</sup> order with you and you are -- you do not have the
  - o supply and/or you choose not to fill the order.
  - Q. And when you say "you choose not to fill the order," what are reasons you might not fill the
  - order?
  - A. Depending on our allocation strategy in
  - 15 terms of what customers -- if we were low on
  - 16 inventory, then we might determine to allocate the
  - product to one customer over another or we might
  - 18 choose to partial allocate, and that would be a time
  - where you would not choose to fill an order.
  - Q. Okay. Now, turning the page over, can you
  - <sup>21</sup> read that highlighted section into the record, please?
    - A. Sure.

22

- "We are essentially stocked out of
- 24 oxycodone 15-milligram and 30-milligram. This is

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- A. I can't specifically say that because he
- <sup>2</sup> talks about the 15-milligram and 30-milligram in the
- <sup>3</sup> first paragraph, but he doesn't reference them
- 4 specifically in the second. So I would assume, but I
- 5 can't completely confirm.
- 6 Q. Okay. But Sunrise -- Sunrise is -- I
- 7 mean, Sunrise is -- your understanding of the e-mail
- 8 is that what he is saying is that Sunrise is out of
- 9 oxy 15 and out of oxy 30 and Mallinckrodt is the sole
- 10 supplier of -- of those products to Sunrise.
- 11 A. Uh-huh.
- Q. Is that -- is that fair?
- A. That is my interpretation of the e-mail.
- Q. Okay. And then Masters, if you see on the
- 15 bottom, it says:
- "Masters Pharma has a PO that is
- <sup>17</sup> backordered since late October for 7,992 bottles of
- 18 oxy 30."
- 19 A. Uh-huh
- Q. "They also have a 31,968-bottle order
- 21 PO 1644 that is on backorder as well."
- A. Uh-huh.
- Q. And so this would also be in reference to
- 24 oxy 15 and oxy 30, is that -- is that correct?

- 1 largely the result of our previous quota shortage and
- <sup>2</sup> playing catchup. They are working hard to make the
- <sup>3</sup> product so it will release next week. When it does, I
- 4 will take care of your customers to the best of my
- 5 ability."
- 6 Q. Now, the sentence: "This is largely the
- 7 result of our previous quota shortage and playing
- 8 catchup," what is a quota shortage?
- 9 A. So to be -- to be clear, within -- within
- 10 the opioid market and specifically if we want to talk
- 11 about oxy, the DEA granted Mallinckrodt a certain
- 12 amount of API, active pharmaceutical ingredient quota
- 13 for the year. So we were only able to manufacture as
- much as the DEA allowed us to based on the raw
- material quote -- quota or amount that they gave to
- 16 us. And that's of the oxycodone raw material.
- So we would apply for quota, the DEA would
- 18 grant it, and then you would have to reapply
- 19 throughout the year and wait for them to grant the
- 20 quota request to you until you had the approval for
- 21 API quota or procurement quota.
- And, again, I'm not -- I wasn't in the --
- 23 I wasn't in the conversations. This is, again, from
  - 4 my perspective within marketing just seeing what they

- 1 did in terms of working with the DEA. You would
- <sup>2</sup> reapply for quota, the DEA would grant it, and then at
- 3 that point, only then, would you be able to actually
- 4 manufacture product.
- <sup>5</sup> Q. So I -- I guess is the issue that the
- 6 demand for oxy 15 and 30 outstripped Mallinckrodt's
- 7 quota at some point in time?
- 8 MR. TSAI: Object to the form.
- 9 Go ahead.
- 10 BY THE WITNESS:
- 11 A. Yeah, I -- I don't think that that's
- 12 necessarily -- No. 1, I can't answer that because I
- don't have the numbers in front of me and, No. 2, I'm
- 14 not the one who was working with the DEA, so I'm not
- <sup>15</sup> an expert within that area.
- What I will tell you from my recollection
- 17 is that you would apply for what your annual quota
- was, needs were at the beginning of the year, the
- 19 beginning -- back in, let's say, end of -- end of the
- 20 year for the next calendar year and the DEA never
- 21 granted it in full. It was always you were -- you
- 22 were always in a case of having to reapply throughout
- 23 the year. So it's not necessarily a linkage to demand
- 24 outstripping what they had approved us for.
- Page 79
- <sup>1</sup> BY MR. KAWAMOTO:
- <sup>3</sup> at -- the -- the quota is measured in terms of -- of

Q. And so just so I understand it, you would

- 4 API, is that right?
- <sup>5</sup> A. From my understanding.
- 6 Q. Sure.
- And so -- and -- and API, does that mean,
- 8 is that a rough -- a rough approximation of -- of a --
- <sup>9</sup> of a pill, is that sort of the -- the unit of
- 10 measurement or --
- 11 A. No.
- Q. So what -- what is API measured in?
- A. API is active pharmaceutical ingredient.
- 14 So it's going to be the raw material that is used to
- 15 manufacture the finished dose. So typically API is
- <sup>16</sup> managed in kilos.
- Q. Okay. And so you would -- you would
- 18 request, let's say, 50 kilos for your annual quota,
- 19 hypothetically?

20

- A. I -- I'm -- I would not request, but
- 21 someone within our -- within another area would be
- <sup>22</sup> working with the DEA to make those requests.
- Q. Okay.
- So Mallinckrodt requests, let's say,

- 1 50 kilos from the DEA. DEA would -- what -- what
- 2 would -- when you say that DEA wouldn't re -- wouldn't
- 3 grant it in full, so they would grant you, let's say,
- 4 30 kilos and allow you to reapply for the other 20 or
- 5 how -- I'm trying to understand how that system works?
- A. Sure.
- You would really need to talk to someone
- 8 who was -- who was in charge of that process because
- 9 I'm only speaking from memory and this was from eight,
- onine years ago.
- Q. Well, but what's your -- I mean, what's
- 12 your recollection of sort of in terms of how -- in
- terms of how it impacted your job, you're describing a
- 14 quota shortage --
- 15 A. Uh-huh.
- Q. So what -- what is -- when you said it's a
- quota shortage, what did that mean to you?
- A. So I think you need to understand the DEA
- 19 allocates quota to the entire market, so not just
- 20 Mallinckrodt, but to other -- other generic suppliers
- 21 within -- within the market. So they -- they've got a
- set quota they will allocate to manufacturers across
- 23 the market.
- Does that make sense?
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- Q. I believe so.
- A. Okay. So then you have -- so if they have
- <sup>3</sup> allocated quota, they'll do it -- you provided a
- 4 forecast to them and this is really the only role I
- 5 play, is you provide a forecast to them in terms of
- 6 what you think you are going to sell for that next
- 7 year.
- 8 Now, I'm looking at the dates here, 2008,
- 9 there was significant market disruptions. I believe
- 10 there was at least one, maybe two competitors that had
- 11 recalls within this market during this timeframe.
- However, they had already been allocated quota by the
- 13 DEA at the beginning of the year.
  - So when they recalled product and they
- <sup>5</sup> were no longer able to sell it, we were in the
- 16 position where we had only asked for a certain amount
- of quota to meet our forecast for that year, the
- 18 forecast changed because these two competitors, direct
- 19 competitors, I believe it was two, again, went out of
- 20 the market, and we were in the position of our
- 21 forecast going up because we were going to take on
- 22 that market share or were trying to.
- So we had to reapply to the DEA for
  - 4 additional quota because we only had enough quota to

- 1 meet the initial -- our baseline demand that we had
- <sup>2</sup> established.
- O. And so that the -- when you say a quota
- 4 shortage, that means -- are you referring to the fact
- 5 that Mallinckrodt didn't have the legal -- well,
- strike that.
- Are you referring to the fact that
- 8 Mallinckrodt under its quota couldn't manufacture more
- product to meet the back order, is that what this
- 10 e-mail is saying?
- 11 A. So, again, the DEA had, let's think about,
- 12 like, a pie, and they've got a certain amount of quota
- 13 they are going to allocate to meet the demands of
- total, let's say, oxy market.
- 15 Q. Uh-huh.
- 16 A. And at the time let's say Mallinckrodt
- when we applied for quota had 30 percent of the
- market, and, again, this is hypothetical, and then our
- other two competitors had 70 percent. 19
- 20 Q. Uh-huh.
- 21 A. We would have applied for enough quota to
- 22 meet 30 percent market share. When those other two
- 23 competitors -- and, again, I'm just hypothetically
- 24 speaking -- had recalls and exited the market, that

- 1 your customers to the best of my ability," what did
- 2 you mean by that?
- A. We, because we were in a backorder state
- 4 and we had other customers that had backorders as
- 5 well, we were in a position that when we did have
- 6 inventory we were going to have to allocate. So we
- 7 were not going to have -- we were going to have more
- open orders than we had inventory to ship.
- Q. And who -- who de -- so did -- were you in
- 10 charge of -- for -- with respect to the oxycodone
- 11 product, deciding how to allocate the -- the product
- among the different orders?
  - A. From a business perspective, I was the
- 14 one, because I was in marketing, I was the product
- manager, from a business perspective, I made decisions
- about who we would want to allocate product to based
- on relationships, based on importance of their total
- book of business, based on, you know, the length of
  - backorders.
- 20 So from a business perspective, I was
- working with the sales team and with my management to
- make those decisions. But that was outside of the
- scope, so that was one path that was outside of the
- scope of anything to do with the suspicious order

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- 1 left this other portion of the market unfulfilled, the
- <sup>2</sup> developed market. The DEA had already granted them
- <sup>3</sup> quota because they were only granting to a finite
- 4 amount to service the market. So we had to go back
- 5 and reapply to the DEA to try to get additional quota
- 6 to try to grow our manufacturing capabilities to meet
- 7 the unmet needs that were left because of the recall
- 8 within the market.
- 9 So, yes, that would have been -- when we
- 10 said there was a quota shortage, that's what we would
- 11 have been referring to.
- 12 Q. And so the issue here is that I guess
- 13 Sunrise wholesalers and Masters were coming to you
- 14 because -- or potentially because of this recall and
- 15 they were seeking to increase the product they were --
- 16 they were getting from you.
- 17 Is that fair?
- A. I think that that's a fair statement.
- 19 It's tough to say because I don't remember the exact
- 20 timing, but when it talks about displaced competitors,
- 21 I do believe that that was a result of market
- shortages, but I don't know 100 percent.
- Q. Okay. And so when you say: "When it
- 24 does, I will take care of you" -- "I will take care of

- Page 85 1 monitoring. So mine would strictly have been from a
- <sup>2</sup> business relationship side.
- Q. Okay. And so just so I understand, you
- 4 have -- you've got five different distributors and
- 5 they each have, let's say, 20 bottles on backorder, so
- 6 in -- in a sense they are owed 20 bottles by
- 7 Mallinckrodt under the -- whatever sales agreement
- 8 they have. Mallinckrodt only has 50 bottles, it
- doesn't have a hundred. And you would determine sort
- of where those 50 bottles, how those 50 bottles were
- 11 divided among the five different distributors, is that
- 12 fair?

- 13 A. I would play a part in that, yes.
  - Q. Okay.
- 15 Who would ultimately decide what the
- 16 allocation was given that you had, you know, the --
- the number of backorders exceeded the volume of
- 18 product?
- 19 A. It would -- so I would drive it based on
- 20 historic demand. So we would look at what they had
- historically ordered and then we would ascertain of
- that what percentage we thought should go to certain
- customers based on their relationship and their book
- of business. I would provide that information to

- 1 customer service in conjunction with the sales team so
- <sup>2</sup> we would arrive at that number and then it would go
- 3 through, you know, obviously the -- there were the
- 4 other steps that were taken in terms of just looking
- 5 at the order as a whole and does it -- does it meet
- 6 the terms of our suspicious order monitoring in terms
- <sup>7</sup> of releasing it.
- 8 So there was a couple of different people
- 9 who ultimately touched it before it went out the door,
- 10 before the okay happened.
- Q. And in -- in terms of -- of the
- 12 allocation, though, you would -- so you would look at
- 13 the -- the importance of the relationship and the book
- 14 of business ---
- 15 A. Uh-huh.
- Q. -- and based on that you would say, Okay.
- 17 I've got 50 bottles to allocate. I'm going to give 20
- 18 to A, 30 to B and C, D and E get nothing.
- Did -- does that hypothetical make sense,
- 20 just in terms of -- of how the process might work?
- A. I think that's what I stated to you
- 22 already, yes.
- 23 Q. Okay.
- And then at that point your -- your

- 1 A. Uh-huh.
- Q. -- what you are talking about, what that
- 3 sentence means is -- or strike that.
- When you say: "When it does, I will take
- 5 care of your customers to the best of my ability," you

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- 6 are referring to the allocation process, meaning that
- 7 you are going to try to allocate product to his -- to
- 8 his two customers, which would be Masters and Sunrise?
- 9 A. I said: "I will take care of your
- 10 customers to the best of my ability." So I don't ever
- 11 say that I will or won't allocate to them. I am just
- 12 addressing the fact that he has put in the request.
  - Q. Okay. So these are his customers. I
- 14 assume multiple customers have backorders.
- 15 A. Uh-huh.
- Q. He is trying to advocate for his customers
- 17 to -- to get them their product. And he is, I guess
- 18 to some degree, pitching you or asking you to allocate
- 9 to them.
- 20 Is that a -- a fair understanding of this
- 21 e-mail exchange?
- 22 A. Yes, that's fair.
- Q. And you -- you recall this occurring in
- 24 2008 because of recall issues.

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1

- 1 decision to give 20 to A and 30 to B, that's subject
- <sup>2</sup> to the suspicious order monitoring program?
- A. They would be executing that in tandem
- 4 with the -- with the process that I had, that I was
- 5 looking at, yes.
- 6 Q. Okay. And presumably let's say the five
- <sup>7</sup> different distributors are -- well, the -- the
- 8 different national account managers have
- <sup>9</sup> responsibilities for the five different distributors.
- 10 A. Uh-huh.
- Q. I imagine each national account manager
- 12 is -- is presumably going to want his customer to get
- 13 some portion of that quota, is that -- isn't that
- 14 fair?
- A. It was the sales team's job to manage the
- 16 relationship with the customer. So they would be --
- 17 they would be advocating for their customers to
- 18 receive product if -- if it was the right thing to do,
- 19 and it was our job internally to see that the big
- 20 picture and then to -- to make the final -- you know,
- 21 to make the final decisions.
- Q. Okay. And so when you say to Victor:
- 23 "When it does, I will take care of your customers to
- 24 the best my ability" --

- Page 89 Do you recall similar shortages in 2009?
- 2 A. I don't remember.
- Q. Do you recall similar shortages for the
- 4 other products that you managed?
- A. We had backorders, but I don't remember
- 6 specifically timeframes or products.
- 7 MR. KAWAMOTO: I believe this is Exhibit 5.
- 8 (WHEREUPON, a certain document was
- 9 marked Mallinckrodt Neely
- Deposition Exhibit No. 5, for
- identification, as of 01/07/2019.)
- 12 BY MR. KAWAMOTO:
- Q. So this is an e-mail that's Bates numbered
- 14 MNK-T1 4916278, and it is an e-mail from you,
- 15 Ms. Neely, to various people, including what appears
- 16 to be many of the national account managers.
  - A. Uh-huh.

17

20

- Q. Do you recall drafting this e-mail?
- A. I don't recall drafting it, no.
  - Q. Okay. But you don't have any -- any doubt
- 21 that you sent it?
- A. I definitely -- I did send it, yeah.
  - Q. Okay.
- And then looking on the screen, do you see

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- 1 the reference to: "You have done a tremendous job of
- <sup>2</sup> meeting historic demand"?
- 3 A. Yes.
- 4 Q. What -- what -- what did you mean by
- 5 "historic demand"?
- 6 A. Well, if you continue to read the e-mail,
- 7 it says: "However, in light of the Ethex recall, we
- 8 have all been challenged with the influx of orders."
- 9 So the timing of this is February of 2009
- 10 and if you reference the last e-mail we talked about,
- 11 that was November of 2008, and that was when I had
- 12 spoken to the fact that there had been a recall within
- 13 the market.
- So if you look at the first, you know, the
- 15 first paragraph of this e-mail, it says: "In light of
- 16 the Ethex recall." So when I talk about historic
- demand, historic demand would have been our demand,
- 18 what our baseline demand, which is what I spoke to you
- 19 about in terms of applying for the quota initially
- 20 from the DEA. That would have been our baseline
- 21 demand prior to the Ethex recall.
- And so what I'm highlighting here is that
- 23 we have been able to meet our historic demand, been
- 24 able to service our customers in the manner that we

- Q. But when you applied in -- in late 2008 --
- 2 A. Uh-huh.
- <sup>3</sup> Q. -- presumably your quota would have
- 4 reflected your assessment of the recall situation,
- 5 wouldn't it?
- 6 A. I can't speak to that specifically because
- 7 I didn't do the application, but one would assume,
- 8 yes.
- 9 Q. Okay.
- So -- so when they say -- when you say:
- 11 "However, in light of the Ethex recall, we have all
- been challenged with the influx of orders we have been
- 13 receiving and how to best manage them" --
- 14 A. Uh-huh.
- Q. -- is this still a quota shortage issue or
- 6 is this a -- now a manufacturing issue?
- 17 A. So, you would need to speak to someone in
- 18 manufacturing to truly understand lead times, but if
- 19 you're granted your quota, your manufacturing and your
- procurement quota at the beginning, so let's say on
- 21 January 1st of 2009, regardless of if you applied for
- 22 that quota with the understanding of the Ethex recall
- or not, you still have to convert that raw material
- 24 into finished goods. So you are looking at a lead

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- 1 historically have been able to. However, we have not
- <sup>2</sup> been able to meet the orders that we have been
- <sup>3</sup> receiving because they had escalated as a result of
- 4 the Ethex recall.
- <sup>5</sup> Q. So in terms of the chronology with respect
- 6 to the quotas, though, the quotas were -- were set on
- 7 a yearly basis?
- 8 A. So, I -- I think what we -- we spoke about
- 9 earlier is that you apply for your quota at the
- beginning, you get granted your quota at the beginning
- of a calendar year, and then you come and if you have
- 12 to reapply for more quota, then you do so throughout
- 13 the year to the DEA.
- Q. So, this is -- but this is a 2009 e-mail.
- 15 The last e-mail we saw was November of 2008.
- 16 A. Uh-huh.
- Q. So in early 2009 Mallinckrodt would have
- been applying for its DEA quota, you know --
- 19 A. We would have --
- Q. -- with knowledge of the recalls, wouldn't
- 21 it?
- A. We would have been granted -- so we would
- 23 have applied at the end of 2008 and been granted our
- 24 quota for 2009.

- 1 time there in terms of manufacturing.
- Now, what that lead time is, I don't know,
- 3 but if you are already in a back order situation by
- 4 the end of 2008 and then you get your quota at the
- 5 beginning of January of 2009, I mean, we are looking

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- 6 at February of 2016 [sic], so a month and 15 days
- 7 later, you still have to assume that you are coming
- 8 into this at a deficit, and not only that but you are
- 9 having to manufacture with a lead time. So, of
- 10 course, we are still going to be in a situation that
- 11 we can't fill all of the orders that have been left.
- Q. And I'm sorry. You said February of 2016.
- 13 A. I said February 6th --
  - Q. Oh, okay.
- A. I'm sorry, February 16th of 2009. My
- 16 apologies.

14

- Q. Okay. Got it.
- In other words, even if you have the
- 19 expanded quota from DEA, you're still -- you still
- 20 need to make the product, is that fair?
- A. Yes, 100 percent.
- Q. Okay. So can you please read that
- <sup>3</sup> paragraph that I've just highlighted?
- A. You want me to read the second paragraph?

1 Q. Yes, the second paragraph.

2 A. Okay.

3 "After maximizing our manufacturing

4 output, we know that we are not in the position to

5 fulfill the total market demand as a result of Ethex

6 exiting. Therefore, we are going to begin managing

<sup>7</sup> our customer demand, or more appropriately, making

8 them aware of what and when we will be able to ship

9 based on our manufacturing output. Allocations per

10 customer will be based on historical demand from the

11 months of September to November of 2008."

Q. Okay. Now, you say "Ethex exiting."

13 A. Um-hum.

Q. So the -- I take it their product was

15 recalled.

Do you recall -- do you -- do you recall

them ever reentering the market or were they just --

18 were they done?

19 A. I -- to my recollection, Ethex did not

20 reenter the market.

Q. Okay. So to the degree that

22 Mallinckrodt's market share increased because of Ethex

23 exiting, this was a -- a permanent condition?

MR. TSAI: Object to the form.

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1 I don't have the numbers in front of me to state

<sup>2</sup> unequivocally that it's -- that it did.

Q. And do you have any recollection of the

4 demand for oxy 15 and oxy 30 increasing over the 2008

5 through 2011 time period while you were employed at

6 Mallinckrodt?

A. Again, I don't have the numbers in front

8 of me, so I -- I can't tell you directly.

9 Q. Well, but even without the numbers in

10 front of you, I mean, do you have a -- a general

11 recollection of what happened to demand for these

12 products?

13 A. There was a lot of market dynamics and

14 shifts that -- I believe, that happened within the

15 oxy IR market. And there was growth, but I don't know

16 how much and I can't remember exactly when it

17 occurred.

Q. But you were employed at Mallinckrodt

19 between 2006 and 2011, is that -- do I have that --

20 A. That's correct.

Q. -- that date right?

22 A. Um-hum.

23 Q. Right.

And you were the product manager for oxy

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Go ahead.

1

<sup>2</sup> BY THE WITNESS:

A. Yeah, I -- I don't -- market share within

4 the generics industry is never -- you can never say

5 it's permanent.

6 BY MR. KAWAMOTO:

Q. But you didn't have to deal with Ethex as

8 a competitor again after they left?

9 A. Ethex, if they didn't reenter the market,

10 would have no longer been a competitor on this

11 product.

Q. And so it -- is it fair to say that the

13 demand in 2009 increased from the de -- strike that.

Is it fair to say that with respect to

15 Mallinckrodt's oxy 15 and oxy 30 products the demand

in 2009 was greater than the demand in 2008?

A. I don't have the numbers in front of me,

18 so I -- I can't speak to that.

Q. Though the -- well, but wouldn't the --

20 the fact that you are experiencing shortages and

21 manufacturing shortages suggest a -- an increase in

22 demand?

A. One would assume that based on -- on this

24 e-mail, but I -- again, I -- I would assume that, but

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<sup>1</sup> from 2008 through 2011, is that -- is that fair?

<sup>2</sup> A. I -- yes, yep.

3 Q. Okay.

4 And so during that time period, you know,

<sup>5</sup> is your recollection that oxy -- I understand that

6 the -- there were market dynamics, but is your

7 recollection that oxy demand generally increased?

A. Again, I don't have the numbers and it's

<sup>9</sup> been a long time ago, so I -- I don't -- I can't speak

10 to that specifically.

Q. Are you familiar with the requirements of

the Controlled Substances Act?

13 A. Yes.

14

Q. Okay. And what are those requirements?

5 A. I was made familiar with them whenever I

worked for the company during the training time. I

haven't worked with controlled substances since I left

18 the company in 2011, so I can't state them to you

19 directly.

Q. Okay.

Was it your understanding that a

22 manufacturer had a duty to know its customers?

A. I wasn't in the compliance group, but

based on the training that I received, that would have

- 1 been my understanding.
- Q. Have you ever heard the term "indirect
- 3 customer"?
- 4 A. I have heard the term "indirect customer."
- 5 Q. And what did that term mean to you?
- A. So, an indirect customer would be when we
- <sup>7</sup> sold to a wholesaler and then the wholesaler sold on
- 8 to a pharmacy and/or -- on to their customer, that --
- <sup>9</sup> that customer was an indirect customer to the
- 10 manufacturer.
- Q. And what about the term "downstream
- 12 customer," are you familiar with that term?
- A. That one I'm not as familiar with, no.
- Q. Okay. What about "end user," are you
- 15 familiar with that -- that term?
- A. For us, for a manufacturer, an end
- 7 purchaser is going to be the pharmacy that -- that --
- 18 that ends up with the product. So, for instance, if
- 19 we sold it to CVS, that would be an end purchaser. If
- 20 we sold it to Cardinal who then sold it to CVS, CVS,
- 21 again, would be the end purchaser. So from a
- 22 manufacturer perspective, that was our end purchaser.
- Q. So is -- is "end user" and "indirect
- 24 customer," are those interchangeable terms?

- <sup>1</sup> A. Again, that would have fallen into
- <sup>2</sup> compliance and that's something I don't feel
- <sup>3</sup> comfortable answering.
- 4 BY MR. KAWAMOTO:
- 5 Q. And when you say it's -- you don't feel
- 6 comfortable answering, is -- is that because you --

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- <sup>7</sup> you don't know what the answer is?
- A. It's because I have not worked in
- 9 controlled substances for over eight years and I truly
- don't remember.
- Q. Would you agree that there is an opioid
- <sup>12</sup> crisis or opioid epidemic in this country?
  - A. I don't know.
- Q. Have you ever heard the term "opioid
- 15 crisis" or "opioid epidemic"?
- 16 A. I have.
- Q. And in what context did you -- did you
- 18 hear -- did you become familiar with that term?
  - A. Most recently I suppose in the news.
- Q. Okay.

19

- While you were working at Mallinckrodt, do
- 22 you ever recall hearing that term, "opioid crisis" or
- <sup>23</sup> "opioid epidemic"?
- A. I don't remember.

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- A. Direct and indirect customers are
- 2 interchangeable, those two together, with end, end
- 3 customer, yes.
- 4 Q. Oh, I'm sorry. I'm little confused.
- 5 So I understand the direct customer and I
- 6 understand the indirect customer.
- 7 A. Uh-huh.
- 8 Q. With respect to the end user, though, the
- 9 end user is interchangeable with the indirect customer
- 10 or is -- or the direct customer or both?
- 11 A. So we would sell direct to pharmacy chains
- 12 and then you would have pharmacies that would purchase
- 13 indirectly through wholesalers.
- 14 Q. Okay.
- A. So you have direct and you have indirect
- 16 purchases. The combination of the two resulted in
- 17 sales to an end purchaser.
- 18 Q. Understood.
- Was it your understanding that a
- 20 manufacturer had a duty to know its indirect
- 21 customers?
- MR. TSAI: Object to the form.
- 23 Go ahead.
- 24 BY THE WITNESS:

- Page 101 Q. And as you sit here today, you don't have
- <sup>2</sup> any understanding of whether there is an opioid crisis
- 3 or opioid epidemic?
- 4 A. I -- I don't -- I -- I don't really
- <sup>5</sup> know. I mean, you see things in the news. I don't
- 6 really know, though.
- 7 Q. Do you believe there is a problem with
- 8 opioid abuse in this country?
- 9 A. I can't speak to that. I don't know.
- Q. Do you know what a pill mill is?
  - A. I have become familiar with what a pill
- 12 mill is, yes.

- Q. Okay. And what is a pill mill?
- A. From my understanding, a pill mill is
- where patients know, and, again, this is -- they --
- 16 they know they can go there and doctors are more
- 17 freely writing prescriptions for different
- 18 medications.
- Q. Is it your understanding that certain
- 20 regions have more pill mills than others?
- A. That part I -- I really don't know.
- Q. Do you believe Mallinckrodt has an
- 23 obligation to take reasonable steps to prevent its
- product from reaching pill mills?

- A. Again, I'm not -- I wasn't in compliance.
- <sup>2</sup> I was in marketing. This has been eight years ago.
- <sup>3</sup> From my perspective, Mallinckrodt had an obligation to
- 4 control diversion at the -- the part of the supply
- 5 chain that it was able -- that it had the impact on.
- 6 So in terms of the distribution of its product into
- 7 the -- into the customer base.
- 8 Q. But Mallinckrodt had no obligation to try
- 9 to combat diversion at the distributor level, did it?
- 10 A. I don't know the answer to that.
- Q. And is it your understanding that
- 12 Mallinckrodt didn't have an obligation to try to
- 13 combat diversion at the pharmacy level?
- A. Again, I don't know the answer to that.
- Q. So when you said Mallinckrodt has an
- 16 obligation to fight diversion, what -- what do you
- mean by that? Is it -- is it only at the
- 18 manufacturing level, is it throughout the supply
- 19 chain, you know, what -- what is Mallinckrodt -- what
- 20 is your understanding of Mallinckrodt's anti-diversion
- 21 obligation?
- 22 A. Sure.
- I can't speak to the -- the diversion
- 24 policy that they have or the -- what they have in

- 1 compliance group was in charge of the suspicious order
- <sup>2</sup> monitoring and in charge of putting together the
- 3 programs to monitor our orders and -- and the product
- 4 being, you know, shipped out. So that really fell
- 5 into Karen Harper's group.
- 6 I would say from a marketing perspective
- <sup>7</sup> and from what visibility that I had, I saw that group
- 8 working diligently and extremely hard to put in place
- 9 or to execute, I should say, on -- on suspicious order
- 10 monitoring programs to ensure that our product was
- being shipped, I don't know what the right word for
- 12 this would be, but being shipped in the most
- 13 conscientious way possible.
- Q. And so do you believe that those programs
- 15 were effective?
- A. I can't speak to that because I don't know
- what you mean by effective.
- Q. Well, did they stop -- did they stop the
- 19 Mallinckrodt products from being acquired by the pill
- 20 mills?
- 21 A. I --
- MR. TSAI: Object to the form.
- Go ahead.
- 24 BY THE WITNESS:

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- 1 place. From my recollection, when we were there, we
- <sup>2</sup> had suspicious order monitoring and we had a strong
- <sup>3</sup> compliance group led by Karen Harper. Those are
- 4 questions, though, that really would need to be
- 5 answered by her. She -- that -- that was her
- 6 wheelhouse and that was her expertise.
- 7 Q. And so with respect to pill mills, though,
- 8 was it your understanding that Mallinckrodt had an
- 9 obligation to prevent pill mills from acquiring its
- 10 products?
- 11 A. I don't have a good answer for you on
- 12 that, no.
- 13 Q. Okay.
- Looking back on your tenure at
- 15 Mallinckrodt, are there steps you believe Mallinckrodt
- 16 should have taken or should have taken sooner to try
- 17 to prevent diversion from occurring?
- A. Can you re -- say that question again?
- 19 Q. Sure.
- Looking back on your tenure at
- 21 Mallinckrodt, are there steps you believe Mallinckrodt
- 22 should have taken or should have taken sooner to try
- 23 to prevent diversion from occurring?
- A. Well, I would say, again, that the

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- 2 that -- that's too many -- too many what ifs down that
- <sup>3</sup> stream. I -- I can't speak to that. I don't know.

A. Yeah, I don't think that you can --

- 4 BY MR. KAWAMOTO:
- 5 Q. Well, were they effective at preventing
- 6 Mallinckrodt's products from being provided to
- 7 distributors that did not have adequate diversion
- 8 control programs?
- 9 MR. TSAI: Object to the form.
- 10 Go ahead.
- 11 BY THE WITNESS:
- 12 A. Yeah, I think that, again, you can't
- 13 answer that question because how do you -- how did we
- 14 or how do they qualify what a pill mill was. So I --
- 15 I don't think that -- there is no way to answer that
- 16 question. That's impossible to make that linkage.
- 17 BY MR. KAWAMOTO:
- Q. Are you aware that certain of
- 19 Mallinckrodt's customers had their licenses revoked by
- 20 DEA for diversion-related activities?
- A. I am aware of that.
- Q. Do you believe or do you understand that
- 23 Mallinckrodt had any obligation to try to prevent its
- 24 products from reaching these customers?

- A. Again, that's a question you would have to
- <sup>2</sup> talk to Karen Harper about. I was in marketing. That
- <sup>3</sup> is really outside of my wheelhouse.
- 4 Q. So your -- your role was just to provide
- 5 information to the compliance department?
- A. Much of my role was to provide the data to
- <sup>7</sup> the compliance group, yes.
- Q. And I believe you indicated that you were
- 9 a conduit for data, is that -- is that correct?
- 10 A. That's what I stated earlier, yes.
- Q. So in terms of being a conduit, though,
- 12 you were getting the data from where and you were
- 13 providing it -- well, where were you getting the data
- 14 that you were providing to compliance?
- 15 A. Sure.
- So in terms of the data, a lot of times it
- would be the chargeback data, so sales information.
- Q. So, is it fair to say that you're
- 19 essentially providing information from the sales
- 20 database and the sales team to compliance for them to
- 21 make their decisions?
- A. I think that's a fair statement.
- Q. And so compliance in this -- in this
- 24 regard was dependent upon the data it received from

- 1 relying in terms of making its decision, is that
- 2 correct?
- 3 MR. TSAI: Object to the form.
- 4 Go ahead.
- 5 BY THE WITNESS:
- A. I -- I think that that would be a portion
- <sup>7</sup> of what they relied on, but it was never
- 8 100 percent -- or you couldn't actually -- you can't
- 9 even say that. It was a -- it was a factor, but it
- 10 wasn't necessarily always the driver in
- 11 decision-making.
- 12 BY MR. KAWAMOTO:
- Q. Okay. So -- well, so what were some of
- 14 the other factors or drivers then that compliance
- 15 looked at?
- A. I can't speak to that. I provided
- 17 compliance with the -- the sales information and
- 18 beyond that the other factors that Karen and her team
- 19 factored -- or incorporated into, would you have to
- talk to her about that.
- Q. But if the information you were providing
- 22 to compliance was inaccurate for whatever reason, that

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- 23 would be a problem, wouldn't it?
- MR. TSAI: Object to the form.

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- 1 the sales team?
- 2 MR. TSAI: Object to the form.
- 3 Go ahead.
- 4 BY THE WITNESS:
- 5 A. So there was -- I -- I don't think it was
- 6 necessarily from the -- the sales -- no, that's not an
- 7 accurate statement.
- 8 BY MR. KAWAMOTO:
- 9 Q. Okay. Well, so, in terms of being a data
- 10 conduit, you were providing information to compliance
- 11 from what source?
- 12 A. From -- I think we already talked about
- 13 this -- from the chargeback data.
- Q. And did you ever talk to the sales team
- about their customers or the nature of their
- 16 customers?
- A. I believe that I would have talked to the
- 18 sales team about their customers, yes.
- Q. Okay. And would you have provided that
- 20 information to compliance?
- A. I would have relayed the -- the anecdotal
- 22 information from the sales team to compliance, yes.
- Q. And compliance presumably would have
- 24 relied on that anecdotal information that you were

# 1 BY THE WITNESS:

- A. I can't speak to that. Karen would have
- 3 to talk about that and whether -- how that would hurt
- 4 her decision-making.
- 5 MR. KAWAMOTO: Okay. So this is Exhibit, I
- 6 believe, 6.
- 7 (WHEREUPON, a certain document was
- 8 marked Mallinckrodt Neely
- 9 Deposition Exhibit No. 6, for
- identification, as of 01/07/2019.)
- 11 BY MR. KAWAMOTO:
- Q. So, Ms. Neely, I'm handing you an e-mail
- 13 and attachment. The e-mail is marked as
- 14 MNK-T1 6330418.
- 15 A. Uh-huh.
- Q. And the attachment was produced in native
- <sup>17</sup> form, but it's 6330419.
- 18 A. Okay.
- Q. So this e-mail is from Ann -- I'm sorry --
- 20 Amy Loomis to a number of people, including yourself.
- 21 A. Uh-huh.
- Q. Do you recall receiving this e-mail?
- 23 A. I don't.
- Q. Okay. The e-mail, the text of the e-mail

- 1 is: "Another long list of orders hitting excess demand2 rules."
- 3 A. Uh-huh.
- 4 Q. And then the attachment, I believe, is a
- 5 list of the various orders that, you know, hit those
- 6 excess demand rules.
- 7 A. Uh-huh.
- 8 Q. Do you know why you are receiving this
- 9 e-mail?
- 10 A. I don't remember, no.
- Q. Do you know what is meant by "excess
- 12 demand rules"?
- A. I don't know what the exact definition is
- 14 in this context.
- Q. Well, what's your understanding of the
- 16 general definition?
- A. My understanding of excess demand would be
- 18 an order that exceeds what their historic average
- order had been, average order history had been.
- Q. Okay. And so in terms of how this list
- 21 gets generated --
- 22 A. Uh-huh.
- Q. -- I assume there -- the -- there are
- 24 orders coming in to Mallinckrodt --

- A. Yeah.
- Q. Well, taking a step back, what was your
- <sup>3</sup> understanding of the suspicious order monitoring
- 4 program that Mallinckrodt was -- was implementing?

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- Well, strike that.
- 6 What was your understanding of the
- <sup>7</sup> suspicious order monitoring program that -- that
- 8 existed at Mallinckrodt while you were there from, you
- 9 know, 2006 to 2011?
  - A. Yeah, and I know -- and I again apologize,
- 11 but I really -- at the time I could have -- I was well
- versed in it and I could have spoke to it, I don't
- 13 remember. It has been seven, eight years. I really
- don't remember the specifics of it.
- Q. Well, do you know if a numeric formula was
- 16 used to screen the orders?
- 17 A. In looking at this spreadsheet, it appears
- 18 that that's the case, but I, again, don't remember.
- Q. Do you recall being involved in reviewing
- 20 or evaluating suspicious orders?
- A. It appears that I was because I was on
- 22 this e-mail and there was an attachment here, but I
- 23 don't.
- Q. Well, so, do you -- do you recall anything

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- 1 A. Uh-huh.
- Q. -- and then those orders are screened
- <sup>3</sup> against some type of numeric formula.
- 4 Is that consistent with your
- 5 understanding?
- 6 A. I don't -- this fell into -- I -- Amy
- <sup>7</sup> Loomis, she was in logistics planning. I -- I don't
- 8 know how she set it up. It appears to be that way
- <sup>9</sup> looking at the spreadsheet, but I don't know.
- $^{10}$  Q. Okay. And then what did you do -- what
- 11 did you do with this list after you received it?
- A. I -- I truly don't remember receiving this
- e-mail or this attachment, so I can't tell you what I
- <sup>14</sup> did with this.
- Q. Okay. Did you have any role in reviewing
- 16 these orders?
- A. Again, I couldn't tell you because I don't
- <sup>18</sup> remember getting this spreadsheet.
- Q. Well, do you recall receiving, you know,
- <sup>20</sup> spreadsheets similar to this during your time at
- 21 Mallinckrodt?
- A. I -- I -- I'm going to be honest with you,
- <sup>23</sup> I truly don't remember.
- Q. Okay.

- 1 about the process for either identifying suspicious
- <sup>2</sup> orders or for reviewing them?
- A. Again, what I -- I don't remember the
- 4 exact process, no. I know that there was some --
- 5 there -- there was a program in place and at the time
- 6 I was, again, well versed in it, but, again, it's
- <sup>7</sup> been -- this is an e-mail from over 11 years ago,
- 8 12 years ago. I don't -- I don't remember.
- 9 Q. Well, and I understand that your -- your
- 10 testimony is that you don't remember the exact
- 11 process. I guess my question is: Do -- do you
- remember anything about that process?
- A. I -- it appears that there were thresh --
- 14 according to this spreadsheet that they had thresholds
  - 5 in place to identify orders that looked larger than
- usual, but I can't -- I don't remember how that was
- done or what was done with this information.
  - Q. Okay.

- 19 (WHEREUPON, a certain document was
- 20 marked Mallinckrodt Neely
- Deposition Exhibit No. 7, for
- identification, as of 01/07/2019.)
- 23 BY MR. KAWAMOTO:
- Q. Okay. So, Ms. Neely, this is an e-mail

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- 1 Bates numbered 449492 and it is an e-mail chain
- <sup>2</sup> between you and others.
- A. Uh-huh.
- Q. And I'd like to direct your attention to
- 5 the bottom e-mail that starts on 492 and carries over
- 6 to 493.
- 7 A. Okay.
- 8 Q. Okay. And that e-mail, it's an e-mail
- from you to Victor Borelli --
- 10 A. Uh-huh.
- 11 Q. -- and it cc's Michael Gunning and Ginger
- 12 Collier.
- 13 A. Uh-huh.
- 14 Q. I believe Ginger Collier was your
- 15 supervisor, is that correct?
- A. She was, yes. 16
- 17 Q. And who was Michael Gunning?
- 18 A. He was the head of sales and marketing.
- 19 Q. Okay. And the Keysource vault program,
- 20 what -- what is that?
- A. So, in order to store controlled
- <sup>22</sup> substances, specifically Schedule II drugs, you have
- 23 to have a special vault within your warehouse required
- 24 by the DEA to store -- store Controlled II -- or
  - Page 115
- 1 Schedule II, I should say, and that particular storage
- <sup>2</sup> facility was called a vault.
- 3 Q. Okay.
- 4 And do you see at the top where you say:
- "Per our conversation regarding Keysource
- 6 and the proposed vault program, we are not planning to
- proceed for the following reasons:"
- 8 A. Uh-huh.
- 9 Q. And then the first bullet point is:
- 10 "Rolling 12 months versus ... rolling
- 11 12 months sales are 99 percent."
- 12 A. Okay.
- 13 Q. "Rolling 12 months versus prior rolling
- 14 12 months sales in Florida are at 1364 percent."
- 15 A. Yes.
- 16 Q. Do you see that?
- 17 A. Um-hum.
- 18 Q. What does -- what does that mean?
- 19 A. So --
- 20 Q. Or what -- what is the significance of
- 21 that data point?
- 22 A. It is stating that their sales are up
- 23 almost 100 percent, but then it is saying that within
- 24 the State of Florida, they were up significantly

- 1 higher than their average sales across all of their
- <sup>2</sup> territories.
- Q. Okay. Well, I mean, and significantly
- 4 higher, it's -- it's 99 percent versus 1300 percent,
- 5 is that correct?
- A. That's what the e-mail states, yes.
- Q. Okay.
- 8 And then the second bullet point is "KMI,"
- which I assume is -- is Keysource, right?
- 10 A. Yes.
- 11 Q. It says:
- 12 "Keysource sold 8.8 million in net sales
- 13 for the past 12 months of which 78 percent is
- oxycodone IR. For the past three months that
- percentage has increased to 100 percent."
- 16 A. Um-hum.

- 17 Q. So, does that mean for the past three
- months all of Keysource's sales have been oxycodone?
  - A. According to this e-mail, yes.
- 20 Q. Okay. And then the next bullet point is:
- 21 "Of KMI's total oxycodone IR sales, for
- 22 the past 12 months, 94 percent of them have gone
- through the State of Florida."
- So this is -- you know, their -- the
- Page 117 <sup>1</sup> primary sales area for them is Florida?
- A. That's correct.
- Q. Okay.
- And the next bullet point is: 4
- "Oxycodone IR sales represent, to our
- total Mallinckrodt portfolio, 23 percent of total net
- <sup>7</sup> sales. Oxycodone IR sales are almost 100 percent to
- 8 KMI net sales."
- 9 Do you see that, what I'm underlining?
- 10
- 11 Q. And so that indicates that 100 percent of
- what Keysource is purchasing from Mallinckrodt is
- oxycodone, is that correct?
  - A. That's correct, that's what it says in
- bullet point 2 and bullet point 4. 15
- 16 Q. Okay.

- And so, essentially, the reasons that
- Mallinckrodt is not willing to go through this --
- to -- to do the proposed vault program for
- 20 Keysource --
- 21 A. Uh-huh.
- 22 Q. -- is that they have a -- a very large
- 23 increase in their Florida sales, they are selling --
- for the past three months, they have sold nothing but

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1 oxycodone?

- 2 A. Um-hum.
- Q. 94 percent of their oxycodone sales are
- 4 going through Florida, and the only thing Keysource is
- 5 purchasing from Mallinckrodt is oxycodone?
- That's what this e-mail states.
- 7 Q. Okay. And these were all -- these were
- 8 all factors of concern for Mallinckrodt, weren't they?
- A. Let me look at the timing.
- 10 So this is 2010, July of 2010, by this
- point in time, yes, that was concerning.
- 12 Q. Okay.
- 13 A. Or there were definitely, I shouldn't say
- concerning, questions around their sales, yes.
- 15 Q. Well, there were questions and there were 16 concerns, weren't they?
- 17 A. There were definite questions, yes.
- 18 Q. Okay. And then it says:
  - "Given the DEA situation in Florida and
- 20 the fact that Keysource is so heavily indexed in the
- 21 State of Florida, we do not want to do anything that
- 22 might be perceived as driving oxycodone sales in that
- 23 state."

19

24 A. Um-hum.

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- Q. What is the DEA situation that's being <sup>2</sup> referred to?
- A. So by this point in time, my recollect --
- 4 this would have been after certain distributors had
- 5 been shut down because of their sales into the State
- 6 of Florida. So it was starting to get more scrutiny,
- <sup>7</sup> if I remember correctly.
- Q. And when you say certain distributors had
- <sup>9</sup> been shut down because of their sales into the State
- 10 of Florida, do you recall roughly when those
- 11 distributors were shut down?
- A. I don't remember the timing. I know, and
- 13 I just -- I know it -- probably it occurred by this
- point, because that's why we are talking to it, and
- 15 then I left in January of '11, so I -- it -- but I
- <sup>16</sup> don't remember when, no.
- 17 Q. Okay. But when you left, you understood
- that sales into the State of Florida were a cause of
- 19 concern?
- 20 I knew that we had questions around it, Α.
- <sup>21</sup> yes.
- 22 Q. Okay. And then you state:
- 23 "We do not want to do anything that might
- 24 be perceived as driving oxycodone sales in that

1 state."

- 2 Do you see that?
- 3 A. I do.
  - Q. It's there.
- What do you mean by that? 5
- A. Like I mentioned, by this point we had
- questions around sales going into the State of Florida
- 8 based on other distributors having their licenses
- taken and information that was being communicated by
- the DEA. And so we were starting to realize that
- there was a potential situation -- there was a
- potential situation and we were trying to wrap our
- arms around it at this point. And the last thing that
- we wanted to do was to further -- further the -- you
- know, these sales there while we are still trying to
- figure out what was happening.
- 17 Q. Well, and how could you drive -- how could
- you drive sales in -- or what actions can Mallinckrodt
- have taken to drive sales?
- 20 A. We -- and that's a good question.
- We, Mallinckrodt, can't actually drive
- 22 sales. So the market is established by -- by the
- prescriber writing the -- the prescription. So the
- market is established by that and then Mallinckrodt
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- 1 fills demand from our wholesalers and our
- <sup>2</sup> distributors.
- So in terms of driving sales, we can't
- 4 actually drive them, but what we were looking at here
- 5 is seeing that Keysource was selling a lot of oxy and
- 6 selling a lot of oxy into the State of Florida. And
- <sup>7</sup> essentially were looking to build out their vault
- 8 space so they could accommodate more Schedule II
- drugs.
- 10 And while we were trying to understand
- 11 what was happening within the State of Florida, the
- last thing that we wanted to do was to give a customer
- the ability to warehouse more Schedule II drugs
- without completely understanding what was evolving in
- the State of Florida where it seemed like a lot of
- their sales were going.
- Q. Well, and there were things that you could
- do to encourage the sale of -- of oxycodone, couldn't
- you? So, for example, you know, you could offer --
- you could offer to sell oxycodone for less than your
- 21 competitors, that would result in presumably more
- purchases from you, wouldn't it?
- A. That would result in more demand, which we
- 24 talked to earlier in terms of market share. So the

10

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- 1 market would have already have existed, but it would
- <sup>2</sup> have resulted in more market share for Mallinckrodt
- <sup>3</sup> resulting in sales.
- 4 Q. And if you were to supply distributors
- 5 that other manufacturers were not willing to supply,
- 6 that could also have the effect of -- of increasing
- 7 demand, couldn't it?
- 8 A. I can't speak to that because I don't know
- <sup>9</sup> what other manufacturers' strategies are.
- Q. Well, but regardless, if -- if you have a
- 11 distributor and the only place --
- A. Or what other manufacturers' strategies
- 13 are. Sorry.
- Q. Well, if you have a distributor and the
- only place they can get Mallinckrodt products from
- 16 is -- I'm sorry.
- 17 If you have a distributor and the only
- 18 place it can get oxycodone from is Mallinckrodt and
- 19 you fulfill those orders, you know, you are
- 20 facilitating those sales, aren't you?
- A. Again, I can't speak to whether or not
- 22 they were able to obtain the product from another
- 23 manufacturer. I only know what the -- what
- 24 Mallinckrodt was -- was selling out. So whether or

- A. It is Sunrise and Masters, yep.
- Q. But for Sunrise, you were the sole
- <sup>3</sup> supplier for Sunrise, is that correct?
- A. According to that e-mail, yes, but we are

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- <sup>5</sup> talking about Keysource right now.
- 6 Q. And so if you don't -- if you don't supply
- <sup>7</sup> Sunrise, they are not selling anything to anyone,
- 8 isn't that fair?
- 9 A. Are we talking about Sunrise now?
  - Q. Yes, we are talking about Sunrise now.
- 11 A. Okay. We are jumping back and forth a 12 bit.
- 13 It says: "We have displaced all
- 4 competitors." So whether or not we have displaced
- 15 them because they chose not to buy from another
- manufacturer or that manufacturer chose not to supply
- to them, it doesn't say that in this e-mail.
- Q. Well, but re -- regardless of the -- the
- 19 reasons that Sunrise, that Mallinckrodt has become the
- sole supplier to Sunrise, if you continued -- I mean,
- 21 if -- if you refused to provide products to Sunrise,
- 22 then they have nothing to ship and sell, isn't that --
- 23 I mean, that's a logical statement, isn't it?
- A. I -- I don't know because I wasn't running

- 1 not we were making that -- a sale to someone who was
- 2 buying it from us because they couldn't get it from
- <sup>3</sup> a -- I did not -- we wouldn't have had a purview into
- 4 that.
- Q. Understood, but, for example, we -- we
- 6 looked at a -- a prior document relating to Keysource.
- <sup>7</sup> And Keysource -- well, Mallinckrodt was Keysource's
- 8 sole supplier --
- 9 A. Uh-huh.
- 10 Q. -- for oxycodone.
- Do you remember that?
- A. Did we look at that today?
- Q. Yes. I -- I believe it's -- I think it is
- 14 Exhibit -- I believe it is -- it is Bates No. 563714.
- 15 It is an e-mail from Victor Borelli to you. It was
- 16 the one that -- that started with "Help."
- 17 THE WITNESS: Do you have it?
- MR. TSAI: Yes. Exhibit 4.
- 19 BY MR. KAWAMOTO:
- Q. And on -- it is on the back page of
- 21 Exhibit 4.
- A. Oh, so it wasn't Keysource. That's why I
- 23 didn't remember.
- Q. Oh, I'm sorry. It is Sunrise, my mistake.

- <sup>1</sup> Sunrise's business.
- Q. Well, but isn't that what Mr. Borelli is
- 3 saying to you, if -- if we don't ship it, they can't
- 4 sell anything, do you see that?
- 5 A. Well, they couldn't sell any of our -- of
- 6 our product, no.
- 7 Q. And, in fact, they couldn't sell anything
- 8 because you were the sole supplier to them?
- 9 A. I don't know if they could have had
- 10 options to reach out to other people. I don't know
- the answer to that.
- Q. Well, but isn't Mr. Borelli telling you
- 13 that you displaced all of the other competitors, so
- they don't have any other sources?
- A. We did displace the competitors, but it
- doesn't mean that they couldn't reach back out to one
- of them, and that's the part that I don't have
- 18 visibility into.
- Q. Okay. But assuming that -- that by
- displacing the competitors that meant that Sunrise
- 21 couldn't go and obtain its product from other sources
- 22 and you were their sole supplier, you know, if you --
- <sup>23</sup> I mean, if you cut them off, that meant that, you
- 24 know, the -- the -- the supply of -- of oxy

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- 1 products -- oxycodone products into the market would
- <sup>2</sup> decrease?
- MR. TSAI: Object to the form of the question.
- 4 Go ahead.
- 5 BY THE WITNESS:
- 6 A. Yeah. I -- I -- I don't think that that's
- <sup>7</sup> a true statement.
- 8 BY MR. KAWAMOTO:
- 9 Q. Okay. Why is that?
- 10 A. So rephrase. Say that again.
- Q. You are the sole supplier to Sunrise.
- 12 A. Um-hum.
- Q. You supply 100 percent of their oxycodone
- 14 product.
- 15 A. Um-hum.
- Q. On the assumption that Sunrise can't go
- 17 and get that oxycodone product from anyone else.
- 18 A. Um-hum.
- Q. If you don't supply that product, that
- <sup>20</sup> oxycodone product to Sunrise.
- 21 A. Um-hum.
- Q. They can't sell it into the market?
- MR. TSAI: Object to the form.
- Go ahead.

- A. Yeah. And I think we've talked about this
  - <sup>2</sup> already. We don't know if they don't have other
  - <sup>3</sup> options from other manufacturers to procure the
  - 4 product.
  - 5 BY MR. KAWAMOTO:
  - Q. Okay. Did you have any reason to believe
  - <sup>7</sup> that -- that they had options from other
  - 8 manufacturers?
  - 9 A. I don't know. I wasn't involved in the
  - 10 business. I don't know what their options were or
  - 11 weren't.
  - MR. TSAI: Is now a good time for another quick
  - 13 break?
  - MR. KAWAMOTO: Sure, why don't we take five
  - 15 minutes.
  - MR. TSAI: I'm just looking ahead. Do you want
  - 17 to go another session after the break and then break
  - 18 for lunch after that?
  - MR. KAWAMOTO: Yeah. What time is it?
  - MR. TSAI: It is 11:30 approximately.
  - MR. KAWAMOTO: Okay. Sure. Yeah.
  - THE VIDEOGRAPHER: All right. Please remove

- 23 your microphones.
- The time is 11:32 a m. Going off the

- 1 BY THE WITNESS:
- A. But, yeah, and I -- I would say that
- <sup>3</sup> that's based -- your -- your statement has so many
- <sup>4</sup> assumptions and what ifs to get you from Point A to
- <sup>5</sup> Point B that I think that's an impossible thing to --
- 6 to validate.
- <sup>7</sup> BY MR. KAWAMOTO:
- 8 Q. Okay. Well, could you -- could you read
- 9 this paragraph then?
- 10 A. Sure.
- "Sunrise has both PO 259 and 261 on
- 12 backorder and they are bone dry on all products listed
- on both PO's. We have displaced all competitors at
- 14 this account and they are relying on our supply to
- 15 cover their demand. If we don't ship it, they can't
- 16 sell anything. As soon as product is released, please
- 17 ship PO's out via overnight delivery."
- Q. And so if you cut Sunrise off, doesn't
- 19 that mean that they essentially exit the market and
- 20 there is no -- they are -- you are not going to have
- 21 oxy coming from Sunrise into the market?
- 22 A. I -- I think we've --
- MR. TSAI: Object to the form.
- 24 BY THE WITNESS:

- 1 record.
  - 2 (WHEREUPON, a recess was had
  - 3 from 11:32 to 11:44 a.m.)
  - 4 THE VIDEOGRAPHER: Okay. We are back on the
  - 5 record. The time is 11:44 a m.
  - 6 BY MR. KAWAMOTO:
  - 7 Q. Okay. So prior to the break, we were
  - 8 looking at this e-mail, Bates No. 449492, and in
  - 9 particular your e-mail to Mr. Borelli.
  - 10 A. Um-hum.
  - Q. And I was focused on the phrase: "We do
  - 12 not want to do anything that might be perceived as
  - 13 driving oxycodone sales in that state."
  - 14 A. Um-hum.
  - Q. And so when you wrote that, what did you
  - 16 mean by "perceived as driving oxycodone sales in that
  - 17 state"?
  - A. I think what we were talking about before
  - 19 the break was we had seen that Keysource was selling a
  - 20 lot of oxycodone into the State of Florida and we at
  - 21 the time were realizing that there was developments
  - 22 happening within Florida, you know, as a result of
  - 23 communication via the DEA and as a result of other
  - 24 distributors having their license taken away because

- 1 of sales into that state. And so we did not want to
- <sup>2</sup> help Keysource to be able to expand -- they were
- 3 looking for additional -- and, again, what we spoke to
- 4 earlier -- looking to build vault space so they would
- 5 have additional space to warehouse additional C-IIs to
- 6 service what we were seeing with our pharmacies within
- 7 the state of Florida. And so we did not want to be in
- 8 a position of helping them with that program while we
- 9 were still trying to understand what was happening
- 10 within the State of Florida.
- Q. And so in -- in terms of driving oxycodone
- 12 sales in Florida, taking a step back --
- 13 A. Um-hum.
- Q. -- you know, what were -- prior to 2000 --
- prior to this e-mail in 2010 --
- 16 A. Um-hum.
- Q. -- what were things that Mallinckrodt was
- 18 doing to driving oxycodone sales in Florida?
- MR. TSAI: Object to the form.
- 20 BY THE WITNESS:
- 21 A. Yeah, I don't -- I don't think that we
- 22 were ever -- I think you are taking this sentence a
- 23 bit out of context. I don't think we were ever
- 24 driving sales into that state.

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- A. Well, you are assuming that we were taking
- <sup>2</sup> steps to increase our market share.
- 3 Q. Yes.
- A. And so I -- I don't know if that's the
- 5 case, so I couldn't tell you what steps we were or
- 6 weren't taking.
  - Q. Okay. Well, if Mallinckrodt offered
- 8 oxy -- its oxy -- strike that.
- <sup>9</sup> If Mallinckrodt offered its oxycodone
- oproducts for sale for less than its competitors?
- 11 A. Um-hum.
- Q. Would that have had the impact of
- increasing Mallinckrodt's market share?
- A. If we offered lower pricing to our
- 15 competitors -- to our customer?
- 16 Q. Yes.
- A. To offset a competitor and we gained the
- business, then we would gain market share.
  - Q. Okay. And if -- if Mallinckrodt were
- willing to pro -- to supply distributors that other
- 21 manufacturers weren't willing to do so, that would
- 22 also increase Mallinckrodt's market share, is that
- 23 correct?
- MR. TSAI: Object to the form.

- The market, as we spoke earlier, existed
- 2 and we were selling into wholesalers and/or
- <sup>3</sup> distributors that were then servicing that market. So
- 4 I don't -- we -- think we were ever in a position of
- 5 driving sales specifically, you know, focused on to
- 6 the State of Florida.
- <sup>7</sup> BY MR. KAWAMOTO:
- 8 Q. Well, but there were things that
- 9 Mallinckrodt could do to increase its market share,
- 10 correct?
- 11 A. Mallinckrodt, as we spoke earlier in terms
- 12 of market share, had the ability to contract with
- 13 different retail and/or wholesale distributor
- 14 customers across the US, to gather -- or to garner
- 15 additional market share.
- That being said, those particular, you
- 17 know, those -- those wholesalers and distributors were
- typically nationwide, so by contracting with them, we
- 19 weren't specifically focusing on the State of Florida.
- 20 We were focusing on them as an account.
- Q. And so in terms of increasing
- 22 Mallinckrodt's market share, you know, for its oxy --
- 23 oxycodone sales, what were steps that Mallinckrodt was
- 24 taking to do that?

- 1 Go ahead.
- <sup>2</sup> BY THE WITNESS:
- A. Yeah, and I think -- and I think we talked
- 4 about that before the break that we don't have
- 5 visibility to what other manufacturers were or weren't
- 6 doing or who and weren't selling to, so I don't think
- 7 that that's a question I can answer.
- 8 BY MR. KAWAMOTO:
- Q. But in terms of the market share assigned
- 10 to Mallinckrodt and ways to increase that market
- share, one way to increase Mallinckrodt's market share
- 12 would be to sell to distributors that other
- 13 manufacturers weren't willing to sell to, isn't that
- 14 correct?
- A. And, again, I think we've answered this
- 16 question two times before. We don't know what other
- 7 manufacturers were or weren't doing, so I cannot tell
- 18 you that we picked up business because that customer
- was unable to purchase the product from another
- manufacturer. I don't have that information.
- Q. But in -- well, I understand that but --
- 22 A. I don't know --
- 23 Q. -- as a --
- A. -- because you've --

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O. -- as a --

- 2 A. -- asked me that three times.
- O. As a theoretical matter --
- 4 A. Uh-huh.
- 5 Q. -- if you are willing to supply
- 6 distributors in the market that other manufacturers
- 7 are not --

1

- 8 A. Um-hum.
- 9 Q. -- isn't that going to result in an
- 10 increased market share for you?
- 11 A. Again --
- MR. TSAI: Object to the form.
- 13 BY THE WITNESS:
- A. Yeah, I -- I can't answer. I think we are
- 15 talking about real information here and not
- 16 theoretical, so I don't think I can answer that
- 17 question.
- 18 BY MR. KAWAMOTO:
- 19 Q. Okay.
- So you have no opinion or you have no
- 21 knowledge about how Mallinckrodt could increase its
- <sup>22</sup> market share by supplying distributors that others
- weren't willing to, you just -- you don't know?
- A. Again, I don't know if other manufacturers

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- 1 sure that you get the customer and your competitors
- <sup>2</sup> don't, other -- other than price, are there other
- 3 things?
- <sup>4</sup> A. Price is usually the key driver.
- 5 Q. Okay.
- 6 MR. KAWAMOTO: So I believe we are up to
- <sup>7</sup> Exhibit 8. Okay. Great.
- 8 (WHEREUPON, a certain document was
- 9 marked Mallinckrodt Neely
  - Deposition Exhibit No. 8, for
- identification, as of 01/07/2019.)
- 12 BY MR. KAWAMOTO:
- Q. Okay. So, Ms. Neely, I've given you an
- e-mail chain that's Bates numbered 6320438.
- <sup>15</sup> A. Uh-huh.
- Q. And I want to start with the e-mail on the
- <sup>17</sup> very back, which is 6320439.
- 18 A. Um-hum.
- Q. Okay. So this is an e-mail that you sent
- to Jeremy Stamer.
- Who is Jeremy?
- 22 A. Jeremy worked in our market share -- I --

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- I don't know if the name of the department is
- <sup>24</sup> portfolio market share analytics.

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- 1 were unable or unwilling to supply to certain
- <sup>2</sup> customers. What I can tell you is that Mallinckrodt
- 3 had the ability to gain market share through
- 4 contracting with different customers. Why those --
- 5 Q. And how that --
- 6 A. -- why those contracts became available is
- 7 not known to us.
- 8 Q. Well, so let's -- let's explore that.
- 9 When you say they have the ability to
- 10 maintain market share through contracting with
- 11 different customers, what do you mean by that?
- A. So what we talked about in the earlier
- 13 discussion in terms of that's how generic companies go
- 14 to market. So you have certain customers that make up
- 15 certain market shares and you choose to partner or you
- 16 offer a price point that incentivize them to want to
- buy your product and at that point you create a
- 18 contract and you have a -- you contract with them to
- 19 sell your product to them.
- O Q. And so you are competing with other
- 21 generic manufacturers for these customers, are you
- 22 not?
- A. Depending on the market, yes, potentially.
- Q. And so what are things you can do to make

- Q. And could you read that first sentence
- 2 that I highlighted?
- 3 A. Sure.
- 4 "In our meeting the other day, you
- 5 mentioned that you could estimate what Florida
- 6 oxycodone sales should be based on population,
- 7 demographics, et cetera versus where they are actually
- 8 tracking at."
- 9 Q. Okay.
- And what did you mean when you say that
- 11 you could estimate what Florida oxycodone sales should
- be based on population, demographics?
- 13 A. Yeah, that's a great question.
  - So, this was 2010. So at this point we
  - 5 had had enough data points coming in for us to start
- to see that Florida was representing on -- on
- 17 oxycodone a higher percentage to the total country
- 18 than Florida sales on non-oxy-related products and we
- 19 were trying to understand why. And what I -- because
- 20 it -- it seemed -- it seemed high, but at the same

22 retire. It's -- you know, so you've got an older

- 21 time, you know, Florida is where older people go to
- 23 population that is aging, that could be more pain, and
- 24 so we couldn't understand why the sales were -- were

- 1 high there.
- 2 And so what I had done was I was reaching
- <sup>3</sup> out to Jeremy to try to understand what -- what -- if
- 4 the demand was warranted or if not what it really
- 5 should be. And -- and if it was population
- 6 demographics driving it or if not, you know -- it
- <sup>7</sup> was -- it was helping us to try to get to maybe what a
- root cause could be here.
- Q. And did you -- did you reach any
- 10 conclusions as to what the cause was?
- 11 A. I, at this point in 2010, July --
- 12 O. Well--
- 13 A. -- I don't --
- 14 Q. I'm sorry. Go ahead.
- 15 A. -- yeah, I don't -- yeah, no, I don't
- 16 remember the outcome of this analysis.
- 17 Q. But the -- the analysis, your -- your
- recollection is that the analysis was completed?
- 19 A. I don't remember.
- 20 Q. But at a minimum, you know, the question
- was being asked, is that fair?
- 22 A. It was obv -- obviously being asked, you
- know, as read in this e-mail, yes.
- Q. But you don't recall whether any

- <sup>2</sup> not justified by demographics, correct?
- A. I -- I can't tell you that because I don't
- 4 remember what the results of this particular analysis.

1 Mallinckrodt concluded that the demand for Florida was

- Q. But Mallinckrodt's actions in the fall
- would suggest that it believed that there was
- unwarranted demand in Florida, to use your words?
  - A. I think we did finally arrive at that
- conclusion, but I can't tell you if it was a result of
- this analysis or not.
- 11 Q. But the conclusion was demand was
- 12 unwarranted?
- 13 A. I'm sorry.
- 14 Q. The conclusion was demand was unwarranted,
- 15 it may have come from any number of analyses?
- 16 A. Well, the conclusion --
- 17 MR. TSAI: Objection to form.
- 18 Go ahead.
- BY THE WITNESS:
- 20 A. Yeah, the conclusion was is that we
- stopped selling to particular distributors. I -- we
- can't speak to the demand being unwarranted or
- warranted because that's so far downstream, but we did

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make the conclusion to stop selling to different

- 1 conclusion was reached?
- A. Well, we did eventually late -- in that
- <sup>3</sup> fall timeframe stop shipping to different distributors
- 4 that were heavily indexed into the State of Florida.
- 5 So I don't know what the conclusion of this specific
- 6 analysis was, but I do know what our end result ended
- 7 up being.
- Q. And what -- what was that end result? The
- <sup>9</sup> end result was you stopped shipping to distributors
- 10 that were heavily indexed into Florida. So would -
  - well, strike that.
- 12 When you say "heavily indexed into the
- 13 State of Florida," what do you mean by that?
- A. Well, if you want to go back to the e-mail
- 15 that we talked about for Keysource where you
- 16 referenced the percent to totals, so where we say that
- 17 oxy IR sales represent to our total portfolio
- 18 23 percent and we talk about 100 percent to KMI, so
- 19 that would be where Keysource is over indexed. So
- 20 looking at what the percent of sales represent and
- 21 then looking at the average, and if it's higher,
- 22 saying it's over indexed, and the same thing could be
- 23 said for the State of Florida.
- 24 Q. And so this would indicate that

- 1 distributors, yes.
- <sup>2</sup> BY MR. KAWAMOTO:
- Q. Okay. And why did you do that?
- A. I think we can go back to our concerns
- 5 around the situation that DEA was addressing within
- the State of Florida. So it was really more, you
- 7 know, whether or not it was warranted or unwarranted
- 8 demand is really in -- within the DEA's purview, not
- ours. But what we could -- what we could ascertain
- was that there was something happening based on the
- communications with the DEA and their assessment of
- shutting down other distributors and from that we're
- able to draw inferences that this may not be the place
- that we want to be operating or these people, these
- distributors may not be the people that we would want
- to be selling our product into. 16
- 17 But I can't speak to whether or not a
- prescription was warranted or unwarranted or if a
- demand was real or not -- not real. I don't -- I
- can't speak to that.
- 21 Q. And so when you say that you were able to
- 22 draw inferences that this may not be the place that we
- 23 want to be operating or these -- or these distributors
- 24 may not be the people that we would want to be selling

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- 1 our product into, you know, what specific inferences
- 2 are you talking about?
- A. Again, what I just noted. So in terms of
- 4 the communication from the DEA with regards to the
- 5 State of Florida and then the fact that other
- 6 distributors that had been selling into the state,
- 7 that coupled together, drove us to feel that there
- 8 was -- there was something happening. Now, whether --
- what it was I think was what we were trying to
- 10 understand here because we weren't sure, but we
- 11 ultimately based on a number of different factors made
- 12 that -- that decision.
- 13 Q. And do you recall when Mallinckrodt first
- 14 started to have questions about Florida?
- 15 A. That part I don't remember.
- 16 Q. Do you recall reading news articles about
- 17 Florida as -- as it relates to the abuse of -- of
- opioid products?
- 19 A. I'm -- I do remember reading, yes.
- 20 Q. And do you have any recollection of -- of,
- 21 you know, roughly when those -- when those articles
- 22 appeared?
- 23 A. That part I don't remember.
- 24 Q. And then the e-mail goes on to say:

Um-hum.

- So what did you mean in terms of Florida
- 3 normalizing?
- A. Great question.
- So we talk about Florida being over
- indexed as a percent of total as it relates to the oxy
- 7 market versus the percentage that Florida on average
- represented for other products. And with Florida
- being more heavily indexed on oxy and with the
- scrutiny that we were starting to see from the DEA and
- starting to understand that there was an evolving
- situation and we weren't quite certain what it
  - completely was just yet.
- 14 I was trying to understand from a dollar
- perspective what that difference would represent in
- relation to our existing oxycodone dollar sales. This
- was strictly from a business dollar sales projection
- standpoint.
- 19 Q. And in -- in terms of the question you are
  - trying to answer or I guess the -- the issue you are
- trying to examine, was it a concern that the overall
- percentage, you know, as you indicated, roughly a
- quarter, that was going to go down when Florida
- normalized, is that correct?

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- 1 "The budget for oxycodone for fiscal year
- <sup>2</sup> 2011 is getting scrutinized fairly closely."
- 3 A. Um-hum.
- Q. What did you mean by in terms of the
- 5 budget being scrutinized?
- 6 A. That's a great question.
- 7 So oxy IR in particular, and if you,
- 8 again, look back to the Keysource e-mail, we are talk
- about oxy IR sales represented a total of 23 percent
- 10 to our top line sales for Mallinckrodt. So it was
- roughly a quarter of our sales at that time.
- 12 And from a business perspective, I was
- 13 trying to set budgets for fiscal year '11 and trying
- 14 to understand what the financials were going to look
- 15 like. And because this was such a big driver but yet
- 16 I felt like there -- and we as a company felt like
- 17 there were so many moving pieces within it, I was
- trying to get a handle on what that number, that sales
- 19 forecast number for budget should be.
  - Q. And this -- the following sentence says:
- "Having information that could reflect
- 22 what our potential downside will be if the State of
- 23 Florida normalizes to the rest of the country would be
- extremely helpful."

20

- Page 145 A. It -- it wasn't necessarily a concern. I
- 2 think we need to be careful about that. It was more
- about setting realistic sales numbers for our fiscal
- 4 year. And, you know, and if that number dropped
- 5 because the total market for oxycodone dropped, then I
- needed to accurately relay that and -- and be able to
- support it within our budget.
  - So I wouldn't say it was a concern. It
- was more about trying to get to the accuracy of what
- 10 was going to happen.
- 11 Q. And there was at least in your mind a
- reasonable possibility that the sales numbers were
- going to drop because of activities in Florida, is
  - that fair?
- 15 A. At this point in time as we were seeing
- the activity with the DEA within the State of Florida
- and understanding that there was an evolving
- situation, I obviously felt that there was a potential
- for reduction in sales as evidenced by this e-mail.
- 20 Q. And in terms -- when -- when you reference
- the activities in Florida or the evolving situation in
- Florida, what was the outcome you were contemplating,
- what was going to happen, what -- what exactly was
- going to happen in Florida?

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16

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- 1 A. We really didn't know. I mean, we were in
- <sup>2</sup> the thick of it. We really didn't know what was
- <sup>3</sup> happening.
- 4 So the DEA was communicating information,
- 5 and Karen Harper could definitely speak to that much
- 6 more strongly than I could, I was really -- I was in
- 7 marketing, I was on the business side, but we
- 8 definitely felt like something, you know, was -- was
- 9 evolving, happening there and we just weren't quite
- 10 certain what the overall impact. And so from my
- 11 perspective as a business manager, trying to
- 12 understand from a dollar perspective the impact that
- 13 would have to our existing sales dollars within our
- 14 budget.
- Q. Do you recall when you first started
- 16 scrutinizing the degree to which a distributor was
- 17 over indexed in Florida?
- A. I -- I don't remember, no.
- Q. But you do recall at one point that was
- 20 something that Mallinckrodt started analyzing?
- A. Well, we obviously did as a result -- I
- 22 mean, this e-mail that I sent here about Keysource and
- the percent to total sales for Florida, so yes.
- Q. Now, Jeremy's response to you is:

- A. There are people who -- there are -- there
- <sup>2</sup> is, from my understanding -- again, you would need to
- 3 speak to somebody who is more well versed -- is that
- 4 there are certain non-reporting customers within the
- 5 US that don't report their prescription data into IMS,
- 6 so IMS has to make estimations. So, yes, it's --
- 7 that's my understanding.
  - Q. Then the very top e-mail on the front
- 9 page, so this is on 438.
- 10 A. Um-hum.
  - Q. Do you see the sentence that reads:
- "He has been comparing the share by
- 13 strength for the retail channel by food/chain versus
- independent to measure part of the at-risk volume" --
- 15 A. Um-hum.
  - Q. -- "and comparing the NA" -- "NPA data to
- 17 the NSP data to measure the rest by company."
- 18 A. Um-hum.
- Q. What does he mean by "at-risk volume"?
- A. I don't know what he means. You'd have to
- 21 ask Jeremy. I'm not sure.
- MR. KAWAMOTO: Okay. So I believe this is
- 23 Exhibit 9.
- 24 (WHEREUPON, a certain document was

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- This will likely take a few days, and the
- <sup>2</sup> real challenge will be incorporating the volume that
- <sup>3</sup> is outside of our tracked channels."
- 4 A. Um-hum.
- Q. Do you understand what he meant by "volume
- 6 that is outside of our tracked channels"?
- 7 A. I do.
- 8 So whenever we are determining market
- 9 share and market size, we are utilizing third-party
- 10 data sources that we purchase, so namely one would be
- 11 IMS. So my perception of his e-mail with it saying
- 12 that's outside of our tracked channels is there is
- 13 prescription level data that is not available via IMS
- 14 and so we would have to ascertain what that amount
- 15 would equate to.
- And, again, you would -- Jeremy would have
- 17 to -- he was the expert in terms of market share
- analysis, employing that data. He would be able to
- 19 speak to that much better -- or someone in that group
- 20 would be able to speak to that much better than --
- 21 than I could. What I gave you is a very layman's
- 22 version of it.
- Q. But is the general issue that IMS might
- 24 not capture all of the prescriptions, is that what --

- marked Mallinckrodt Neely
- Deposition Exhibit No. 9, for
- identification, as of 01/07/2019.)
- 4 BY MR. KAWAMOTO:
- <sup>5</sup> Q. So this is an e-mail that you sent to
- 6 Karen Harper?
- A. Um-hum.
  - Q. Cc'ing Jeremy?
- 9 A. Um-hum.
- 10 Q. And it is Bates No. 262710.
  - A. Um-hum.
- Q. Can you read the highlighted sentence for
- 13 me, please?

- 14 A. Sure.
- 15 "He has some good insight into the
- 16 external data that we will and won't be able to access
- in order to aid us in our analysis of the diversion
- 18 situation in Florida."
- Q. And in terms of the diversion situation in
- <sup>20</sup> Florida, doesn't that indicate that at the time you
- 21 wrote this e-mail you believed that there was an
- 22 increased -- an increased occurrence of diversion in
- 23 Florida?
- A. I don't know if there was an increase of

- 1 diversion within Florida. I can't speak to that.
- <sup>2</sup> That would definitely be something you would need to
- 3 talk to the DEA about. And you would also need to
- 4 talk to Karen more on this because she is the one that
- 5 had the direct communication with the DEA. But I
- 6 think when I talked earlier, I mentioned the evolving
- <sup>7</sup> situation, and this would be what we are referencing.
- 8 Q. And the evolving situation relates to
- 9 diversion in Florida and an increased risk of
- 10 diversion in Florida, doesn't it?
- 11 A. I can't speak to increased risk in
- 12 diversion in Florida, but we did have an understanding
- 13 that there was a situation evolving in Florida and we
- 14 were trying to understand what we could do to impact
- 15 that.
- Q. And in your words, that situation was a
- <sup>17</sup> diversion situation, was it not?
- A. Well, if you read the sentence that you
- 19 just had me read: "In order to aid us in our analysis
- 20 of the diversion situation in Florida," that was my
- 21 statement, yes.
- Q. And then do you see the last sentence?
- A. I said: "Specifically, if the time comes
- 24 when we actually meet with the DEA?"

- Q. And that's a good thing why?
- <sup>2</sup> A. I don't know.
- Q. So it's important to note that simply
- 4 because it meant you stopped shipping but you don't

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- <sup>5</sup> actually have any idea as to whether that was a -- a
- 6 positive thing or a negative thing?
  - A. I -- I can't speak to what the -- the
- 8 repercussions of it were, no.
- 9 Q. Okay.
- MR. KAWAMOTO: So I believe we are up to
- 11 Exhibit 10.

13

- 12 (WHEREUPON, a certain document was
  - marked Mallinckrodt Neely
- Deposition Exhibit No. 10, for
- identification, as of 01/07/2019.)
- 16 BY MR. KAWAMOTO:
- O. So this is another exhibit. It's an
- 18 attach -- it's an e-mail and an attachment. The
- e-mail is Bates numbered 289707 --
- 20 A. Uh-huh.
- O. -- and the attachment is 289708.
- 22 A. Okay.
- Q. Okay. So here it is an e-mail between you
- 24 and Karen Harper.

- 1 Q. Okay. What was the DEA meeting that you
- <sup>2</sup> are referencing?
- <sup>3</sup> A. I don't know because I say:
- 4 "Specifically, if the time comes when we
- 5 actually meet with the DEA?"
- 6 So I don't know what that was referring
- 7 to.
- 8 Q. Do you know if a meeting with the DEA
- 9 occurred?
- 10 A. I don't remember.
- Q. And so I take it you don't recall ever
- 12 attending any such meeting?
- A. I -- I don't recall ever attending a
- 14 meeting with the DEA, no.
- Q. But the end result of all of this analysis
- 16 is that Mallinckrodt stopped shipping its product to
- 17 distributors that were over indexed in Florida,
- 18 correct?
- 19 A. That's correct. And I think that's a
- 20 really important thing to note, yes.
- Q. And when you say that's a -- a really
- 22 important thing to note, what -- why do you say that?
- A. Because we'd stopped shipping to people
- 24 that were shipping heavily into the State of Florida.

- 1 A. Um-hum.
- 2 Q. And you're responding to her request for
- <sup>3</sup> dollar of sales for oxy 15 and oxy 30 to Florida --
- 4 A. Um-hum.
- 5 Q. -- per year?
- 6 A. Um-hum.
- 7 Q. Do you know why Karen was requesting this
- 8 data from you?
- 9 A. I don't know why she requested this data.
- 10 You'd have to ask Karen.
- Q. Do you have any understanding of -- of why
- 12 the focus on oxy 15 and oxy 30 as opposed to other
- 13 products that were being sent into Florida?
- A. As we spoke about earlier, so this is in
- 15 September of 2010, so this would have been after the
- e-mail exchange we just referred to with Jeremy Stamer
- talking about the Florida sales. So it would be my
- understanding that we pulled this to understand how
- 19 the Florida sales had been trending within this
- 20 particular molecule.
- Q. And why focus on this particular molecule
- 22 as opposed to other -- to sales of other -- either
- 23 other opioid products or other oxy products to
- 24 Florida?

Page 154 1 A. Sure. 1 Sure. Q. 2 2 Q. What -- what's special about oxy 15 and Okay. 3 oxy 30? 3 O. Of course. A. So as we've spoken about earlier, we saw A. Yeah. 4 5 that Florida was more heavily indexed on oxy 15 and 5 Okay. I think I'm ready for you. 6 oxy 30-milligram. Q. Great. And so my first question is a Q. Did Mallinckrodt ever have questions about general one. What's the analysis that's being 8 sales of oxy 15 or oxy 30 into other states in performed or represented in this attachment? addition to Florida? A. Sure. A. I don't recall questions around other 10 10 So in reading through detail oxy IR sales 11 states. 11 for the three distributors referenced in the letter. 12 Q. Do you recall concerns about other states And let me see. I don't know --13 being more heavily indexed towards oxycodone products Q. I don't -- I don't believe the letter was 14 generally along the lines of similar questions for attached to this e-mail. 15 Florida? 15 A. Yeah. 16 A. I don't recall discussing other states. 16 Q. We just have the -- the spreadsheet. 17 MR. KAWAMOTO: I'm happy to keep going or we can A. I was just looking at the spreadsheet to break for lunch. I'm not sure what time it is. even see if I could ascertain. So I don't know what MR. TSAI: Sure, it is about 12:15. So how 19 the distributors are --20 about --20 O. Uh-huh. 21 MR. KAWAMOTO: Okay. 21 A. -- or what that references, but 22 MR. TSAI: -- we break and we can typically get basically -- so it says an indirect customer sourcing 23 down about 40 minutes for lunch, 45 minutes. Do you for more than two distributors. 24 want to come back at one? And could you repeat your question again? Page 155 Page 157 MR. KAWAMOTO: Sure. So one, okay, that's fine. 1 I'm so sorry. 1 2 THE VIDEOGRAPHER: All right. Standby. Remove Q. Sure. I'm -- I'm just trying to 3 your microphones. understand, what -- what is -- what is the --The time is 12:16 p m. Off the record. 4 Sure. 5 (WHEREUPON, a recess was had Q. -- analysis that's being performed? 6 from 12:15 to 1:01 p.m.) A. Got it. 7 THE VIDEOGRAPHER: We are back on the record. We were in a position where we had started 8 The time is 1:01 p.m. 8 to -- so the chargeback data that we had had 9 BY MR. KAWAMOTO: historically was used for financial reasons. It 10 Q. Okay. Good afternoon. Okay. So this is 10 was -- it served as the -- the delta that we talked marked as Exhibit, I think, 11. 11 about between the WAC and the contract price and that 12 (WHEREUPON, a certain document was was the mechanism that that financial transaction was, marked Mallinckrodt - Neely you know, executed on, and as we moved further into 13 14 Deposition Exhibit No. 11, for analysis of the oxy sales, you know, and as evidenced identification, as of 01/07/2019.) 15 by the information we'd share prior to launch, we 16 BY MR. KAWAMOTO: started using -- digging in more to the chargeback 17 Q. So I've handed you an e-mail and data to understand our -- the end -- the -- and by end attachment. The e-mail is marked MNK-T1 558193. And purchaser I'll say the pharmacy that's purchasing 19 the attachment was produced in native and it is through the distributor and --20 MNK-T1 558195. 20 O. And is that -- is that also known as the 21 So my first question is: What is the 21 indirect customer? 22 analysis that's being performed or represented in this 22 A. It's not because your indirect customer is 23 attachment? 23 actually -- it can be, yeah, yes, because your 24 24 indirect -- I don't know. We wouldn't have ever A. Can you give me a second to read?

- 1 called it -- it is your end purchaser. So it's the
- <sup>2</sup> customer that's purchasing or the pharmacy that's
- <sup>3</sup> purchasing through the wholesaler or through the
- 4 distributor.
- 5 Q. So your customer's customer?
- 6 A. Yes.
- And so we were in a position, whereas we
- 8 had started to identify the heavier indexed sales
- 9 within the State of Florida, we started driving into
- 10 the actual pharmacies that were purchasing our product
- and trying to get a gauge on -- the hard part was is
- 12 we could only see what a particular pharmacy was
- 13 buying from us, so we didn't have a viewpoint into
- 14 what their total purchases were, so it was tough for
- us to ascertain if what they were buying from us was
- 16 relatively high or not because we didn't have the
- total picture, but one way that we thought we could
- start to see if there was a -- an issue with the
- pharmacy is if you saw them pulling from -- pulling
- 20 our product but from multiple sources.
- So from buying it from multiple spots
- 22 because -- and so it was just another way to try to
- 23 slice the data that we had visibility to. And that
- 24 was -- that was it, to see if we could identify any

- 1 A. Well, in -- in -- and I think we need
  - 2 to -- to take a step back. So we -- we sold to the
  - 3 wholesaler distributor and then they ultimately made

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- 4 the decision to sell our product onto the pharmacy,
- 5 the pharmacy or -- the end -- the end purchaser. It
- 6 was -- they -- they were making that decision.
- This
- 7 This was more for us to start to -- and I
- 8 don't -- again, I don't know what the three were, but
- 9 this was more for us to start to ascertain if there
- o was a trend within these particular people that we
- 11 were selling to in terms of -- and who they were then
- 12 selling to.
- Q. And taking a step back, if you identified
- pharmacies that you had questions about, one thing you
- 15 could do is ask the distributors that were providing
- 16 to those pharmacies about the pharmacy, is that
- 17 correct?
- A. That would be a potential option.
- 19 Q. And do you recall if -- if Mallinckrodt
- ever did that at one point?
- A. In terms of providing lists of pharmacies
- 22 to wholesalers or distributors that we had concerns
- 23 about?
- Q. Yes, or -- or asking a distributor about a

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- <sup>1</sup> trends within -- within pharmacy purchasing.
- Q. And why -- why focus on -- or what -- what
- 3 was the significance of a pharmacy getting your
- 4 product from multiple different sources?
- A. So the -- and the thought was is that
- 6 distributor -- we were allocating to -- to people and
- $^{7}$  the -- and the thought was is they were allocating
- 8 to -- to pharmacies. So if a pharmacy had higher --
- 9 and this is our thought, again, but if they had
- 10 high -- if they had demand that a certain distributor
- 11 or wholesaler wouldn't service them, they are going to
- 12 another, they are going to multiple sources to clump
- 13 together to meet their demand.
- And we just -- we didn't know if it was
- 15 going to be -- if it was the sign of a suspicious
- behavior within a customer. It was just another way
- of us trying to put together the data to identify
- 18 where there -- if -- if there was a trend within the
- 19 State of Florida in terms of the pharmacies that
- 20 were -- that were pulling our product.
- Q. And pharmacies that were obtaining your
- 22 product from multiple different wholesalers would
- 23 be -- I mean, one -- one thing -- or you might want to
- <sup>24</sup> subject those to increased scrutiny, is that fair?

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- A. Gotcha.
- <sup>3</sup> I -- I don't remember if we did or did not

<sup>1</sup> specific pharmacy that you had concerns about.

- 4 do that.
- <sup>5</sup> Q. Do you think it would be a good thing to
- 6 do?
- A. I don't know if it would or wouldn't be.
- 8 Ultimately how a distributor or a wholesaler sets up
- <sup>9</sup> their program and runs it is -- is their business
- practice. So I'm not certain that it would or would
  - not be helpful.
- Q. And in terms of how they -- how they set
- 13 up their program, you're -- you're referring in your
- 14 last answer to their sys -- their SOM program,
- 15 correct?
- 16 A. Sure.
- Q. And how a distributor ran its SOM program
- and the effectiveness of that program, though, that
- <sup>19</sup> was a concern for Mallinckrodt, wasn't it?
  - A. I don't remember.
- Q. Do you believe it should have been a
- 22 concern for Mallinckrodt?
- A. I think that that's a really subjective
- <sup>24</sup> question.

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- 1 MR. KAWAMOTO: This is going to be Exhibit 12.
- 2 (WHEREUPON, a certain document was
- 3 marked Mallinckrodt Neely
- 4 Deposition Exhibit No. 12, for
- identification, as of 01/07/2019.)
- 6 BY MR. KAWAMOTO:
- Q. So I've handed you another e-mail that's
- 8 Bates numbered MNK-T1 --
- 9 A. Uh-huh.
- 10 Q. -- 448850 --
- 11 A. Uh-huh.
- Q. -- and it's a -- it is an e-mail from you
- 13 to Jeremy again.
- 14 A. Uh-huh.
- Q. And I wanted to direct your attention to
- 16 the last sentence in the middle paragraph.
- 17 A. Uh-huh.
- Q. Do you see that?
- 19 A. I do.
- Q. And can you read that for me?
- 21 A. Yes.
- "We're getting pressure to nail down a
- 23 systematic way to monitor our end purchaser sales and
- 24 I'd like to get ahead of it."

# 1 know, other manufacturers. And so it was challenging

- <sup>2</sup> for us to say that, you know, a -- a pharmacy was
- <sup>3</sup> purchasing too much just based on the limited data
- 4 that we had. And so this was -- this -- this first
- 5 exhibit, 5 -- or was it 558193 was one of the ways
- 6 that we were trying to get to the bottom of how to
- tackle that question.
- And then this, you can see, was five days
- 9 later, me reaching out to Jeremy who we've spoken
- 10 about before who was in market research to try to see
- if there was a different way to come at the question.
- Q. But the, you know, one -- one way to do it
- 13 would be to use chargeback data. That was what was --
- 14 the last document was based on?
- 15 A. Well, and we did use chargeback data. And
- 16 I think that that's what I'm -- I'm referencing to.
- 17 So we used chargeback data down to -- down to the
- 18 pharmacy level and that's what this information was in
- 19 this exhibit.
- But we could only see what they were
- 21 buying of our product. And we had no way of
- 22 ascertaining if that was or wasn't a lot. For all we
- 23 knew that pharmacy could be close to a pain -- to like
- 24 a Hospice center. Or we -- we didn't have a -- a

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- Q. Okay. And in terms of pressure, who was
- 2 the pressure coming from?
- 3 A. So, so I think it's important -- so this
- 4 was in the end of 2010. So we had a suspicious order
- 5 monitoring program in place that pertained to our --
- 6 our orders, our shipments to our -- to our customers.
- 7 By this point in time, the DEA had made statements to
  8 Karen Harper, and -- and she could definitely talk to
- 9 you more about this, but in terms of knowing our
- 10 customer's customer and putting the onus on
- 1 manufacturers to understand the customer's customer.
- And if you go back to the previous e-mail
- 13 where I had started to -- or we had started to drive
- 14 into the pharmacy level data and seeing where they had
- 15 made purchases from multiple wholesalers, that was --
- 16 we were trying to figure out how to possibly
- 17 understand how we monitored our customers' customers,
- 18 and at this -- at this point that's what this e-mail
- 19 is about.
- The challenge, again, that I mentioned to
- 21 you is that we could only -- we only had visibility
- 22 into what our customers were purchasing from us. So
- 23 we had no way of knowing how much they were purchasing
- 24 from other -- other, you know, sources, whether -- you

- 1 systematic way in terms of evaluating the data to
- 2 determine relatively speaking what was -- what was too
- 3 much for a particular pharmacy. We could look at the
- 4 chargeback data until we were blue in the face, but it
- 5 only told a portion, a small portion of -- of the
- 6 story.
- 7 Q. And in terms of the chargeback data, do
- 8 you recall when you started looking at the chargeback
- 9 data for this purpose?
- 10 A. For this purpose, I -- I don't -- I don't
- 11 know when it was -- it was -- sometime in 2010, it
- 12 appears but I don't know when, no.
- Q. And was it your idea to look at the
- 4 chargeback data for this purpose?
  - A. I don't remember if it was my idea. I
- worked so closely -- I -- I don't remember if it was
- my idea or not.
- Q. And who -- who did you work closely with
- 19 on this project?
- 20 A. I worked closely with -- well, I was
- working closely with Karen because Karen Harper was
- 22 the -- was actually in charge of -- of the
- 3 communications with the DEA and also in charge of
- compliance, so I was working closely with her.

- What I don't remember is what drove us
- <sup>2</sup> to -- because, I mean, to get to this level of -- of
- 3 the chargeback data, you really had to dig into --
- 4 into the reports, and I don't remember who or when we
- 5 had the idea to -- to do that.
- 6 Q. And how long had you been collecting
- 7 chargeback data for?
- 8 A. I -- we had -- I mean, we've always had
- 9 collected, we always had collected chargeback data. I
- 10 mean, that was something that we had always gotten
- 11 because that was a mechanism of our sales to the
- wholesaler in terms of when we sold product to them.
- So across the board, not just for oxy, but
- 14 for any product that we sold into a customer that
- 15 purchased at WAC, we collected chargeback data. How
- 16 we used the data and the level that we started
- 17 drilling into it is what changed.
- So it was originally chargeback was just a
- 19 financial mechanism to -- to net the wholesaler down
- 20 to their contract price. As we moved into, you know,
- as we moved into 2010, the end of -- and, again, I
- 22 don't know when exactly, I think that was when we
- 23 started to realize the information that we could
- 24 gather from the chargebacks to help us understand more

- identification, as of 01/07/2019.)
- <sup>2</sup> BY MR. KAWAMOTO:
- Q. So, Ms. Neely, I'm handing you a document

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- 4 that's Bates numbered MNK-T1 270081.
  - 5 A. Okay.
- 6 Q. And it's title is "Talking Points for DEA
- 7 Albany and DEA St. Louis." And it is dated
- 8 November 1st, 2010.
- 9 Do you recall that one of our prior
- o exhibits referenced a possible meeting with DEA?
- 11 A. Yes.
- Q. Do you know if -- if this -- if this was
- the meeting that was being referenced?
- A. Do you -- can you give me an opportunity
- 15 to read through this, please?
- 16 Q. Sure.
- 17 A. Thank you.
- 18 Okay.
- MR. TSAI: Dean, can I just note for the record
- 20 I noticed that the previous Exhibit 11 has a number of
- 21 instances where Mallinckrodt's in-house counsel Donald
- Lohman as well as Pat Duft are on the e-mail. So I
- 23 just wanted to reserve -- preserve our rights. We are
- 4 going to look into whether that is subject to

- 1 of our business, but when that happened and who drove
- <sup>2</sup> it, I can't remember.
- Q. And the -- the information that you were
- 4 drilling down on --
- 5 A. Uh-huh.
- 6 Q. -- I mean, that was information that
- 7 Mallinckrodt had in its possession by virtue of the
- 8 chargeback system, right? It was -- it wasn't
- 9 something that they went out and gathered specifically
- 10 for this task, it's data that they were already
- 11 collecting just because of how the chargeback system
- 12 worked?
- A. It was -- I'm -- I wasn't in the
- 14 chargeback system group, so I never administered
- 15 chargebacks, so -- but from my understanding this was
- 16 information that was submitted via the chargeback.
- Q. Okay. For the -- and it was submitted by
- 18 the distributors because they needed their -- they
- 19 wanted their chargeback reimbursement?
- A. Well, they wanted to be netted down to
- 21 their contract price, yes.
- (WHEREUPON, a certain document was
- 23 marked Mallinckrodt Neely
- Deposition Exhibit No. 13, for

- 1 clawback.
- 2 MR. KAWAMOTO: Okay.
- 3 MR. TSAI: But I just wanted to note that for
- 4 the record.
- 5 MR. KAWAMOTO: Okay.
- 6 BY MR. KAWAMOTO:
- 7 Q. And so, have -- Ms. Neely, have you had a
- 8 chance to review this document?
- 9 A. I have.
- Q. And I believe a prior document referenced
- 11 a possible meeting with DEA roughly in this timeframe?
- 12 A. Sure.
- Q. Do you recall that?
  - A. The previous document that we reviewed,
- 15 yes, I do remember the e-mail, yes.
- Q. Okay. And so do you -- do you know if
- 17 this was that meeting?
- A. I -- you would assume so based on the
- 19 timing of that e-mail versus the date at the top of
- 20 this document. I don't know for 100 percent certain.
- Q. And does this refresh your recollection as
- 22 to whether you were present or involved in -- in this
- 23 meeting?
- A. I don't think that I was involved in this

- 1 meeting.
- Q. Okay. But it is -- it is discussing the
- <sup>3</sup> chargeback system which is something that you were
- 4 closely involved with along with Karen Harper, is that
- 5 correct?
- 6 A. In terms of the data, yes.
- <sup>7</sup> Q. And then it says:
- 8 "Direct customer data," it says "Cedardale
- 9 Distributors, Master Pharmacies and Keysource, Inc.
- will not be receiving any oxycodone 30-milligrams."
- Oh, I'm sorry. Let me put this up. It is
- 12 easier to follow.
- 13 A. Um-hum. I gotcha.
- Q. "For the remainder of the calendar year."
- 15 A. Um-hum.
- Q. Do you know why those three distributors
- were identified in this doc -- or -- or why the -- why
- 18 the meeting focused on those three distributors?
- 19 A. I don't -- so those were the three
- 20 distributors that we chose not to sell the
- 21 30-milligram to anymore because of the -- the
- 22 disproportionate amount of sales going through the
- 23 State of Florida on that particular product. I
- 24 can't -- I did not create this document, so I can't

- 1 a reason that drove the decision in 2010 to stop
- <sup>2</sup> shipping them. So I do think that had I been with the
- 3 company in 2011 that this would have been something
- 4 that would have required further discussion about --
- 5 about resuming shipment to these three particular
- 6 customers.
- <sup>7</sup> BY MR. KAWAMOTO:
  - Q. Then for the indirect customer data, and I
- 9 take it what we are talking about here is -- or in
- this context, this is the end purchasers, is that
- 11 accurate?

13

- 12 A. They reference the pharmacies, so, yes.
  - Q. Okay. It says: "Mallinckrodt has no
- 14 knowledge of these pharmacies or their business model.
- 15 Mallinckrodt is developing algorithms to be used in
- 16 evaluating dosage units purchased upon zip code and
- 17 other information."
- 18 A. Um-hum.
- Q. And so these were algorithms that would be
- 20 used on pharmacies, correct?
- 21 A. That's correct.
- Q. And were you involved in the development
- 23 of those algorithms?
- A. So when you and I spoke about the previous

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- 1 tell you exactly why they were noted on here. My
- 2 assumption coming from my position would have been for
- 3 that reason.
- 4 Q. Okay. And so -- and the decision was made
- 5 that you did -- to completely cut off sales to these
- 6 three entities, is that -- is that correct?
- 7 A. According to this document, yes.
- 8 Q. Though it does say "remainder of the
- 9 calendar year."
- Do you -- do you recall what happened, I
- 11 guess, in 2011?
- A. I don't because I left the company in
- 13 January of 2011.
- Q. Okay. Given these concerns, would you be
- 15 surprised if they resumed sales to these entities in
- 16 2011?
- 17 A. That would be pure speculation on my part.
- 18 I don't think that's going to help you.
- 19 Q. Well, given your knowledge of these issues
- 20 and your involvement in this process, would you have
- 21 recommended resuming sales to these entities in 2011?
- MR. TSAI: Object to the form.
- 23 BY THE WITNESS:
- A. There was obviously a decision, there was

1 two exhibits, so talking about running the chargeback

- <sup>2</sup> level data down to whether or not a pharmacy was
- 3 buying from more than one wholesaler, also looking at
- 4 the zip code information that -- in the e-mail to
- 5 Jeremy Stamer, so I was involved in the initial
- 6 discussions of how to develop that algorithm. This
- 7 was the -- and -- and this paragraph in particular is
- 8 what I was referencing to you in our previous -- our
- 9 previous conversation was about how to do this,
- 10 because we were -- it was challenging. We were trying
- 11 to figure out how to wrap our arms around it. It had
- 12 not been established by the time I left the company,
- but they were definitely working on it and trying to
- 14 figure out how to do it.
- 15 (WHEREUPON, a certain document was
- marked Mallinckrodt Neely
- Deposition Exhibit No. 14, for
- identification, as of 01/07/2019.)
- 19 BY MR. KAWAMOTO:
  - Q. Okay. So, Ms. Neely, I've handed you an
- e-mail marked MNK-T1 559192. And it also has two
- 22 attachments which I have also provided to you. One of
- 23 them is Bates numbered 559194.
- 24 A. Uh-huh.

- 1 Q. And I believe the -- the third one which
- <sup>2</sup> is an Excel spreadsheet is Bates numbered
- 3 MNK-T1 559195.
- A. Okay.
- Q. Okay. So could you please review the
- 6 e-mail.
- 7 A. Okay.
- Q. Okay. And do you recall writing this 8
- e-mail? It is an e-mail from you to Mr. Borelli.
- A. I don't recall writing it, but I have no 10
- 11 doubt that I did.
- 12 Q. Okay. And why did you write this e-mail
- 13 to Mr. Borelli?
- A. So H.D. Smith was one of our wholesalers
- and they, had according to this e-mail, shut down
- 16 several pharmacies or stopped selling to several
- pharmacies and we had obtained that list and then I
- 18 was able to run sales based on that, and if you look
- 19 at the chart behind it, you can see the direct
- 20 correlation of the drop in H.D. Smith sales and the
- 21 increase to Keysource. So it showed that Keysource
- <sup>22</sup> was picking up the business that H.D. Smith had walked
- 23 away from.
- Q. And was this of concern to you?

- 1 point to me?
- 2 A. Sure.
- "C-II ratio to normal non-scheduled
- product orders."
- Q. Okay. And what is -- what did you mean by

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- that?
- A. I -- I didn't -- I -- that was not me that
- wrote that, so that was verbatim it looks like from
- H.D. Smith.
- 10 Q. Okay. Well, did you understand what that
- 11 meant?
- 12 A. In terms of C-II ratio to normal
- non-scheduled product orders?
- 14 Q. Yes.
- 15 A. They were saying as a percent to total in
- 16 terms of product orders for all products, seeing a
- higher ratio of C-II products.
- Q. Okay. And would you agree that that is --
- that is information to consider in evaluating a
- 20 pharmacy?
- A. According to H.D. Smith, they felt like it
- 22 was information to consider.
- Q. And would you -- would you agree with
- 24 H.D. Smith in that regard?

- A. I don't know if concern is the right word,
- 2 but if you read my e-mail, it says we are not -- it
- 3 says:
- 4 "Attached is a list of the customers that
- 5 they either shut down or severely restricted. We are
- 6 not suggesting that Keysource adhere to H.D. Smith
- 7 methods, but thought it might be helpful to have a
- 8 list of accounts that a similar account has deemed
- suspicious." 9
- 10 It was more of a callout to Keysource in
- 11 terms of saying, Hey, H.D. Smith has deemed these not
- acceptable -- or not customers they want to sell to
- 13 and, Keysource, you are starting to sell to them. It
- 14 was more of a trying to help them because they
- wouldn't have had visibility into H.D. Smith stopping
- shipment to these particular customers.
- 17 Q. And do you see at the bottom of the page,
- 18 you say:
- 19 "Steve asked H.D. Smith how they identify
- 20 these accounts and H.D. Smith noted the following" --
- 21 A. Uh-huh.
- 22 Q. -- and then you have five bullet points.
- 23
- 24 Q. Can you -- can you read that first bullet

- A. I -- that was H.D. Smith's business
- <sup>2</sup> practice. H.D. Smith also had the benefit of selling
- the entire gamut of generic drugs, so outside of
- 4 Schedule IIs, Schedule III scheduled drugs, so they
- 5 had the benefit of having a really broad portfolio
- 6 that they were selling, so it was easier for them to
- 7 identify a high ratio or what seemed to be a high
- 8 ratio of Schedule II drugs to aggregate because they
- had such a broad portfolio that they were selling. So
- in that sense it made sense that that would be the way
- they would evaluate their orders to pharmacies.
- Q. Though if a distributor was only -- if a
- pharmacy was only ordering, for example, oxy 30 from a
- distributor --
- 15 A. Um-hum.
- 16 Q. -- wasn't that an issue to look at?
- 17 A. So I --
- 18 MR. TSAI: Object to the form.
- 19 Go ahead.
- 20 BY THE WITNESS:
- 21 A. Yeah, and I -- yeah, no, that's fine, and
- 22 I think that the C-II ratio to non -- normal
- non-scheduled orders, that's exactly what you just
- 24 said, right?

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1 BY MR. KAWAMOTO:

- Q. Yes, so that -- well, I guess I had a put
- <sup>3</sup> it in another way.
- 4 If the C-II ratio to normal non-scheduled
- 5 orders was essentially, you know, 100 percent on the
- 6 CT-II side --
- 7 A. Uh-huh.
- 8 Q. -- that would be something to look at?
- 9 A. I mean, I can't speak to that. It is
- 10 challenging. What if a pharmacy was right next to a
- 11 Hospice center and they -- they serviced only, you
- 12 know, the pain patients, I mean, it's -- it's tough to
- 13 say that that would be a red flag. H.D. Smith
- 14 identified it as one. I -- I -- I can't say or not
- 15 say if that -- if that would be.
- Q. Though you -- do you recall the -- the
- 17 Keysource e-mail?
- A. Are we talking about this e-mail in
- 19 particular?
- Q. No. Let me -- let me try to --
- A. Oh, you are talking about my e-mail that
- <sup>22</sup> bulleted out the 94 percent to total sales --
- 23 O. Yes.
- A. -- and 100 percent for the past three

- 1 distributor?
- A. Well, we did look at that. So I think the
- 3 answer -- you have the answer to that question, which

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- 4 is, yes, we thought that was a reasonable item to
- 5 evaluate.
- 6 Q. Okay. And so, with respect to this first
- <sup>7</sup> bullet point, which is the C-II ratio to normal
- 8 non-scheduled product orders, you would agree that's
- 9 something to look at?
  - A. Well, this is, again, H.D. Smith and the
- 11 way they do business, so I can't speak to how they do
- 12 business. Within our book of business, that was
- 13 something that we evaluated.
- Q. Okay. And so let's look at the second
- 15 bullet point.
- "If the pharmacy was closed door servicing
- 17 just physicians."
- What does that mean to you?
- 19 A. That part I don't know. I don't know.
- Q. Okay. What about the third bullet point:
- 21 "Large pharmacies with excess orders."
- What is -- what is your interpretation
- of -- or what did -- what did you mean when you copied
- 24 that into your e-mail?

- 1 months.
- 2 Q. That e-mail.
- 3 A. Yes.
- 4 Q. I mean, one of the bases for cutting off
- <sup>5</sup> Keysource was that they were supplying a pharmacy
- 6 with -- they were -- they were -- while a pharmacy was
- <sup>7</sup> getting 100 percent oxy from --
- 8 A. Uh-huh.
- 9 Q. -- that was their only order, right?
- 10 A. Um-hum.
- Q. So, isn't -- isn't that of concern?
- A. So are we talking about our business
- practices or are we talking about H.D. Smith's
- 14 business practices?
- Q. Well, we are -- we are talking -- I don't
- 16 think we are talking about any particular business
- 17 practice. I think we are talking as a general matter
- and for purposes of -- of developing potential screens
- and for purposes of of developing potential serven
- 19 to identify, you know, pharmacies that could be
- 20 problematic --
- 21 A. Um-hum.
- Q. -- isn't it -- isn't one of the things
- 23 that it is reasonable to look at whether the pharmacy
- 24 is only purchasing, you know, oxycodone from a

- rage 1/9
- A. I think it's really challenging for you to
- 2 have me interpret these words when they are not my
- 3 words, when I did just literally copy and paste them
- 4 into an e-mail.
- 5 So if you could just ask me what does that
- 6 mean when you copied that in, it means I took somebody
- 7 else's words and I cut and paste them into an e-mail,
- 8 so it is really challenging for me to sit here and
- 9 tell you what the person meant by that. It would be
- 10 my interpretation.
- Q. Okay. So when I previously asked you if
- 12 you recalled writing this e-mail, you indicated that
- 13 you don't recall writing it, correct?
- Do you -- do you remember that?
- A. I said I did not recall writing this
- 16 e-mail.
- Q. Okay. So then how do you know that you
- 18 just cut and pasted these?
- 19 A. I said --
- MR. TSAI: Object to the form.
- 21 BY THE WITNESS:
- A. Yeah, and I said H.D. Smith noted the
  - following. So it was me dropping in what H.D. Smith
- 24 said.

- <sup>1</sup> BY MR. KAWAMOTO:
- 2 Q. And you dropped it in without any
- 3 understanding of -- of what it meant?
- 4 A. I was relaying what H.D. Smith had noted
- <sup>5</sup> within their -- within their order monitoring program.
- 6 Q. But you intended Mr. Borelli to pass this
- <sup>7</sup> information on to Keysource, did you not?
- 8 A. Keysource. I did.
- 9 Q. So doesn't that suggest that you believed
- 10 the information was reliable or at least should be
- 11 considered by them?
- A. I don't think necessarily, no. I just
- 13 said this is what H.D. Smith used to identify these
- 14 accounts and they noted the following. I was
- <sup>15</sup> providing or relaying information.
- Q. And so you had no opinion as to whether
- 17 any of these factors made any sense to look at?
- A. I don't know because I've never worked for
- 19 a distributor before. I don't know how they do their
- business model. So I don't know.
- So the second bullet point, if the
- <sup>22</sup> pharmacy was closed door just servicing physicians, I
- 23 don't understand what that means. But if I worked for
- <sup>24</sup> a distributor and I operated in the sales environment,

- Page 1
  - <sup>2</sup> customer?
  - 3 MR. TSAI: Object to the form.
  - 4 BY THE WITNESS:
    - A. Yeah, I don't think that that's how the --

1 else are you going to understand your customer's

- 6 how a distribution or a how a distributor evaluates
- 7 their customer. That's how they operate their
- <sup>3</sup> business.
- In terms of knowing our customer's
- o customer, I did work with the data and I did provide
- 11 that to Karen and to that team, but from my
- 12 perspective in terms of these different qualifying
- 13 factors, this was not something that was in my
- 14 wheelhouse, no.
- 15 BY MR. KAWAMOTO:
- Q. Well, was it at -- was it -- was there
- another Mallinckrodt employee that this would have
- 18 been in their wheelhouse?
- A. I can't speak to that. I don't know.
- Q. So rereading your testimony, you say how
- 21 a -- how a distribution or how a distributor evaluates

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- 22 their customer, that's how they operate their
- business, and wasn't DEA essentially telling
- 24 Mallinckrodt that this was also now part of

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- <sup>1</sup> I might. So I made the assumption that H.D. Smith
- <sup>2</sup> understood that and by relaying it to Keysource they
- <sup>3</sup> would understand it too, but did I understand it, no.
- 4 Q. Well, but one of the things that you were
- <sup>5</sup> starting to do was look at pharmacies, you were
- 6 starting to look at the customers of your customer,
- 7 correct?
- 8 A. We were doing that, yes.
- 9 Q. Yes. Mallinckrodt was doing that and --
- 10 and you were heavily involved in that process?
- 11 A. I was involved in the collection of the
- 12 data, yeah.
- Q. So as part of that process, weren't you
- 14 required to gain some famil -- some familiarity as to
- what a distributor would look at with respect to a
- 16 pharmacy?
- 17 A. No.
- Q. Well, then, how -- if DEA's -- if DEA's
- 19 suggestion to Mallinckrodt is you need to better
- 20 understand your customer's customer --
- A. Um-hum.
- Q. -- then doesn't that in part require you
- 23 to have some knowledge of what a distributor looks at
- with respect to evaluating its customer? I mean, how

- 1 Mallinckrodt's concern --
- 2 MR. TSAI: Object to the form.
- <sup>3</sup> BY MR. KAWAMOTO:
  - Q. -- Mallinckrodt's business as well?
  - A. I can't speak to that. You would have to
- 6 talk to Karen Harper. She had the direct
- 7 conversations with the DEA.
- 8 Q. Well, but Karen Harper told you, did she
- 9 not, that the DEA expected Mallinckrodt to know its
- 10 customer's customer?

- A. She did relay to me, yes.
- Q. And so what did you understand that to
- 13 mean in terms of Mallinckrodt's obligations with
- respect to its knowledge of pharmacies?
- A. I think that that was where we were at the
- 16 beginning of whenever I left the company. So we were
- in the process of trying to understand that and -- and
- 18 identify methodologies to understand our customer's
- 19 customer, and I think that, you know, in the documents
- 20 that you and I just reviewed within the previous
- attachments, I think that that shows our first steps.
- 22 Now, in terms of this information, I -- I don't know
- 3 if or how this information was used in addition to the
- data that I was pulling. I don't know that.

- Q. Okay. But the -- the first bullet point,
- <sup>2</sup> the C-II ratio to normal non-scheduled product orders,
- 3 that is information that would be helpful to
- 4 understanding your customer's customer, would you
- 5 agree with that?
- 6 A. Yeah, because you -- absolutely, and I
- 7 think we reference that in the document when we talked
- 8 about Keysource. So that was one item that we were
- <sup>9</sup> already starting to evaluate, but I think you were
- 10 talking more about the second bullet point, which I
- 11 don't have this much information on.
- Q. Okay. Well, let's look at the third
- 13 bullet point then: "Large pharmacies with excess
- 14 orders."
- 15 A. Yep.
- Q. Is that something that would be useful in
- 17 terms of knowing your customer's customer?
- A. I don't know what large pharmacies with
- 19 excess orders means.
- Q. What about the fourth bullet point, which
- 21 is "no physician sales"?
- A. So, and I don't understand what that means
- 23 either, because if you look at that in conjunction
- 24 with bullet point number 2, they almost essentially

- Q. Yeah, I -- I'll represent to you that
- <sup>2</sup> that -- this is that list.
- 3 A. Okay.
- Q. And this is a list that you wanted
- 5 forwarded to Keysource for their consideration?
- 6 A. That's what I said in my e-mail.
  - Q. Would you be concerned if Keysource
- 8 continued to do business with these pharmacies?
- A. I can't say if I would be concerned or not
- concerned. H.D. Smith had made the decision based on

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- their criteria to not sell to them. Whether or not
- 12 H.D. Smith's business practices were overly
- 13 conservative or, you know, Keysource should have
- 14 adhered to them, I can't speak to that.
- Q. Well, and to be clear, these are -- these
- 16 are pharmacies that H.D. Smith had made the decision
- 17 not to sell to based on the grounds that they were
- 18 suspicious, correct?
- 19 A. They were suspicious --
- 20 MR. TSAI: Object to the form.
- Go ahead.
- 22 BY THE WITNESS:
- A. Yeah, and they were suspicious according
- 24 to H.D. Smith.

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- 1 contradict each other, so that part I don't
- <sup>2</sup> understand.
- 3 Again, this was from a distributor and it
- 4 was talking about the way they do business. I
- <sup>5</sup> don't -- at this time did not understand and still
- 6 don't understand how distributors go to market. So
- <sup>7</sup> for me this information did not necessarily make sense
- 8 in terms of the business that we were operating, but
- 9 my thought was is this would be good information to
- 10 relay to Keysource since we had seen the uptick in
- 11 demand from them.
- Q. And so looking at one of the attachments,
- 13 I think this is -- this is going to be -- and my
- 14 apologies, that's not Bates numbered, 559195.
- So this is a list of pharmacies that
- 16 Key -- that, I'm sorry -- pharmacies that H.D. Smith
- <sup>17</sup> either cut off or severely restricted.
- Is that -- are we on the same page?
- A. It doesn't have an exhibit number listed
- on it, but I think we must be.
- So I said: "Attached is a list of
- 22 customers that they have either shut down or severely
- 23 restricted," so I would have to make the assumption
- 24 that this is the attachment.

- 1 BY MR. KAWAMOTO:
- 2 Q. Yes. And so --
- A. Which doesn't necessarily mean they were
- <sup>4</sup> universally suspicious. They were suspicious to
- 5 H.D. Smith.
- 6 Q. Well, but why would -- why would a
- <sup>7</sup> pharmacy on this list be suspicious to H.D. Smith but
- 8 not suspicious to anyone else?
- 9 MR. TSAI: Object to the form.
- 10 BY THE WITNESS:
- 11 A. Yeah, I don't know because I didn't work
- 12 at H.D. Smith, so I don't know.
- 13 BY MR. KAWAMOTO:
- Q. So if it turned -- well, let's look at the
- other attachment, which I believe is a graph. It's
- 16 modeled -- or it's Bates numbered 559194.
  - Do you -- you see that?
- 18 A. I do.

17

- 19 Q. And so the squares are Keysource Medical
- and the -- the dots are H.D. Smith wholesale?
  - A. That's correct.
- Q. So what is -- what is this graph showing?
  - A. So this graph is in -- and I think the
- <sup>24</sup> e-mail is evidence, you know, backing this up. It

1 says:

- <sup>2</sup> "Per our conversation please find attached
- 3 the graph showing the transition of oxy sales from
- 4 H.D. Smith to Keysource as of the last several
- 5 months."
- 6 And so it was -- it was showing the
- <sup>7</sup> transition from -- of these pharmacies from H.D. Smith
- to Keysource and that was graphically depicting that.
- 9 Q. Okay. And so the fact that -- that
- 10 Keysource was doing business with a large number of
- 11 pharmacies that H.D. Smith concluded were suspicious
- wasn't a concern for Mallinckrodt?
- A. Again, I didn't work for H.D. Smith and so
- 14 I can't speak to how or why, what their business
- 15 practices were.
- Q. So the answer, then, is no, Mallinckrodt
- was not concerned that Keysource was doing business
- 18 with a large number of pharmacies that H.D. Smith
- 19 declined to do business with or severely restricted
- 20 that business with because they were suspicious?
- MR. TSAI: Object to the form.
- 22 BY THE WITNESS:
- A. Yep. H.D. Smith made decisions not to
- 24 sell to these accounts and Keysource was selling to

- 1 really see where your line of questioning is trying
- 2 to -- to take me.
- <sup>3</sup> BY MR. KAWAMOTO:
- 4 Q. Well, I guess my -- my line of questioning
- 5 is I'm just trying to understand whether Mallinckrodt
- 6 was concerned that Keysource was continuing to do
- <sup>7</sup> business with -- with customers that H.D. Smith cut
- 8 off --

10

11

16

- 9 A. Well, the fact that --
  - Q. -- that's all I'm asking.
- A. Yeah, and I think that's a great question.
- The fact that we stopped selling to
- 13 Keysource within the next two months after this
- e-mail, doesn't that essentially answer the question
- 15 that you are asking me?
  - Q. I believe it does.
- So going beyond Keysource, if there were
- 18 other distributor companies that were continuing to do
  - 9 business with -- with pharmacies on this list --
- 20 A. Um-hum.
- Q. -- that would be cause for concern?
- MR. TSAI: Object to the form.
- 23 BY THE WITNESS:
- A. Yeah. I mean, all I can say is that

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- 1 those accounts, and we felt like we should share with
- <sup>2</sup> Keysource that another one of its competitors had made
- 3 the decision not to service them.
- 4 Now, why H.D. Smith did that and whether
- 5 Keysource should have adhered to the same -- same
- 6 approaches, I can't speak to that.
- <sup>7</sup> BY MR. KAWAMOTO:
- 8 Q. And so you had no concerns at all that
- 9 Mallinckrodt's products via Keysource were making
- 10 their way to a large number of pharmacies that
- 11 H.D. Smith concluded were suspicious, correct?
- 12 A. I --
- MR. TSAI: Object to the form.
- 14 BY THE WITNESS:
- 15 A. Yeah. And I think you know, and just in
- 16 all due respect, I think we -- we did because we
- eventually stopped selling to Keysource, so we
- 18 notified them and said, Hey, these are accounts that
- 19 appear to be -- you know, that H.D. Smith has deemed
- 20 suspicious.
- We don't know what their business
- 22 practices are or why, communicated that, and you can
- 23 see this is in August, and then by the end of
- 24 October we had stopped selling to them. So I don't

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  within two months of this e-mail, so as of
- <sup>2</sup> November 1st, 2010, which is the date of the talking
- <sup>3</sup> points for DEA Albany and DEA St. Louis, that we had
- 4 stopped selling to Keysource, we had stopped selling
- 5 to Cedardale and we had stopped selling to Masters.
- So I think that the fact that that was two
- 7 months post this shows that we addressed it and I
- 8 think answers your question about whether or not we
- 9 had concerns.
- 10 BY MR. KAWAMOTO:
- Q. Okay. And so if another distributor,
- 12 though, had taken up essentially Keysource's business
- by servicing these customers, that's something that
- 14 Mallinckrodt would have considered in evaluating its
- 15 relationship with that distributor, is that --
- 16 A. Um, I can't --

- Q. -- or should have considered it?
- A. I can't speak to these pharmacies in
- 19 particular, but we did evaluate sales for Cedardale,
- 20 Masters and Keysource, and because of the
- 21 disproportionately high sales into the State of
- 22 Florida in relation to their total business, we did
- 23 make the decision to stop shipping them.
- Q. And the last bullet point is: "Pharmacy

- secondary supplier relations."
- 2 Do you -- do you have any understanding of
- 3 what that means?

5

- 4 A. I have no idea what that means.
- Q. Sorry. One more question on this.
- 6 So I understand that you -- you understand
- <sup>7</sup> what some of these bullets mean and -- and don't
- 8 understand what other mean -- what others mean. In
- <sup>9</sup> terms of developing a list to consider when
- 10 ascertaining whether a pharmacy was suspicious, you
- 11 know, and this -- this would be consistent with the --
- 12 the request or the requirement that Mallinckrodt know
- 13 its customer's customer --
- 14 A. Um-hum.
- Q. -- other than this C-II ratio, would you
- 16 have any other factors on that list?
- MR. TSAI: Object to the form.
- Go ahead.
- 19 BY THE WITNESS:
- A. Yeah. And you would have to -- you would
- 21 have to talk to Karen Harper. She was ultimately in
- 22 charge of the compliance and the suspicious order
- 23 monitoring and in -- and creating the different
- 24 criteria for the customer's customer and I -- she

- 1 Q. Okay. Why did you want to stay away from
  - <sup>2</sup> doctors and pain clinics?
  - Well, let's -- let's take the first
  - 4 category.
  - 5 A. Sure.
  - 6 Q. Why did you want to stay away from
  - 7 doctors?

10

- 8 A. Um, I --
- 9 MR. TSAI: Object to the form.
  - Go ahead.
- 11 BY THE WITNESS:
- A. Yeah, no, that's -- so in terms of Sunrise
- 13 and Harvard, they had had their DEA licenses taken and
- 14 their sales were primarily going into doctors and pain
- 15 clinics. Whenever we saw the increase in Cedardale
- 16 sales, we were trying to understand where it was
- coming from and I wanted to ensure, because Sunrise
- 18 and Harvard were no longer able to sell, I wanted to
- 19 ensure that the business that they were servicing,
- because it had been deemed, you know, not proper,
- 21 obviously, because the DEA took their license, I
- 22 wanted to ensure that that business wasn't shifting to
- 23 another customer of ours, in particular the doctors
- 24 and the pain clinics.

- 1 would have to speak to that.
- 2 (WHEREUPON, a certain document was
- 3 marked Mallinckrodt Neely
- 4 Deposition Exhibit No. 15, for
- identification, as of 01/07/2019.)
- 6 BY MR. KAWAMOTO:
- 7 Q. Okay. So this is another e-mail Bates
- 8 numbered MNK-T1 265441. This is now an e-mail from
- 9 you to Jim Rausch cc'ing Karen Harper.
- 10 A. Um-hum.
- Q. If you can take a look at it and let me
- 12 know when you are done reviewing, that would be great.
- 13 A. Okay.
- Q. Okay. And I just -- I have a question for
- 15 you about this highlighted section.
- 16 A. Okay.
- Q. Okay. So could you please read that?
- 18 A. Sure.
- 19 "Then, I looked at where their sales
- 20 increase was coming from (i.e., pharmacies, clinics,
- 21 doctors, et cetera), as I was concerned that they
- 22 might be picking up the portion of Sunrise's and
- 23 Harvard's business that we want to stay away from
- 24 (i.e. doctors, pain clinics)."

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- BY MR. KAWAMOTO:
   Q. Okay. And so -- and this concern wasn't
- <sup>3</sup> just -- well, stepping back a moment, the general
- 4 concern with a -- a heavy indexing towards doctors and
- 5 pain clinics --
- 6 A. Um-hum.
- Q. -- wasn't limited to Cedardale, if a -- if
- 8 another distributor had a -- a -- was shipping most of
- 9 its product to doctors or pain clinics, that would
- 10 have been a cause of concern, right?
- A. Not necessarily. We were -- we were
- 12 focused on the demand that had been left open by
- 13 Sunrise and Harvard which happened to be doctors and
- 14 pain clinics.
- Q. So just so I understand this, though, so
- 16 you were concerned that Cedardale was taking over
- 17 Sunrise's doctors and pain clinics?
- A. That's what I said, yes.
- Q. So what -- why -- why wouldn't -- or -
  - o well, strike that.
- 21 What was it about doctors and pain clinics
- 22 that concerned you?
- 3 A. I don't know if there was concern
- 24 specifically about doctors and pain clinics as a rule

- 1 of thumb, but Sunrise and Harvard's business was
- <sup>2</sup> doctors and pain clinics and they were the ones who
- 3 had their DEA license pulled. So my concern here was
- 4 that we hadn't -- we are obviously not selling product
- 5 to them anymore because of the -- the DEA license
- 6 being pulled. However, we were continuing to sell to
- <sup>7</sup> Cedardale and we were trying to ascertain if
- 8 Cedardale's increase in sales was a result of the
- 9 vacuum that had been created by Sunrise and Harvard
- 10 going out of the market, and because they primarily
- 11 serviced doctors and pain clinics, I noted that in the
- 12 e-mail.
- Q. And so if it turned out Cedardale was
- 14 serviced doctors but it was servicing doctors that
- 15 were different than Sunrise and Harvard, that would --
- 16 that would not have been of concern to you?
- MR. TSAI: Object to the form.
- Go ahead.
- 19 BY THE WITNESS:
- 20 A. Yeah, I don't -- again, Cedardale was one
- 21 of the ones that we did end up shutting down within,
- 22 let's say, two months of this, so I obviously didn't
- 23 find anything in this particular analysis, but -- and
- 24 I can't speak to what exactly happened in those two

1 business," and for those two particular accounts they

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- <sup>2</sup> were servicing doctors and pain clinics. I don't know
- <sup>3</sup> if doctors and pain clinics were an issue as a broad
- 4 spectrum, but for Sunrise and Harvard business, the
- 5 doctors and pain clinics they were servicing obviously
- 6 created issues because they got their DEA license
- <sup>7</sup> pulled.
- 8 When I saw an increase with Cedardale's
- 9 sales, my concern was that was an increase as a result
- of those doctors and pain clinics going to Cedardale.
- 1 I ran the chargeback data and I could see all of the
- 12 sales were going through independent retail which then
- confirmed to me that they were not picking up Sunrise
- 14 and Harvard's business.
- Q. And so if you had a distributor that,
- 16 let's say, was shipping primarily to West Virginia --
- 17 A. Um-hum.
- Q. -- and 100 percent of its -- its
- 19 clientele, its customers, were pain clinics, that
- 20 wouldn't necessarily be a -- a concern because they
- 21 weren't Harvard or Sunrise's pain clinics?
  - A. Why it's --
- MR. TSAI: Object to the form.
- 24 BY THE WITNESS:

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22

- 1 months, but we obviously found something that was
- <sup>2</sup> concerning with regards to Cedardale to the point that
- <sup>3</sup> we stopped shipping them.
- 4 BY MR. KAWAMOTO:
- 5 Q. Well, you shopped -- you stopped shipping
- 6 to them for 2010, correct?
- A. According to the document that was
- 8 published in 2010, we had stopped shipping to them for
- 9 2010, and I think that you and I had already settled
- 10 on the fact that I don't know what happened in 2011
- 11 because I was not with the company anymore.
- 12 Q. Uh-huh.
- So in terms of the concern with doctors
- 14 and pain clinics, though, were those -- were those two
- 15 categories that you were concerned with?
- A. I think that you and I have already
- 17 discussed that, and so --
- Q. Sure. And I -- I'm still not clear on it,
- 19 though.
- 20 A. Obviously, because you keep asking me.
- 21 Q. Uh-huh.
- A. So in this particular e-mail, I said:
- "As I was concerned that they might be
- 24 picking up the portion of Sunrise's and Harvard's

A. Yeah.

- <sup>2</sup> BY MR. KAWAMOTO:
- Q. That's what I'm asking.
- 4 A. Yeah, I think that that's a really, really
- <sup>5</sup> challenging question to answer. First of all, you
- 6 noted West Virginia specifically, and I don't know
- <sup>7</sup> anything about the West Virginia market. I -- I -- I
- 8 don't think I can answer that question.
- Q. Well, so let me phrase this another way.
- The fact that a distributor does, let's
- say, 90 percent of its business with pain clinics --
  - A. Um-hum.
- Q. -- is not necessarily a cause of concern
- 4 for you?

- 5 A. Whenever I was writing this e-mail, I
- don't -- I don't -- I don't know. I don't -- I can't
- say that it would or wouldn't be.
- 8 Q. Well, so, in terms of whether the doctors
- 19 and pain clinics as a categorical matter were of
- concern, I mean, that -- that's what I'm -- I'm trying
- 21 to get at.
- A. I understand what you are trying to get
- 23 at. And I'm telling you that in this particular
  - <sup>4</sup> e-mail I was focused on the shift from Sunrise and

- 1 Harvard to potentially Cedardale, and in this
- <sup>2</sup> particular e-mail I was addressing the fact that that
- <sup>3</sup> was not what was happening.
- 4 Q. And so is your testimony then that you
- <sup>5</sup> didn't have any categorical concerns about doctors or
- 6 pain clinics, you were only concerned about the
- <sup>7</sup> specific doctors and pain clinics that were serviced
- 8 by Sunrise and Harvard?
- 9 A. From this particular e-mail, that is the
- 10 case.
- Q. Okay. So if you had another distributor
- 12 that had a large percentage of pain clinics in Florida
- but they were pain clinics that were different than
- 14 Sunrise or Harvard's, that wouldn't have been of
- 15 concern to you?
- MR. TSAI: Object to the form.
- 17 BY THE WITNESS:
- 18 A. Yeah.
- 19 BY MR. KAWAMOTO:
- Q. I want to make sure I understand that
- 21 testimony.
- A. No, I -- I don't -- I don't -- I can't
- speak to if it would or wouldn't be.
- Q. Well, what -- what information would you

- A. It hinged on Florida and the particular
- <sup>2</sup> wholesalers that were selling a disproportionate
- 3 amount of oxycodone into the State of Florida.
- Q. Okay. And you don't recall concerns with
- 5 any other state other than Florida?
- 6 A. Florida is -- I mean, seriously, this has
- <sup>7</sup> been eight years ago. The thing that -- that sticks
- 8 with me is Florida. I can't remember discussing other
- <sup>9</sup> states.
- Q. Now, just in terms of the mechanics of
- 11 what's happening in this e-mail, so Jim Rausch, who
- we've discussed, has identified an order that has been
- 3 flagged as suspicious.
- 14 Is that accurate?
- 15 A. He is asking why there is an increase in
- 16 their usage.
- Q. Yes. So this -- this order -- well,
- 18 how -- how did this order come to Jim's attention?
- A. I -- I can't speak to that. I don't know.
- 20 It says:
- "We just received another order from
- <sup>22</sup> Cedardale." It says: "Did you find anything on their
- 23 increased usage?"
- 4 So Jim is seeing an increase in their

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- 1 need to determine whether or not it's problematic for
- 2 a distributor to be shipping primarily to pain
- 3 clinics?
- 4 A. Yeah, I -- I don't know. I will tell you
- 5 that this was August of 2010 and this was when we were
- 6 just at the infancy of starting to dive into this
- <sup>7</sup> information and understand. I left in -- in 2011.
- 8 What I will say is I can't speak categorically like
- 9 you want me to to concerns about doctors and -- and
- 10 pain clinics. What I will say is we started to
- 11 identify that there was issues within this particular
- 12 product and we took steps to stop shipping it within
- 13 the next two months.
- So whether or not that's driven by doctors
- or pain clinics, I can't speak to that, but we
- 16 definitely identified problem -- what we perceived to
- 17 be problem distributors.
- Q. And your basis for identifying the problem
- 19 distributors largely turns --
- 20 A. It hinged on Florida, but I can't
- 21 specifically say if it hinged on doctors or pain
- 22 clinics, which is your question to me.
- Q. Well, and it hinged both on Florida and
- 24 the -- those customers in Florida, right?

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- 1 orders versus what they historically purchased, it
- <sup>2</sup> appears.
- Q. Are you familiar with the term "peculiar
- 4 order"?
- 5 A. I am.
- 6 Q. Okay. What does that mean to you?
- 7 A. It was part of the suspicious order
- 8 monitoring process.
- 9 Q. Okay. And was part of Jim Rausch's role
- 10 to identify peculiar orders and then gather
- 11 information on those orders?
- 12 A. Jim was in customer service, so he was
- 13 processing the orders, yes.
- Q. And so he is identifying -- or an order
- has been identified for him as peculiar, and he is now
- 16 coming to you to ask for additional information on
- 17 that order, is that --
- 18 A. Well, I --
- Q. -- is that accurate?
- 20 A. -- I don't see that we noted it as
- peculiar in here. He sent over an Excel attachment
- 22 and he asked me if we found out anything on their
- 23 increased usage. So he is asking about their increase
- in usage. I don't see peculiar being referenced in

- 1 here.
- Q. Okay. But this is an order that was being
- 3 subject to additional scrutiny, was it not?
- 4 A. It was an order that he had questions on,
- 5 so he was following up on.
- 6 Q. And who had the authority to determine
- <sup>7</sup> whether or not to either fill the order or -- or -- or
- 8 decline it?
- 9 A. It was a combination of factors. I would
- 10 be evaluating it from a business perspective to see
- 11 and to give him my feedback in terms of whether or not
- 12 from a business perspective it made sense. But
- 13 essentially he would be adhering to the suspicious
- order monitoring process, and I don't remember the
- 15 details of that.
- Q. Now, when you say you were evaluating it
- 17 from a business perspective, though, the -- the top
- 18 e-mail that you drafted --
- 19 A. Uh-huh.
- Q. -- and sent to Jim, I mean, that -- those
- 21 are compliance concerns, right, that's not a business
- 22 perspective?
- A. So maybe business perspective isn't
- 24 necessarily the right word, but from a data

- 1 pain clinics from Sunrise and Harvard, correct?
- A. Yeah, that's correct.
- Q. So it wasn't just looking at numbers, it
- 4 was also making a decision about whether the --
- 5 whether you were comfortable with the pharmacies or
- 6 with the -- the end purchasers that were being
- 7 serviced by the distributor, correct?
- A. It was me making a statement to him that
- 9 the business that they were picking up was not coming
- 10 from Sunrise or Harvard's lost business as a result of
- the DEA license being taken away.
- Q. And if it had come out the other way,
- 3 meaning you had determined that the business was
- 14 coming from the doctors and the pain clinics,
- presumably you would have stopped the order, correct?
  - A. It would have raised additional concerns
- about those orders and about that customer.
- Q. Okay. So who would have had the authority
- 19 to stop the order at that point?
- A. I don't remember who had the authority.
- 21 There was a process that was in place that we adhered
- 22 to, but I honestly can't remember who the ultimate --
- 23 what the ultimate authority was for this.
- Q. But your e-mail to Jim is that you don't

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- 1 perspective I was able to pull the data and start to
- 2 help him tell the story about what was happening
- <sup>3</sup> within that particular customer.
- 4 Q. And so when you indicated that you were
- 5 evaluating the order from a business perspective --
- 6 A. I mean, I think we agreed it wasn't
- 7 necessarily business, that we were going to say from a
- 8 data perspective.
- 9 Q. Yes. And I'm -- I'm trying to understand
- $^{10}$  what it means to evaluate an order from a data
- 11 perspective.
- A. Well, I had the visibility into it, so I
- 13 was able to pull -- pull the data. So it says here:
  - "I evaluated everything we have shipped
- 15 them from an historical perspective versus all
- 16 chargebacks we have received."
- So I was able to run that data to look and
- 18 see, look at the numbers, look at the data.
- Q. But there was also some quantitative
- 20 aspect to this because in addition to looking at the
- 21 numbers, you were also looking at the identity of
- 22 the -- of the new business that Cedardale was
- 23 gathering, correct, because you concluded that
- 24 Cedardale wasn't taking over the doctors and plain --

- 1 have any concerns about this order, is that the
- <sup>2</sup> substance of it?
- 3 A. From my perspective, I was letting him
- 4 know that the sales that we were seeing an increase on

- <sup>5</sup> for Cedardale were not the result of Sunrise and
- 6 Harvard being unable to ship to those customers, so
- <sup>7</sup> they were shifting to Cedardale.
- 8 Q. Okay. And presumably you didn't have any
- 9 other concerns about the increase -- the increase in
- 10 order size, right?
- 11 A. Again, I stated in here that the order
- 12 increases had not come from the lost business at
- 13 Sunrise and Harvard and it was a result of independent
- 14 retail.
- Q. Yes. So you -- you didn't have any
- 16 concerns with the increase?
- A. I noted that I didn't have concerns about
- 18 it coming from Sunrise and Harvard.
- Q. And so do you know if -- if anyone else --
- 20 if anyone else reviewed the increase in the order
- 21 size?
- A. I don't remember what the process was in
- 3 terms of who else would have been evaluating this
- 24 after I sent this e-mail.

Page 210 Q. And do you know if you ever ascertained

- 2 who the customers were that Cedardale was now
- 3 servicing?

1

- 4 A. I don't know that we did. I can't speak
- 5 to that.
- 6 MR. TSAI: We are past the top of the hour. Can
- 7 we take a quick break?
- 8 MR. KAWAMOTO: Sure.
- 9 THE VIDEOGRAPHER: Okay. Standby, please.
- 10 Remove your microphones.
- Okay. The time is 2:06 p.m., going off
- 12 the record.
- 13 (WHEREUPON, a recess was had
- 14 from 2:06 to 2:22 p m.)
- 15 THE VIDEOGRAPHER: Okay. We are back on record.
- 16 The time is 2:22 p m.
- MR. KAWAMOTO: Okay. So I'd like to mark this.
- 18 (WHEREUPON, a certain document was
- 19 marked Mallinckrodt Neely
- Deposition Exhibit No. 16, for
- identification, as of 01/07/2019.)
- 22 BY MR. KAWAMOTO:
- Q. So this is an e-mail chain that you are on
- 24 the bottom e-mail.

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- 1 A. Uh-huh.
- Q. It's from Cathy Stewart to Karen Harper
- 3 and then the bottom e-mail that you are on, it's from
- <sup>4</sup> Cathy Stewart to Karen Harper, Bill Ratliff and you
- 5 are cc'd along with various other people.
- 6 A. Okay.
- 7 Q. The Bates number is MNK-T1 290041, so if
- 8 you could review the -- the cover e-mail, please.
- 9 A. Sure.
- Okay.
- Q. Okay. So this is a 2009 e-mail and its
- 12 title is "Sunrise Chargeback Summary."
- Do you recall receiving this e-mail?
- A. I -- I don't, but I see my name on there,
- 15 so...
- Q. Okay. And as -- as you will recall,
- 17 Sunrise was one of the distributors that the DEA shut
- 18 down, right?
- 19 A. Okay. Uh-huh, yes.
- Q. Okay. So looking at the -- the top
- 21 e-mail, it says: "Here is the other file...the doctor
- 22 in question is column CX."
- 23 A. Okay.
- Q. Do you see that?

- 1 And then if you look at the chargeback
- 2 data --
- 3 A. Um-hum.
- 4 Q. -- that doctor is identified, and the
- 5 Bates number for that one is going to be 290048 --
- A. I've got it.
  - Q. -- is the page, for column CX.
- 8 A. Uh-huh.
- 9 Q. And, actually, taking a step back, do you
- 10 know why this spreadsheet summary or this chargeback
- 11 summary was prepared?
- 12 A. I don't remember, no.
- 13 Q. Okay.
- 14 If I were to tell you that it was prepared
- in connection with an audit that was being performed
- on Sunrise, would that -- would that jog your
- 17 recollection at all?
- A. I have the recollection of us doing an
- 19 audit on Sunrise, but I, again, don't know -- I don't
- 20 remember this particular document or information.
- Q. Now, looking to -- to column CX and the
- 22 doctor that's highlighted?
- A. Um-hum.
- O. You'll see that it's Dr. Schultz.
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- <sup>1</sup> A. Okay.
- Q. Are you familiar with Dr. Schultz?
- <sup>3</sup> A. No.
- 4 Q. Okay. Would it surprise you to -- to know
- <sup>5</sup> that he is currently serving a -- a lengthy prison
- 6 sentence in a -- in a Florida prison?
- A. I -- I guess it would surprise me. I
- 8 don't know him, so.
- <sup>9</sup> Q. Okay.
- 10 A. Okay.

- Q. So Dr. Schultz, though, has been flagged.
- 12 A. Okay.
- Q. And his -- his purchase is .6 kilograms
- or, I think, 612 -- I'm -- I'm not sure exactly what
- <sup>5</sup> the units are.
- Do you -- do you know what the units are for this?
- A. Well, it says in her e-mail:
- "The subject physician purchased the
  - equivalent of .6" and it says "kg," which means
- 21 kilograms.
- Q. Uh-huh.
- A. So if you look at your column CX that you
- <sup>24</sup> are referring to, this says 612,000, so it is the .6

- 1 kilograms referenced in the e-mail.
- Q. And what is the 612,000, is that tablets,
- <sup>3</sup> is that molecules, et cetera?
- 4 A. It is the kilos in the e-mail, .6.
- <sup>5</sup> Q. Oh, no, I -- I -- it -- it's .6, but
- 6 that's -- so that's 612 --
- 7 A. So she ---
- 8 Q. -- grams?
- 9 A. -- she divided it -- I'm assuming. I'm
- 10 not really good at conversion of metrics, but that's
- 11 your -- that's your -- I guess it is 612,000, would
- 12 that be grams, and it converts to .6 kilos. I'm not
- 13 good at this type of math.
- 14 Q. Okay. Fair enough.
- A. But this is the -- this is -- if you look
- 16 at your e-mail that you gave me to me, the .6 kilos in
- the last line ties to what's in column CX row 3.
- 18 Q. Okay.
- Now, if you will look at column CW that is
- <sup>20</sup> right next to Schultz.
- 21 A. Uh-huh.
- Q. Do you see that's -- that's Dr. Shook?
- A. I see that, yes.
- Q. Okay. And his -- the amount he is

1 12.6 kilograms and that's nearly 2 kilo grams more

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- <sup>2</sup> than the next closest purchaser.
- Q. Okay. And so, you know, they -- they
- 4 flagged Dr. Schultz for, you know, 612 milligrams.
- A. Uh-huh.
- 6 Q. You know, Dr. Schultz is at 12,597,000 --
- A. Uh-huh.
- 8 Q. -- milligrams?
- 9 A. Um-hum.
  - O. You know, doesn't -- shouldn't that raise
- 11 a red flag?

10

- A. I -- and I don't know that it didn't. So
- if you -- if you look at the e-mail, it says:
- "Here is the other file. The doctor in
- 15 question is in column CX."
- So it -- it indicates to me that this
- e-mail is part of a larger conversation, so I don't --
- 18 it's -- I don't know. Because otherwise we wouldn't
- 19 have just flagged Schultz in column CX for having
- 20 purchased .6 kilos, you are correct, because the guy
- 21 right next to him purchased 12.6.
- So it -- it leads me to believe that there
- 23 was some other questions being asked about
- 24 Dr. Schultz, perhaps related to why he is incarcerated

- 1 ordering is essentially 12.6 kilograms or 12 -- 12
- <sup>2</sup> million, you know, whatever that --
- 3 A. Grams.
- 4 O. -- unit is.
- 5 MR. TSAI: I think it is milligrams.
- 6 THE WITNESS: Is it milligrams?
- 7 MR. TSAI: Just to clear the record.
- 8 THE WITNESS: Thank you.
- 9 BY MR. KAWAMOTO:
- 10 Q. Fair enough.
- So he is ordering 12 million milligrams of
- 12 product, which, as you -- you can note from the e-mail
- 13 is the -- that is the -- the largest out of all of
- 14 these customers.
- 15 A. Um-hum.
- Q. Isn't that large number of concern?
- A. I don't know how many kilograms serviced
- 18 the entire oxy market. So I don't know from a
- 19 relative measure if 12.6 kilograms is -- is a lot.
- O. But in terms of their -- all -- all of
- 21 Sunrise's other customers, 12.6 kilograms is the most,
- 22 isn't that -- that's what the -- the cover e-mail
- 23 indicates, right?
- A. Yeah, the e-mail says the equivalent of

- 1 now, and we had pulled the data to try to give
- <sup>2</sup> information for that. And, again, this is assumptions
- <sup>3</sup> because I only have this one e-mail here.
- 4 Q. Okay. But in -- in -- I mean, just
- 5 looking at this chargeback data --
- 6 A. Uh-huh.
- 7 Q. -- if you were going to perform an audit
- 8 of Sunrise, isn't one of the -- the questions that you
- 9 would ask in that audit, you know, what was going on
- 10 with Dr. Shook, just because of the -- the large
- 11 volume of his -- of his order?
- A. While I would agree with you 100 percent
- 13 that the volume that he purchased is large in
- 14 comparison to the other doctors on this list, that
- 15 ultimately would be Karen Harper determining what
- 16 kinds of questions would be executed during an audit
- 17 of Sunrise.
- Q. Well, but wouldn't -- would -- would you
- 19 agree that the sheer volume, you know, 12.6 kilograms,
- 20 that volume in and of itself is -- at minimum makes
- this -- puts it in the -- the -- the suspicious or the
- 22 peculiar category that requires further inquiry?
- 3 A. Not necessarily. And I think what you and
- 24 I just talked about is I don't know what the total

- 1 market size of oxy is in aggregate, so I don't know
- <sup>2</sup> what 12.6 is relative. I think what this does tell me
- 3 is he is purchasing the most product through Sunrise
- 4 and he obviously is -- is pulling the most product
- 5 through Sunrise, but as it relates to 12.6 kilograms
- 6 being a lot, I -- I don't have a reference point for
- 7 that.
- 8 Q. Okay. And so what -- what other data,
- 9 then, would you -- would you want to gather to
- 10 determine whether or not you -- you, you know,
- 11 Dr. Shook should be subject to additional inquiry?
- A. I -- I think that that would be a question
- 13 that you would need to ask Karen Harper. She was the
- 14 one that was in charge of performing the audits for --
- 15 for our wholesalers and distributors.
- 16 Q. Okay.
- A. So in terms of looking at this from a
- 18 marketing perspective, if I were to look at the
- 19 numbers, I would agree that Dr. Shook is purchasing
- the most across all of these doctors and that would
- 21 warrant to me a second look, but I don't know what was
- 22 actually done, nor do I know how the audit would
- 23 actually be performed.
- Q. Oh, I'm sorry. In going back to that

- A. This was from 2007 which was almost
- <sup>2</sup> 12 years ago. I don't remember if I did or didn't
- <sup>3</sup> review this letter.
- Q. Okay. So can you read the bottom
- 5 paragraph that I've highlighted into the record?
- 6 A. Sure.
- 7 "The regulation specifically states that
- 8 suspicious orders include orders of an unusual size,
- 9 orders deviating substantially from a normal pattern,
- 10 and orders of an unusual frequency. These criteria
- are disjunctive and are not all inclusive. For
- 12 example, if an order deviates substantially from a
- 13 normal pattern, the size of the order does not matter
- and the order should be reported as suspicious.
- Likewise, a registrant need not wait for a 'normal
- 16 pattern' to develop over time before determining
- whether a particular order is suspicious. The size of
- 18 an order alone, whether or not it deviates from a
- 19 normal pattern, is enough to trigger the registrant's
- responsibility to report the order as suspicious. The
- 21 determination of whether an order is suspicious
- 22 depends not only on the ordering patterns of the
- 23 particular customer, but also on the patterns of the
- <sup>24</sup> registrant's customer base and the patterns throughout

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- <sup>1</sup> prior exhibit, you don't -- you don't have any
- <sup>2</sup> knowledge as to whether or not Dr. Shook was part of
- 3 the audit that was performed on Sunrise, do you?
- 4 A. I was not -- no, I do not know.
- 5 (WHEREUPON, a certain document was
- 6 marked Mallinckrodt Neely
- Deposition Exhibit No. 17, for
- 8 identification, as of 01/07/2019.)
- 9 BY THE WITNESS:
- 10 A. Thank you.
- 11 BY MR. KAWAMOTO:
- Q. Okay. So this is a letter from the Drug
- 13 Enforcement Administration to Mallinckrodt and its
- 14 Bates number is MNK-T1 421084.
- So could you take a -- a minute to review
- 16 this letter?
- 17 A. Sure.
- 18 Okay.
- Q. So this is a letter from the DEA to
- 20 Mallinckrodt.
- Do you recall ever reviewing this?
- A. I don't remember.
- Q. So you don't have a recollection of
- 24 ever -- of ever receiving this letter?

- 1 the relevant segment of the regulated industry."
- Q. So with respect to suspicious orders, I
- 3 mean, do you -- do you agree with -- with this
- 4 paragraph?
- 5 MR. TSAI: Object to the form.
- 6 Go ahead.
- 7 BY THE WITNESS:
- 8 A. Yeah, I -- I don't agree or disagree.
- 9 This was the DEA's interpretation of a suspicious
- 10 order.
- 11 BY MR. KAWAMOTO:
- Q. And was this consistent with your
- 13 understanding of what suspicious orders were when you
- 14 were a product -- or a product manager at
- 15 Mallinckrodt?
- 16 A. This was the information provided by the
- 17 DEA and we had a compliance program in place that was
- 18 reflective of DEA criteria.
- Q. And so this -- this information was -- was
- 20 ultimately provided to you as well, correct?
- A. I have an understanding of what a
- 22 suspicious order is and this -- this mimics my
- 23 understanding.
- 24 Q. Okay.

- And going back to Dr. Shook, you know,
- 2 they note that the size -- the size of an order alone,
- 3 whether or not it deviates from a norm -- normal
- 4 pattern is enough to trigger the registrant's
- 5 responsibility to report the order as suspicious.
- 6 A. Um-hum.

7

- Q. So Dr. Shook presumably would have fit
- 8 that criteria, wouldn't he?
- 9 MR. TSAI: Object to the form.
- 10 BY THE WITNESS:
- 11 A. I think that when we talked about
- 12 Dr. Shook before we agreed that 12.6 kilograms of oxy
- 13 we don't have a relative measure in terms of if that
- 14 is indeed a large order. We also don't have any
- 15 documentation, I don't have any documentation that
- 16 tells me if we did or didn't go after Dr. Shook. So I
- don't think that I can answer the question that you've
- 18 asked properly.
- 19 BY MR. KAWAMOTO:
- Q. Well, and at a minimum, though, I mean,
- 21 you -- you weren't involved in any investigation of
- 22 Dr. Shook and you didn't -- you didn't have anything
- 23 to do with looking at Dr. Shook?
- A. Well, I -- I wasn't involved in the

- 1 failing to detect suspicious orders. For example, a
- 2 system that identifies orders as suspicious only if
- 3 the amount" -- "the total amount of a controlled
- 4 substance ordered during one month exceeds the amount
- 5 ordered the previous month by a certain percentage or
- 6 more is insufficient. This system fails to identify
- 7 orders placed by a pharmacy if the pharmacy placed
- 8 unusually large orders from the beginning" -- "from
- 9 the" --
- 10 Q. Um -- sorry.
- 11 A. -- "from the beginning of its relationship
- 12 with the distributor. Also, the system would not
- identify orders as suspicious if the order were solely
- 14 for one highly abused controlled substance if the
- 15 orders never grew substantially. Nevertheless,
- ordering one highly abused controlled substance and
- 17 little or nothing else deviates from the normal
- 18 pattern of what pharmacies generally order."
- 19 Q. Okay.
- Was this your understanding of the inquiry
- 21 that Mallinckrodt was supposed to undertake with
- respect to suspicious orders?
- 23 A. It was.
- Q. Okay. In other words, that it wasn't

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- 1 investigations period. That was in Karen Harper's
- <sup>2</sup> group, so I don't have any knowledge of Dr. Shook
- <sup>3</sup> being investigated or not being investigated.
- 4 Q. Well, so, then, why did you -- why were
- 5 you sent this summary worksheet?
- 6 I'm sorry. I'm -- I'm gone -- I've gone
- <sup>7</sup> back to the previous exhibit.
- 8 A. Yeah, I know, I understand what you are
- 9 looking at and I understand what you are asking.
- There were a lot of people copied on this.
- 11 I was the product manager on this particular product
- 12 and, let's see here, Vic was the sales manager for
- 13 this account, Jim was a customer service manager for
- this account, George Saffold was the head of customerservice, John Adams the head of sales. There are a
- lot of people copied on this, but you can see it was
- 17 directly sent to Karen Harper and Bill Ratliff who
- 18 were -- be handling the investigation.
- Q. Okay. Then going back to this DEA letter.
- 20 So, can you read the top paragraph of the second page,
- 21 please?
- 22 A. Sure
- 23 "Registrants that rely on rigid formulas
- 24 to define whether an order is suspicious may be

- 1 adequate to just rely on a numeric formula but that
- 2 additional inquiry should be performed as well, is
- 3 that fair?
- 4 A. Yeah, and I think that's what you've seen
- 5 over the course of the documents that we've reviewed
- 6 in terms of looking at the data, asking questions, so
- 7 I -- I -- yeah, I think that that is 100 percent the
- 8 interpretation that we had of this.
- 9 Q. Okay. And that interpretation was in
- 10 place, you know, as of the date of this letter, which
- 11 was December 2007, is that correct?
- MR. TSAI: Object to the form.
- Go ahead.
- 14 BY THE WITNESS:
- A. I -- I can't speak to what was or wasn't
- 16 in place in 2007. I mean, we had a suspicious order
- 17 monitoring program that supported the DEA
- 18 requirements.
- 19 BY MR. KAWAMOTO:
  - O Q. Okay. And that suspicious order
- 21 monitoring program should presumably comply with the
- 22 requirements in this letter, is that --
- A. You would really -- I am not in
- 24 compliance, I was in marketing, so I can't speak to

- 1 the exact program itself. All I can say is based on
- 2 this letter, we have a suspicious order monitoring
- 3 program that reflected the requirements of the DEA.
- 4 (WHEREUPON, a certain document was
- 5 marked Mallinckrodt Neely
- 6 Deposition Exhibit No. 18, for
- 7 identification, as of 01/07/2019.)
- 8 BY MR. KAWAMOTO:
- 9 Q. Okay. So this is an e-mail, an e-mail
- 10 chain or an e-mail from you to Cheryl Nelson and Marc
- 11 Montgomery, cc'ing various other people.
- 12 A. Uh-huh.
- Q. And the Bates number is MNK-T1 387257.
- 14 A. Okay.
- Q. Okay. And so I'd like to start on the
- 16 back page, which is, I think, information relating to
- 17 the orders.
- 18 A. Okay.
- Q. And if I wanted to -- there is a -- a
- 20 bunch of numbers or rows of numbers towards the bottom
- 21 of each of the -- the orders.
- 22 A. Um-hum.
- Q. If I wanted to get an understanding of the
- 24 volume of the order, what number should I be looking

- 1 and increase on quantities by 50 percent."
- 2 A. Um-hum.
- Q. The -- the new order -- the volume for the
- 4 new order then is it going to be an increase of
- 5 50 percent over several thousand bottles, correct?
- 6 A. If that was what their normal order was
- 7 and they were going to increase by 50 percent, then
- 8 yes.
- 9 Q. Okay. So at the top of the paragraph
- there is -- do you see the -- the sentence saying:
- "We have experienced considerable
- 12 diversion, tampering issues with regard to this
- 13 customer in" -- "in NC."
- 14 A. Um-hum.
- Q. What were -- what were the diversion and
- 16 tampering issues?
- A. I -- I read that sentence, sir, and to be
- 18 honest with you, I don't know what the issues were
- 19 with this customer. I don't have a recollection.
- Q. Okay. Isn't it problematic to be
- 21 shipping, you know, thousands of bottles to a customer
- 22 that has experienced considerable diversion tampering
- 23 issues?
- A. I -- I can't speak to that. If they've

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- 1 at? Is it the, for example, the one -- the row that's
- 2 starting at 577101, is the volume the 4,200?
- A. So I think you would need to look across
- 4 the headings at the top where it says "item code,"
- 5 "quantity shipped," "cancelled unit," "extended
- 6 price," "slip," "package" or "picking slip date."
- 7 So if you look at those headings, it would
- 8 say "item code," "quantities," and so naturally you
- 9 would look to the second column, which would be 708.
- 10 Q. Okay.
- Okay. And the same would be true for the
- bottom. So the column that starts either 708 or 588
- 13 is -- that's the -- the volume of is it bottles or is
- 14 it pills? I take it it's bottles?
- 15 A. That would be my assumption. It is really
- 16 challenging to tell just because of the way the e-mail
- 17 collapsed it.
- 18 Q. Yeah.
- A. But, yeah, and it would be bottles.
- Q. Okay. So these orders are a couple
- 21 thousand bottles, just sort of glancing at the numbers
- 22 quickly. And so the e-mail from Cheryl Nelson to you
- 23 and Marc Montgomery, when she says:
- "Mr. Hall will send a new order on Monday

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- <sup>1</sup> experienced them in the past, I -- I don't -- I don't
- 2 know.
- Q. Well, so who -- who would make the -- who
- 4 was responsible for making the decision whether to
- 5 ship this to them?
- 6 A. In terms of this e-mail itself, I -- I
- <sup>7</sup> don't know why the sentence, why it was led with that
- 8 particular sentence, but if you read the context of
- 9 the e-mail, the e-mail itself, so we had made
- 10 obviously the decision at some point to continue
- 11 shipping them, and if you read the context of the
- e-mail, this was on November 12th, so they were
- 13 placing additional buys to cover for when they were
- 14 going to be closed or didn't have people in the office
- <sup>15</sup> for the week of Thanksgiving.
- So the e-mail itself was just about an
  - 7 order increasing quantities because they wouldn't be
- 18 ordering during that week of the 23rd.
- In terms of the decision to continuing
  - to -- to ship to North Carolina, in that sentence, I
- can't speak to that because I don't have a
- 22 recollection on it.
- Q. Well, but I under -- I understand the --
- 24 the timing issue that's being raised by the order.

Page 230 A. Um-hum.

- 2 Q. I guess my question is, you have a
- 3 customer that according to Cheryl --
- A. Um-hum. 4
- 5 Q. -- you've experienced considerable
- 6 diversion/tampering issues and yet you are still
- <sup>7</sup> shipping to them thousands of bottles of -- of I
- 8 believe is it -- I believe it's -- is it oxy 30 or
- what is --

1

- 10 A. Well, I think that you need to be really
- 11 careful on that because there is a number of SKUs --
- 12 O. Uh-huh.
- 13 A. -- that are listed on the back of that
- 14 e-mail. So I'm counting here, you have one, two,
- 15 three, four, five, six, seven, eight, nine, ten SKUs I
- 16 think on the first order, different SKUs, not just
- oxy 30, so I think we need to be really careful about
- categorizing this order being an aggregate of
- thousands of bottles for oxy 30.
- 20 Q. Well, so, and do you know which SKUs would
- have been the oxy 30s?
- 22 Well, or -- or -- stepping back, which
- SKUs would have been the oxies?
- A. That part, no, I don't know.

- 1 the part that I was saying I'm okay with.

  - Q. Okay. Do you know what investigation was

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- done regarding the diversion and tampering issues?
  - A. If I don't remember the situation, how
- could I possibly tell you what was done? I don't
- know.
- Q. Okay. So you have no idea -- you have no
- idea what investigation, if any, was done with respect
- to this client?
- A. I think I've stated to that same question
- I have no recollection of this situation, so I cannot
- speak to the investigation, no.
  - Q. Okay. And just to be clear, you don't
- even know if an investigation was done because you
- have no recollection one way or the other?
  - A. How can I tell you yes or no if I don't
- 17 have a recollection?
- Q. Well, I just want to -- I would -- I just
- want to make sure the record is clear on this.
  - A. I think it is pretty explicit, yeah.
- 21 (WHEREUPON, a certain document was
- 22 marked Mallinckrodt - Neely
- 23 Deposition Exhibit No. 19, for
- identification, as of 01/07/2019.)

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20

- Based on the context of Marc's e-mail and
- <sup>2</sup> my e-mail, it looks like it was methylphenidate, which
- <sup>3</sup> is a non-opioid, oxycodone and morphine.
- Q. Okay. So it is those three products that
- 5 would have been covered by these SKUs?
- 6 A. I can't 100 percent say that, but I can
- 7 tell you that those three products are at least
- 8 included in those SKUs.
- Q. Okay. So you are still going to be
- 10 shipping oxy and morphine to this customer,
- 11 notwithstanding the considerable diversion and
- tampering issues. And so, I guess my question is, you
- 13 know, who -- who made that decision?
- A. And I think my answer to you is I don't
- know because I don't have a recollection of this 15
- situation. 16
- 17 Q. But you're signing off on the orders for
- 18 the methyl and the oxy, correct?
- 19 A. At -- at some point someone had made the
- 20 decision to continue shipping them. The context of
- 21 the e-mail is not about the diversion/tampering
- 22 issues. The context of the e-mail is saying that
- 23 their orders are going to increase because they are
- not going to order the following week, and that was

#### 1 BY MR. KAWAMOTO:

- Q. Okay. So this is an e-mail chain with the
- Bates number MN -- MNK-T1 449467.
- A. Uh-huh.
- Q. And it is an e-mail exchange between you
- and John Adams, among others.
- A. Okay.
- Q. Okay. So this e-mail chain is -- well,
- the chain -- the top e-mail is John Adams forwarding
- this e-mail chain to you?
- 11 A. Um-hum.
- 12 Who is John Adams?
- 13 A. In 2008, I don't know if he had moved --
- he had moved into head of sales. He was in -- I think
- he was head of sales by this point.
- Q. Okay. And why is he forwarding this to 16
- 17 you?
- 18 A. I don't know. I -- I don't know why.
- You'd have to ask John.
- 20 Okay. Now, the e-mail at the bottom, it
- 21 says:
- 2.2 "Dear Karen, Please be informed that
- Rochester Wholesale Drug has secured a new account Old
- Bridge Drug who will be using Mallinckrodt's oxy

- 1 30 milligrams. The account's monthly use is
- <sup>2</sup> approximately 380 bottles monthly."
- 3 Do you see that?
- 4 A. I do.
- 5 Q. Okay. So because of that increase, would
- 6 that have triggered the peculiar order screen?
  - A. It could have potentially, if the increase
- 8 was large enough in relation to what Rochester Drug
- <sup>9</sup> typically ordered, it would have increased their order
- 10 quantities, therefore, flagging, you know, a
- 11 difference to historic. So yes.
- Q. Okay. And because you were the -- because
- 13 you were, you know, the person in charge of the
- 14 data --
- 15 A. Um-hum.
- Q. -- would that, then, have come to you as
- 17 a -- or -- or would -- would someone have requested
- 18 information from you, is that why -- is that why you
- 19 are getting this e-mail?
- A. So as a product manager, there is a couple
- 21 of reasons that I can suspect that I would have gotten
- 22 the e-mail. I also did forecasting for this
- 23 particular product. So if there was an increase in
- 24 usage, I would need to know that in terms of factoring

1 investigation was done into the new account? The --

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- <sup>2</sup> the new account is identified at the very -- at the
- 3 very bottom e-mail on --
- 4 A. Sure.
- 5 Q. I'm sorry. It is the very last e-mail on
- 6 449469.
- 7 A. I -- I don't know. I don't know.
- Q. So we're talking about Old Bridge Drugs,
- 9 and they want to order 38,000 units a month of oxy 30.
  - A. Um-hum.
- Q. In terms of the order, the fact that it's
- an oxy 30 would trigger heightened concern, correct?
  - A. This is in October of 2008, so oxy 30 was
- part of our suspicious order monitoring program, so
- 15 that's part of the reason why this was generated.
- Q. Okay. Do you know if -- if any analysis
- was done of the ratio that Old Bridge Drugs was
- 18 ordering with respect to oxy versus other products?
  - A. I don't know the answer to that, no.
- Q. Okay. Should that analysis have occurred?
- A. I can't answer that question for you. I
- 22 don't know.

19

- Q. Do you know if any analysis was done at
- 24 all with respect to Old Bridge Drugs?

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- <sup>1</sup> in. I also was the one evaluating when they got an
- <sup>2</sup> order that was higher than what the historic average
- 3 had been, it would be sent to me, and I would need to
- 4 evaluate. And so if this order did get sent to me,
- 5 this would be the documentation showing the reason
- 6 why.
- 7 Q. Okay. And actually, Karen's e-mail right
- 8 above the one I just read, it says:
- 9 "Heads up from the suspicious order
- 10 monitoring perspective."
- Do you see that?
- 12 A. Um-hum, I do.
- Q. Okay. Now, you indicated -- or I think
- 14 you just testified that this documentation would be
- 15 showing the reason why. Was -- was that -- was that
- 16 information important in the context of the suspicious
- order monitoring that was being done?
- A. I can't speak to any work that Karen did
- 19 around the -- the actual customer. What I can say is
- 20 this was sent to me to let me know that if there was
- 21 an increase in demand from Rochester Drug, at least
- 22 I'm guessing, that this was my -- the background as to
- 23 why there was an increase.
- Q. Okay. And do you know if -- if any

# A. I don't have any recollection. Again,

- 2 this was 11 years ago.
- Q. And do you know if -- if the distributor,
- 4 I believe it's RDC, do you know if they did any
- <sup>5</sup> analysis of Old Bridge Drugs?
- 6 A. Again, I'm going to respond to you that
- <sup>7</sup> I -- I don't know, and, again, this was 11 years ago.
- 8 I don't have a recollection.
- 9 Q. Based on your experience with the SOM
- program and your responsibilities at Mallinckrodt,
- 11 should some investigation have been conducted of Old
- 12 Bridge Drugs --
- MR. TSAI: Object to the form.
- 14 BY MR. KAWAMOTO:
- Q. -- in your opinion?
- 16 A. That would have been a decision made by
- 17 Karen Harper, and whether or not an investigation was
- done or not done, I don't know, so I can't answer that
- 19 question.
- 20 BY MR. KAWAMOTO:
- Q. If an investigation was done, would you
- 22 have been involved from a chargeback perspective?
- A. Not on this customer in particular, if
- 24 this is new volume.

Page 238 Page 240 1 Q. Okay. 1 Is that fair? 2 A. Because there would not have been A. It looks like Steve and I must have had a 3 conversation on it and then I forwarded it to him, <sup>3</sup> chargebacks associated with it yet. Q. And so this order doesn't seem problematic 4 yes. 5 to you given that it's oxy 30 and it's 38,000 units? Q. Okay. And then your e-mail at the top, do 6 you -- do you see what that -- that says? A. Well, I think you need to -- to reference <sup>7</sup> the front page of your e-mail. So it is 380 bottles. A. Um-hum. Q. Okay. So --O. Uh-huh. So it is 380 bottles and it's of oxy 30. That doesn't -- that doesn't seem A. Would you like me to read that? 10 problematic? 10 Q. Yes, please. 11 "In order to provide a proper response to A. I can't speak to whether it was prob -- I 11 the D" -- "the DEA, we need to have some color around 12 can't tell you if it was problematic or not. I don't 13 have what the total oxy 30-milligram total bottles why they think the orders are increasing? Did they being sold was, so I couldn't tell you if 380 would pick up a new customer? Are other manufacturers 15 have raised a red flag or not. having supply issues? Let me know. Thanks." 16 (WHEREUPON, a certain document was Q. And so this is part -- this information is 17 marked Mallinckrodt - Neely being used in connection with the suspicious order 18 Deposition Exhibit No. 20, for monitoring program, is it not? identification, as of 01/07/2019.) 19 19 A. It is. 20 BY THE WITNESS: 20 Q. Okay. And so his response to you is on 21 the middle of the first page. A. Okay. 22 BY MR. KAWAMOTO: 22 Do you see that? Q. Okay. And so this is an e-mail involving 23 A. I do. 24 H.D. Smith and directing your attention -- well, Q. Okay. And so what is -- what is his Page 239 Page 241 <sup>1</sup> it's -- I'm sorry. It is Mallinckrodt Bates number 1 response? <sup>2</sup> MNK 267735. A. It says: 3 A. Um-hum. "Orders at H.D. Smith are increasing due Q. And directing your attention to Bates 4 to improved contract compliance and additional 5 number 267736, do you see the -- the e-mail in the 5 accounts purchasing from their DC both as primary and 6 middle of the page is from Steve Becker to you. 6 on a secondary basis. Also note that other 7 Do you see that? <sup>7</sup> distributors may be limiting distribution in 8 A. Uh-huh. 8 California. Anda has cut back and Harvard is not 9 Q. Okay. Why is Steve e-mailing you? 9 shipping." 10 A. I had reached out to him about a 10 Q. Okay. 11 particular order, so if you go to Exhibit 8862, you 11 So you indicate that orders at 12 can see I forward him a PO number and then it looks H.D. Smith -- or -- or he -- Steve indicates that orders at H.D. Smith are increasing due to improved 13 like he reached out to Dena Mando and Lynne Soja at 14 H.D. Smith: contract compliance and additional accounts 15 "The order in question with the increase 15 purchasing. <sup>16</sup> was for your California DC." And then Steve is 16 Was any investigation done as to who the 17 responding forwarding back to me what Lynne from additional accounts were? 18 H.D. Smith had said to him. 18 A. I don't know because you can see I sent 19 Q. Okay. So in terms of understanding the this to Jim Rausch and I said, "Is this okay?" And I 20 context of this -don't know what Jim's response back was in terms of us 21 21 investigating. I -- I don't know what happened after A. Uh-huh. Q. The -- the order PO, 472054618 has been, I 22 this.

23

24

Q. Okay.

23 guess, identified as -- as an order that requires

24 additional information.

A. I think it's important to note on this,

- 1 too, that the conversation we had earlier with regards
- <sup>2</sup> to H.D. Smith where you have all of the questions
- 3 about the bullet points and how they determined what
- 4 customers to cut off, that was on August of 2010, and
- 5 this is October 7th of 2010, so it was two months
- 6 after that.
- 7 So I think from -- from my perspective,
- 8 and, again, I don't know if an investigation occurred,
- 9 but this was an account that we had seen go through
- 10 stringent measures in terms of cutting off multiple
- 11 accounts to not ship to. So in terms of customers to
- 12 be concerned with in terms of shipping and evaluation
- 13 of pharmacies and who they were shipping to, based on
- 14 those two documents tied together, I would say
- 15 H.D. Smith would be less of a concern.
- 16 Q. Okay. But that --
- A. I -- but that doesn't answer your question
- 18 about whether or not an additional investigation
- 19 occurred. I don't know. It could or couldn't have.
- 20 It's tough to say because your e-mail that you
- 21 provided to me ends with "Jim, This okay?" So I don't
- 22 know how Jim responded to that.
- 23 It was my job as part of this program to
- 24 reach out to the sales team, to reach out to the

- 1 national account manager?
- A. Not necessarily. Not necessarily, no.
- Q. Do you think it would have been prudent to

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- 4 at least inquire as to who the additional accounts
- 5 were that were purchasing given the concerns that are
- 6 being raised particularly with respect to oxycodone by
- 7 the DEA?
- A. That would have been a decision that would
- 9 have fallen into compliance.
- O Q. And so that decision would have been made
- 11 by who?
- 12 A. So the compliance team, which Karen Harper
- 13 was at the time leading.
- Q. Now, the e-mail also notes that: "Other
- 15 distributors may be limiting distribution in
- 16 California" and that "Anda has cut back and Harvard is
- 17 not shipping."
- Do you see that?
- 19 A. I do.
- Q. Do you know why that was occurring?
- A. I do not know. I don't have a
- 22 recollection on that.
- 23 O. So that --
- A. I can tell you as far as Harvard -- so the

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- 1 account, to get information from them to provide back
- <sup>2</sup> in to give direction to Karen on what next steps she
- 3 might need to take. Your e-mail doesn't tell me what
- 4 those steps may or may not have been after this --
- 5 after this last response.
- 6 Q. And if an additional investigation was
- 7 conducted, it would have been memorialized in an
- 8 e-mail?
- 9 A. I'm sorry?
- Q. If an additional investigation was
- 11 conducted, it would have been memorialized in an
- 12 e-mail, correct?
- A. I -- I don't -- not necessarily. I
- 14 don't -- I don't know if it would or it wouldn't have
- 15 been. I did my -- my part. I reached out to the
- 16 account, I got the information, I provided it back to
- 17 Jim. What happened after this we can't speak to
- because you don't have a -- a document for me to
- 19 reference and I don't know.
- Q. And if an additional investigation
- 21 occurred, though, you would have -- would you have
- 22 been involved in it --
- A. Not necess --
- Q. -- as a conduit between the -- the

- 1 "Anda has cut back," I -- that I don't have a relic --
- <sup>2</sup> a recollection on.
- 3 "Harvard is not shipping," I think we've
- 4 spoken to that earlier in terms of Harvard getting
- 5 their DEA license taken away, so Harvard wasn't able
- 6 to ship to any part of the US.
- 7 Q. Okay. Though the sentence also notes
- 8 that: "Other distributors may be limiting
- 9 distribution in California."
- You -- did -- did anyone know why other
- distributors were limiting their distribution in
- 12 California?
- A. I think we need to be clear on the wording
- of that sentence. It says: "Also note that other
- 15 distributors may be limiting distribution in
- 16 California."

- This is Steve Becker who is the
- distribution of national accounts. That was his
- 19 opinion. So I don't know that we have any fact or
- 20 foundation for that sentence rather than it was just
- Steve Becker's thoughts.
- Q. Well, but this is going to be the basis
- 23 for evaluating a suspicious order, isn't it?
  - A. It is the basis for me understanding why

- <sup>1</sup> H.D. Smith, the volume has gone up.
- Q. So do you know what steps, if any, Steve
- <sup>3</sup> Becker took to confirm the information he put in this
- 4 e-mail?
- 5 A. I took this information and provided it to
- 6 Karen or to -- to Jim and what he did with that after
- <sup>7</sup> the fact, I -- I don't know.
- 8 Q. Would you have been comfortable approving
- <sup>9</sup> this order based solely on this information without
- 10 any follow-up?
- 11 A. I -- I don't think that I was okay with it
- 12 because I put, "Jim, This okay?" So I obviously was
- 13 saying, you know, Is this okay? I obviously didn't
- 14 have a comfort level based on the e-mail.
- Q. So in your opinion some additional
- 16 investigation was warranted?
- A. I can't say that it was or wasn't. That's
- 18 why I was asking Jim if this is okay, question mark.
- 19 (WHEREUPON, a certain document was
- 20 marked Mallinckrodt Neely
- Deposition Exhibit No. 21, for
- identification, as of 01/07/2019.)
- 23 BY MR. KAWAMOTO:
  - Q. So this is an e-mail chain between you and

- 1 Q. Okay. And then for the next order, the
  - <sup>2</sup> order was for 25,440 and the average is 3,616?
  - 3 A. That's right.
  - Q. Okay. And then for the third one, the
  - 5 order was for 85,176 and the average is 28,723?
  - 6 A. Okay.
  - 7 Q. Okay.
  - 8 Now, this distributor, Cardinal, is
  - 9 increasing its orders -- it's essentially tripling its
  - 10 orders, is that -- is that fair?
  - 11 A. No, I don't think that's fair.
  - Q. Well, if they are going from -- well, they
  - 13 are -- they are tripling -- it is three times the
  - 14 monthly average or close to three times the monthly --
  - 15 that monthly average, correct?
  - A. According to Karen's data, so she ran this
  - for the past year, so she ran the average for the past
  - 18 year and then compared that to these orders. So it
  - 19 doesn't mean that these orders are necessarily large
  - 20 compared to the business that we were doing with them
  - 21 at the time, but for the average for the past
  - 22 12 months, they were larger.
  - 23 O. Yes.
  - And so if you look at the past, the

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- 1 Jim Rausch and it is Bates numbered MNK-T1 264901.
- 2 A. Okay.
- Q. Okay. So the bottom e-mail is a little
- 4 confusing, but I -- my understanding based on the
- 5 context is that it's a combination of his e-mail to
- 6 you and your response to him, is that your
- 7 understanding as well?
- 8 A. I understand why that was -- it was
- 9 confusing to me as well, but in reading the e-mails,
- 10 it does look like -- the part "I looked back to the
- 11 past two months" appears to be my -- my language for
- 12 the first two, and then "they have ten days on hand"
- 13 appears to be my response to him for the third line.
- Q. Okay. So that's my understanding as well.
- So, in terms of this e-mail, Jim is
- 16 identifying three different orders for you, and he has
- got -- he has identified one as 85301, the -- I
- 18 believe the order amount is 12,084 --
- 19 A. Uh-huh.
- 20 Q. -- and the average is 4,620.
- Is that your understanding?
- A. Right. So he is saying the order was for
- 23 12,000 and the average order is -- or the average
- 24 demand is 4,600.

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- 1 12-month average, they are -- they are over triple or
- <sup>2</sup> they are close to triple that average, right, I mean,
- <sup>3</sup> comparing 12,084 to 4,620, or 25,000 to 3,600, or
- 4 85,000 to 28,000, you know, they are -- they are
- <sup>5</sup> several -- they are several times larger than the --
- 6 the 12-month average?
- A. Or, well, she said the average I ran was
- 8 over a year, so it could have been more than 12. We
- <sup>9</sup> don't really know that.
- Q. And so your response -- what is your
  - response at the very top of the page?
- A. Would you like me to read it?
- Q. Yes, please.
- 14 A. Okay.
- 15 "Their orders were severely depressed for
- the first quarter of the calendar year as they were
- bleeding down inventories. If you incorporate those
- 18 orders into the average, the average is going to look
- 19 light. The orders that you listed below do not appear
- 20 to be out of line."
- Q. And when you say they "do not appear to be
- 22 out of line," they do not appear to be out of line in
- 23 light of?

24

A. Well, I said, "If you incorporate

- 1 those...average, the average is going to look light."
- <sup>2</sup> I said: "The orders that you listed below do not
- 3 appear to be out of line." So that would have meant
- 4 out of line with the average order history.
- Q. Well, and I -- I guess -- I guess when you
- 6 say they are not out of line, what is your reference
- 7 point to the "out of line"? Meaning they are -- they
- 8 are clearly greater than the -- significantly greater
- 9 than the 12-month average, so what --
- 10 A. They are greater than the 12-month
- 11 average.
- Q. -- what is your baseline?
- A. Yeah, so I think I address that in the
- 14 first sentence: "Their orders were severely depressed
- 15 for the first quarter of the calendar year," which it
- 16 would have been -- so we are in -- we are in month
- 17 nine of 2010, so the first quarter of the calendar
- 18 year "as they were bleeding down inventories. If you
- 19 incorporate those orders into the average, the average
- 20 is going to look light."
- Q. And so your solution or your analysis was
- 22 to just look back at the past two months?
- A. Well, I think I -- what I did was I --
- 24 after I ran it for the past two months and then I went

- 1 quarter of the calendar year, essentially?
- A. If you read this sentence, I wouldn't say
- <sup>3</sup> I was discounting it, but I was taking into account
- 4 that their orders were severely depressed during the

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- <sup>5</sup> first quarter of the calendar year. And so if you
- 6 incorporated that into the average, the average is
- incorporated that into the average, the average is
- 7 going to look light, it was going to not be reflective
- 8 of the business that they were actually doing with us.
- 9 Q. Or the business that they were doing with
- o you for the past two months, though, because isn't
- 11 that what your e-mail response is?
- A. I said if their order -- I don't know how
- <sup>3</sup> to be more frank with you. I'm sorry.
- "If you incorporate those orders into the
- average, the average is going to look light." So that
- indicates that if you put them -- or you take them
- back out of the average, then I feel comfortable with
- the volumes being in line.
- The other piece of this that you don't
- 0 know: "Their orders were severely depressed for the
- 21 first quarter of the calendar year, they were bleeding
- 22 down inventories," that can mean a number of things if
- you look at that. It could mean that we just won
- their business and they were transitioning and their

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- 1 back, if you say: "Their orders were severely
- 2 depressed for the first quarter of the calendar year
- 3 as they were bleeding down inventories," you can see
- 4 from that sentence that I went back and looked further
- 5 back at the sales.
- 6 I think this is also a really good
- 7 document to show the push and pull between customer
- 8 service, the questions that we got back and forth, of
- 9 me saying that to them and them saying, Hey, look,
- 10 maybe that's not good enough. Can you relook at it
- 11 again. So I think this is actually a good example of
- 12 the discussions that we would have prior to releasing
- 13 orders.
- Q. Well, and where -- where does it indicate
- 15 that you are going back, you are taking into account a
- 16 broader than one-year time period?
- A. So, I said: "Their orders were severely
- 18 depressed for the first quarter of the calendar year."
- 19 So that would have been way more than two months prior
- 20 to September 17th, 2010, which is evidence to me that
- 21 I went back and I looked at their total ordering
- 22 pattern, and I said: "The orders that you listed
- 23 below do not appear to be out of line."
- Q. Because you were discounting the first

- 1 orders were light with us as they bled down
- <sup>2</sup> inventories of the competition. I mean, it is
- <sup>3</sup> impossible to tell without having additional context.
- 4 And unfortunately, when I wrote this e-mail, I didn't
- 5 include the Excel sheet to support it. So unless I
- 6 have that, I can't give you any more specifics than
- <sup>7</sup> what I've just shared with you.
- Q. But the whole purpose of giving a yearlong
- 9 average is that it takes into account both the large
- orders and the smaller orders, right, isn't that why
- 1 you are doing that?

- A. But -- but what if we had just
- -3 transitioned the business to us. I don't know that
- from this e-mail. And if that was the case, then if
- you take into account the time where they were
- 16 bleeding down inventories, as they bled down their
- inventories, they wouldn't have been ordering as much
- 8 from us and, therefore, it doesn't affect -- it
- doesn't mean that they don't have sales out to their
- 20 customers. It just means that they are not ordering
- 21 the product from us. And so it would be unfair to
- 22 incorporate those down months into the average and
- penalize them on their orders in the month of
- 24 September.

- 1 Q. Well, I don't know if the purpose is to
- <sup>2</sup> penalize them or not penalize them. I think the
- <sup>3</sup> purpose is to identify significant increases and then
- 4 scrutinize the basis for those increases, isn't that
- 5 fair?
- 6 And I think that that's what this document
- 7 shows, yes.
- 8 Q. Okay. So you have a yearly average which
- 9 is --
- 10 A. That -- that incorporates -- that
- 11 incorporates a quarter of them bleeding down
- inventories, which we are not certain if that is our
- products or someone else's, yeah.
- 14 Q. And I'm sorry. When you say that this
- incorporates a quarter of them bleeding down
- 16 inventories and you are not certain if that is your
- product or someone else's, what do you -- what do you
- mean by that?
- 19 A. So what this e-mail doesn't tell you, and
- 20 that's why it is dangerous to take it out of context,
- what this e-mail doesn't tell you is it says that the
- <sup>22</sup> "orders were severely depressed for the first quarter
- 23 of the calendar year as they were bleeding down
- 24 inventories."

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- 1 customer before they would need to order more product
- 2 from us.
- So their ordering pattern, even know their
- 4 true demand to their customers had not changed,
- 5 because of their inventory management strategies, how
- much they were ordering from us could have changed.
- 7 And so if they were working through inventory, let's
- say if they had an excess of inventory of our product,
- they had an excess if they had transitioned from us --
- from another manufacturer to us, then they would need
- to work through that inventory.
- So I was looking at the first quarter of
- the calendar year and I was looking at their
- inventories, because we did have visibility to our
- inventory with them. And you are able to see that
- their ordering pattern was depressed during that
- timeframe. So their demand to their customers hadn't
- necessarily changed, but their ordering pattern to us
- wasn't reflective of that demand.
- 20 So that's why I excluded it from the
- analysis whenever I was talking to him about using the
- 12-month average here. I don't --
- 23 Q. And so part of your analysis, though,
- depends on why they were bleeding down inventories, is

- Now, what I don't know is did we just win
- <sup>2</sup> the business from another manufacturer at that point
- <sup>3</sup> and they were bleeding down that current
- 4 manufacturer's inventories as they transitioned to us,
- <sup>5</sup> had we just won the business? I -- I don't know that
- 6 from looking at this e-mail. So it is tough for me to
- <sup>7</sup> answer -- answer that question.
- Q. Well, but why -- why would -- why would
- 9 that make -- I'm -- I'm sorry. I'm not trying to be
- 10 difficult. But why -- why would that make a
- 11 difference in terms of assessing whether -- whether
- 12 they are -- their -- their order is a significant
- 13 increase over, you know, their prior history looking
- 14 back over an extended time period?
- 15 So if an account has inventory on hand --
- 16 Q. Uh-huh.
- 17 A. -- if they have excess inventory on hand,
- they are still selling out to their customers, that
- demand is still legitimate. They could still be
- 20 selling out or let's say real, that demand is -- could
- 21 be 15,000 bottles a month, right. But let's say they
- <sup>22</sup> are sitting on, I don't know, 50,000 units of
- 23 inventory at their DC, so they would need to work
- 24 through that inventory and sell through it to their

- Page 257 1 that fair? Their orders were severely depressed for
- 2 the first quarter of the calendar year but part of
- that turns on why they were severely depressed, is
- 4 that a fair statement?
- A. Their orders were -- I don't know. I'm
- 6 sorry. I'm -- their orders were severely depressed.
- <sup>7</sup> So in terms of inventory management, when you have an
- 8 excess of inventory, you are not going to be ordering
- more of it.
- 10 So we had visibility into Cardinal's
- inventories at least particularly for our product, and
- we could have discussions with them about reasons why
- they might not have been ordering, and I don't know
- what that was because I don't have the context. All I
- have is this e-mail.
- 16 But what I'm trying to say to you is just
- because they weren't ordering from us in the first
- quarter of the calendar year doesn't mean that they
- didn't continue to have the same demand to their
- customers. So I could not take their ordering pattern
- from that first quarter and use that as an indication
- for what their true ordering pattern was as an average
- 23 rule of thumb, and that's why it was problematic when
- you used the past 12 months and didn't account for

- 1 that depression in the first quarter.
- Q. So would one solution, though, to have
- <sup>3</sup> been to have gone back further than 12 months? I
- 4 mean, Cardner [sic] is a -- Cardinal is a major --
- 5 A. It --
- 6 Q. -- distributor, it's a major client?
- 7 A. Right.
- 8 And I would -- I would argue with you that
- 9 I -- I did. So we went back two months initially and
- 10 then it looks like we did go back 12 months and that's
- 11 how I was able to identify that the first quarter was
- 12 an anomaly that needed to be removed.
- Q. But instead of doing two months as -- two
- 14 months versus 12 months, couldn't you have tried
- doing, for example, 24 months?
- A. So I did do two months and then you see
- 17 Jim pushing back saying that's not very far back. So
- 18 this to me is a document of evidence of the system
- 19 working. I pulled two months. He said, Hey, Kate,
- 20 that's probably not enough. You should probably look
- 21 at it further back, and then I did. So this was the
- 22 back and forth which is evidence of the system, to me,
- working because there was dialogue there.
- Q. And when you say you looked further back,

- 1 BY MR. KAWAMOTO:
- 2 Q. Well, is --
- 3 A. I guess I am confused about your
- 4 questions.
- Q. My -- my questions are -- are sort of
- 6 going to both, which is you go back two months and

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- <sup>7</sup> that's not -- and Jim has concerns about that.
- A. Um-hum.
- 9 Q. So your response to him is to say, Well,
- 10 the orders were severely depressed for the first, you
- know, the first few months of this calendar year.
- 12 A. Um-hum.
  - Q. And so this average, you know, doesn't
- 14 reflect their current demand.
- And I guess if -- if the concern is that
- the 12-month average isn't the adequate baseline, why
- 17 not use a broader, longer average, for example,
- 18 24 months?

13

- A. Do you know how dynamic the generic
- 20 industry is and especially, like, with regards to
- 21 Cardinal? So within 20 -- so much could have changed
- 22 in -- within 24 months. I would -- you would never go
- back that far because it could not be indicative of --
- 24 I mean, we could have picked up the business with

- 1 you are getting that from your e-mail from the fact
- 2 that you are saying that the first quarter of the
- <sup>3</sup> calendar year they were bleeding down inventories.
- 4 That -- that -- that's your basis for
- 5 saying you looked back?
- 6 A. That's all that I have to go on because
- 7 that's the only e-mail documentation you've provided
- 8 me to.
- 9 Q. Well, I'm -- I'm trying to -- I mean, so
- 10 is -- are -- are you saying one of the things that is
- 11 possible is you went and you recalculated the average
- 12 over 24 months, is that...?
- A. I can't answer that, because I don't know.
- Q. Okay. So it's entirely possible, then,
- 15 that you didn't go back further than a year, you just
- 16 looked at their ordering history and concluded that
- they were bleeding down inventories, right?
- MR. TSAI: Object to the form.
- 19 Go ahead.
- 20 BY THE WITNESS:
- 21 A. Yeah. Is -- is your issue the fact that I
- 22 used two months initially or is the issue that the
- 23 12-month average might have been less than these order
- 24 quantities back here?

- <sup>1</sup> Cardinal during that timeframe, Cardinal could have
- <sup>2</sup> picked up new accounts during that timeframe,
- 3 24 months, it would be -- would not be indicative of
- 4 current business today.
- 5 In looking at this, their demand to us was
- 6 light in the first quarter because they had excess
- <sup>7</sup> inventory that they were selling through. If you
- 8 incorporated the first quarter into the average,
- 9 then -- then the numbers that they were ordering as of
- September 17th, 2010, would look large.
  - My response back to him is if you take
- that out, the orders that you listed below do not
- 13 appear to be out of line. Unfortunately, I don't have
- 14 the document that shows the analysis of what I did.
- So all I can tell you is based on this e-mail what
- 23 So all I can tell you is based on this c-mail who
- 16 I'm -- what I can guess.
  - Q. Okay. So if there actually was a
- significant increase in demand over the past three
- 19 months --
- 20 A. Not necessarily.
- Q. -- but if there was, should that have been
- 22 investigated?
- A. It should have been investigated at that
- 24 point.

Page 262 Page 264 1 Q. Okay. A. I -- I couldn't possibly -- I couldn't 2 MR. TSAI: We have been going about an hour, can <sup>2</sup> answer that question. I don't know. I don't --3 we take a quick break? Q. Okay. So what was the point of doing due MR. KAWAMOTO: Sure, why don't we take a break. 4 diligence if the order had already shipped? 4 THE VIDEOGRAPHER: Standby. Remove your A. We wanted to -- I -- I can't tell you what 5 Brenda -- I can't -- I -- I don't know. 6 microphones. 7 The time is 3:27 p.m. Off the record. Q. Okay. And you don't -- you don't have any (WHEREUPON, a recess was had 8 recollection of how often you were asked to due 8 9 from 3:27 to 3:42 p m.) diligence -- to do due diligence on orders that had THE VIDEOGRAPHER: Okay. We are back on record. 10 already shipped? 11 The time is 3:42 p m. 11 A. We had the suspicious order monitoring 12 THE WITNESS: Do you want to shut the door? program in place and from that, you know, we had a 13 MR. JOHNSON: Sure, I've got it. process that we followed. I don't know how -- I don't 14 (WHEREUPON, a certain document was know why in particular the timing of it. It is also 15 marked Mallinckrodt - Neely interesting from September 3rd to September 14th, but 16 Deposition Exhibit No. 22, for I couldn't answer if -- you know, no, I don't know if 17 identification, as of 01/07/2019.) this happened with other orders or not. 18 BY MR. KAWAMOTO: Q. And you said the timing is interesting. 19 Q. So, Ms. Neely, this is an e-mail chain Why is that? which you are copied on, at least for some of them. 20 A. Because it looks like I -- I missed the 21 A. Uh-huh. ball in terms of responding, so I -- I was late in my 22 Q. The Bates number is MNK-T1 265090. response to her. 23 23 A. Okay. (WHEREUPON, a certain document was 24 Okay. 24 marked Mallinckrodt - Neely Page 263 Page 265 Q. Okay. So I want to direct your attention Deposition Exhibit No. 23, for 2 to the middle e-mail on 265091. identification, as of 01/07/2019.) 3 A. Um-hum. BY MR. KAWAMOTO: 4 Q. It is from Brenda Rehkop to you. O. This is another e-mail chain. It is Bates 5 And who is Brenda? 5 numbered MNK-T1 280580. 6 Brenda was a customer service 6 A. Okay. 7 representative. Q. And is this another -- well, could you 8 Q. Okay. And her e-mail reads: 8 please review the e-mail and let me know when you are 9 "Kate, Have you had a chance to look at done? 10 this? The order already shipped, but we do have to do 10 A. Um-hum. our due diligence to validate all orders on the 11 Okay. 12 report. Please let me know." 12 Q. Okay. And so I'm just trying to 13 So does -- does this indicate that the due understand the process of -- of what's occurring here 14 diligence or essentially the SOM due diligence is with respect to this order. being done after an order has shipped? 15 It's -- so focusing on the top e-mail from 15 A. It looks like on this one in particular Brenda to -- to Karen, it says: 16 16 17 the order did ship. 17 "I know we already talked about this, but 18 Q. And when you say "on this one in here is my response in writing, just in case you need particular," what -- what does that mean? it. Per Kate's e-mail I assumed these orders would be 19 20 A. It means that the order that we are held on backorder. These appear to have been manually 21 looking at on this e-mail, it is the only one we have allocated by Kate's instruction on Thursday, 10/21 and 22 in front of us, but it looks like it did ship, yes. shipped Monday 10/25. (The peculiar order report runs Q. Okay. And do you have any eye -- any a day late, so these were allocated before they 24 sense of -- of how often this occurred? appeared on the report)."

- 1 A. Um-hum.
- Q. And so what -- what is the issue that
- 3 Brenda is trying to raise?
- 4 A. So her e-mail says:
- 5 "These appear to have been manually
- 6 allocated by Kate's instruction on Thursday,
- <sup>7</sup> October 21st, and shipped Monday, October 25th," and
- 8 then she says: "The peculiar order report runs a day
- 9 late. So they were allocated before they appeared on
- 10 the report."
- So if you look to the timing of my e-mail,
- she e-mailed me on October 22nd and the allocations
- 13 have been communicated on October 21st.
- Q. Okay. And your -- your e-mail response to
- 15 her, which is in the middle of the Page 20 -- 280581.
- 16 A. Um-hum.
- 17 Q. You say:
- "These appear to be orders for their four
- 19 DCs and are above and beyond their average demand."
- 20 A. Uh-huh.
- Q. "I foresee that we will be back ordering
- 22 these orders at least in the short term. I will have
- 23 a better answer for you after we meet as a team next
- 24 Wednesday to determine what our customer allocations

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  1 doesn't tell me if or -- if that occurred or not, and
  - 2 so that's -- that's the challenging piece again of
  - 3 only having this e-mail and not having the actual
  - 4 documentation to support it.
  - Q. But if, in fact, they were shipped for the
  - 6 full amount, then that would be an example -- like an
  - 7 instance in which orders were shipped before the SOM
  - 8 due diligence was complete?
  - 9 A. I -- I think we need to be really careful
  - with -- with answering "if" statements or "if"
  - 11 questions. That's a lot of speculation, again, in
  - 12 that question.
  - So because I don't know what the
  - quantities there were that were shipped against it, so
  - part of it would have been the evaluation of their
  - 16 average order quantities and then allocating against
  - their orders based on that. So since I don't have
  - 18 that in this e-mail, I don't know -- I can't answer
  - 19 that question.
  - Q. Do you recall any instances where an order
- 21 was shipped and it was subsequently determined to have
- 22 been suspicious?
- A. I don't have a recollection of that
- 24 happening.

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- 1 are going to be."
- 2 A. Um-hum.
- Q. So these were orders that should have been
- 4 subject to the SOM program, is that correct?
- 5 A. Well, they were part of the peculiar
- 6 ordering report, so yes.
- 7 Q. But they were shipped before that -- that
- 8 due diligence was complete?
- 9 A. So they say they were manually allocated.
- 10 What I don't know is if they were shipped in full or
- 11 if they were partially shipped. I don't have that
- 12 information on this e-mail.
- Q. And so is -- is this potentially another
- 14 incidence of an order being shipped before the due
- 15 diligence was done?
- A. Not necessarily, no, because I don't have
- what the quantities were that were shipped against
- 18 what they -- what they ordered.
- Q. And so are you -- are you -- are you
- 20 saying that one of the things that might have happened
- 21 is you might have only shipped up to the amount
- 22 consistent with their average?
- A. I think that that's speculation, so we
- 24 need to be really careful with that, but this e-mail

- Q. And you would agree that as a general
- <sup>2</sup> matter, though, it would be problematic to ship orders
- 3 before completing the due diligence -- the suspicious
- 4 order due diligence as a general statement?
- 5 A. We --
- 6 MR. TSAI: Object to the form.
- 7 Go ahead.
- 8 BY THE WITNESS:
- 9 A. Yeah, we -- we had a suspicious order
- 10 monitoring program in place that we were to adhere to.
- 11 BY MR. KAWAMOTO:
- Q. And that suspicious order monitoring
- program would presumably require the due diligence be
- done before the order was shipped?
- 15 A. I -- again, we've talked about the program
- 16 itself and it has been, what, seven, eight years ago,
- <sup>17</sup> I don't remember the details around it.
- Q. Well, can -- I mean, can you -- can you
- 19 think of any logical explanation for why it would be
- okay to ship orders before completing the SOM due
- 21 diligence?
- A. I -- I think, again, this has been a long
- 23 time ago, that would be sheer speculation on my part
  - and I don't feel comfortable in answering that.

Page 270 Page 272 1 Q. So just so I'm clear, though, your 1 is? <sup>2</sup> testimony is you -- you don't re -- you're not sure A. I do. Q. Okay. And who is he? 3 whether there was a requirement that the due diligence 4 be done -- the suspicious order monitoring due A. David Irwin was a national account manager 5 diligence be done prior to shipping the order, you 5 for us at Mallinckrodt. Q. Okay. And based on this e-mail, Heather 6 just -- you can't recall whether that was -- whether 7 that was a component of the program or not? 7 Goodman is asking for a delivery to a pharmacy for her aunt of 1500 oxycodone 15-milligram pills, is that A. Again, we had a program in place that --9 that was, you know, we had a program in place, but as accurate? 10 far as the details of it, it has been so long since I 10 A. That's what the e-mail says, yep. 11 was involved in this, I don't have a recollection of Q. And then this is Dave Irwin to you cc'ing 11 12 what the details were. 12 Victor Borelli and John Adams. 13 13 And do you see this -- do you see the Q. Okay. 14 But we just saw a document where it e-mail? It's on the bottom of Page 560773. The one from Dave Irwin to me? appears that an order was shipped prior to due -- the 15 16 due diligence being completed? 16 O. Yes. 17 17 A. Yes. A. We did. 18 Q. And you don't have any sense of how often 18 Q. Okay. And so can you read that, please? 19 that occurred? 19 A. "Kate: Here is the info we talked about earlier. Is there something I can do to help out from 20 A. We addressed the fact. So you're asking me if that was part of our program? this point on? Heather Goodman used to report to 22 Q. Well, I'm asking you if it was a -- a rare Craig Cowman, who referred her to us. You may want to let Mike know what's going on.. he will see Craig at occurrence, a routine occurrence? A. You asked me if it was part of our program NACDS in two weeks. Page 271 Page 273 1 and I'm telling you I'm not certain because I don't "Vic: Thanks for helping set this up. It <sup>2</sup> remember the details of our program. sounds like it is much appreciated." 3 Now, whether or not it was a rare Q. And who is -- who is -- do you know who 4 occurrence, a frequent occurrence, the occurrence 4 Craig Cowman is? 5 rate, I shared with you previously I don't have -- I A. I do. 6 don't -- I don't have the information. I can't O. Who is he? 7 possibly answer that question. I don't know if it was A. So Craig Cowman is, I believe, a senior VP a rare or if a -- I -- I don't know. 8 the Cardinal. 9 (WHEREUPON, a certain document was Q. Okay. And when he references "you might 10 marked Mallinckrodt - Neely want to let Mike know what is going on," who is Mike? 11 Deposition Exhibit No. 24, for A. So Mike Gunning was the -- the person we 12 identification, as of 01/07/2019.) spoke about earlier who was the head of sales and 13 BY THE WITNESS: marketing. A. Thank you. Q. Okay. So Heather Goodman used to work for 15 BY MR. KAWAMOTO: Craig Cowman at Cardinal and she is asking if you can arrange to have 1500 oxy 15-milligram pills shipped to Q. So this is another e-mail chain. Its 16 Bates number is MNK-T1 560771. a pharmacy for her aunt, is that --18 A. Okay. 18 A. That's correct. 19 19 O. -- that's accurate? Okay. 20 Q. Okay. So the bottom e-mail is an e-mail 20 A. Uh-huh. from Heather Goodman to David Erwin. 21 Q. Okay. And so your response to Dave is: 22 22

23

24

A. I don't.

Do you know who Heather Goodman is?

Q. Okay. And -- but you know who David Irwin

"I have spoken with Victor and he thinks

below pharmacy. He is working on it and should have

23 he can make this happen. Two cases per month to the

Page 274 1 an answer shortly." 1 that qualifies as a lot. So I -- I don't know that we 2 Do you see that? 2 can answer that. O. Okay. But you don't think there is 3 I do.

- Q. Now, do you recall this e-mail exchange? 4 5
- A. I don't. 6
  - Q. Okay. A. It is unique, I can tell you that.
- 8 O. And then there is an e-mail from Dave to you and Victor?
- 10 A. Um-hum.

7

- 11 Q. Cc'ing John Adams.
- 12 "I'm sure I'll be talking to Heather
- 13 Goodman later today so I can clarify this, but I did
- the math in my head yesterday and this equates to 50
- tablets per day. Is that even possible?"
- A. I see that. 16
- 17 Q. Okay. So, I mean, 50 tablets per day is
- an -- is an unusually -- or is an abnormally high
- amount for a patient, isn't it?
- 20 A. I -- I don't know.
- 21 Q. Okay.
- 22 A. I can't speak to what her situation was or
- 23 the -- the conversations that she and her doctor had.
- 24 I -- I don't know.

- 4 anything improper for a generic salesperson to arrange
  - 5 for the delivery of oxycodone to a -- a relative of a
  - colleague?
  - A. So, it wasn't an arrangement of a delivery
  - to -- to a relative. It was an arrangement of a
  - delivery to Dane Drugs, which is a drugstore that's
  - 10 serviced by, it looks like -- let's see here -- at
  - 11 this point Keysource Medical. So I think we need to
  - clarify that the delivery was to the drugstore, not to
  - the aunt, that the aunt had a prescription that she
  - then had to take to the drugstore to have filled.
  - Q. And this is occurring in April of 2010 and 16 it is going to Keysource?
  - 17 A. It is actually April of 2009, not 2010.
  - 18 Okay. It is April of 2009. But, I
  - 19 mean --

23

- 20 A. Prior -- prior to us having -- prior to --
- prior to 2010, which was when the escalation of
- discussion around pharmacies and Keysource occurred.
  - Q. And Keysource was cut off?
- 24 A. In the fall of 2010, yes. But this is

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- Q. Well, but do you know if anyone responded
- 2 to Dave as to whether it's -- it's possible for
- 3 someone to be consuming 50 tablets a day?
- A. I -- I don't know if anyone did respond.
- 5 If they did, it is not in this e-mail chain.
- 6 Q. Okay.
- 7 A. I don't think that, you know, it was up to
- 8 us to question the amount that -- that she was being
- 9 prescribed. Again, that was -- that was the
- 10 conversation that she had with her doctor at that
- 11 point.
- 12 Q. Well, when you say it is not up to you to
- 13 question the amount, though, I mean, you didn't know
- 14 Heather Goodman and you don't know Aunt Sandra and she
- 15 is -- she is ordering 1500 oxy 15 pills.
- So, you know, is it -- given that she is 16
- asking Mallinckrodt to supply this, you know, isn't --
- shouldn't Mallinckrodt be taking steps to make sure
- 19 that this is a legitimate order?
- 20 A. So if she has a prescription from her
- 21 doctor for this that she takes to the pharmacy to be
- 22 filled, what drove that prescription and the
- 23 conversation that she had, we don't know, and I don't
- 24 also know if 50 tablets per day is -- is a lot, if

- 1 April of 2009, which is well over a year prior to
- <sup>2</sup> those events transpiring.
- Q. And so you didn't have any concerns or any

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- 4 issues with this order?
- A. We don't appear to, no.
- Q. Well, I -- in particular, you didn't
- appear -- you didn't have any concerns either?
- A. It doesn't appear that there were concerns
- around it, no. 9
- 10 Q. Okay.

- A. I think, to clarify -- well, no.
- 12 (WHEREUPON, a certain document was
- 13 marked Mallinckrodt - Neely
  - Deposition Exhibit No. 25, for
- 15 identification, as of 01/07/2019.)
- BY THE WITNESS: 16
- 17 A. Okay.
- BY MR. KAWAMOTO:
- Q. Okay. So, directing your attention to the 19
  - very bottom e-mail in the chain, it's -- well, my
- 21 apologies.
- 22 This is an e-mail chain that is largely
- between you and -- and -- of Victor Borelli and Karen
  - Harper, though there are others on it as well.

- 1 A. Uh-huh.
- Q. The Bates number is MNK-T1 387434.
- 3 A. Uh-huh.
- 4 Q. And then directing your attention to the
- 5 e-mail to the bottom, which is 387435.
- 6 A. Okay.
- 7 Q. Do you see the paragraph that reads: "The
- 8 two wholesaler/distributor license suspensions"?
- A. Yes.
- Q. Okay. So could you please read that
- 11 paragraph for me?
- 12 A. Sure.
- 13 "The two wholesaler/distributor license
- 14 suspensions led us to do a more in-depth investigation
- 15 of Covidien's oxycodone sales in the State of Florida.
- 16 We specifically focused on doctors' offices and pain
- 17 clinics. It appears that Harvard and Sunrise were the
- dominant players in this market with over 50 percent
- 19 of their total sales coming from this market.
- 20 H.D. Smith, Keysource and McKesson One Stop are next
- 21 with only 3 percent of their total sales coming from
- 22 doctors' office and pain clinics."
- 23 Q. Okay.
- And so we had a prior discussion about a

- 1 concern because the e-mail said it led us to do a more
- 2 in-depth analysis. We specifically focused on those
- 3 two, but it doesn't necessarily mean there was a
- 4 concern. It is just that we saw that segmentation
- 5 appear within the Harvard and Sunrise and so we did an
- 6 analysis to see if there was a trend across other
- 7 source programs.
- 8 Q. Well, and then your -- your top e-mail on
- 9 387434, which is you to Karen Harper cc'ing JoAnne and
- 10 Victor, and the -- the e-mail is actually addressed to
- 11 Victor.

13

- 12 A. Uh-huh.
  - Q. It says:
- "Vic, The e-mail below refers to doctors'
- offices and pain clinic, the segmentation utilized was
- 6 not an addiction treatment clinic."
- So this indicates that you performed this
- 18 screen on Keysource for the non-addiction treatment
- 9 clinic category, is that fair?
- A. Well, it -- it definitely says that in the
- 21 e-mail that you just had me read, so H.D. Smith,
- 22 Keysource and McKesson are next with only 3 percent of

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- their total sales coming from those two segmentations.
- 4 Q. Okay. And what was the concern with

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- document relating to doctors' offices and pain
- <sup>2</sup> clinics.
- 3 A. We did.
- 4 Q. And part of that discussion involved sort
- 5 of if there were sort of categorical concerns?
- 6 A. Um-hum.
- <sup>7</sup> Q. So, you know, does this e-mail refresh
- 8 your recollection as to whether there were categorical
- <sup>9</sup> concerns with respect to doctors' offices and pain
- 10 clinics?
- 11 A. In terms of the evaluation here, well, we
- 12 saw that Harvard and Sunrise were shut down.
- 13 Investigating them, it showed that their sales were
- 14 coming from doctors' offices and pain clinics. And so
- 15 that spurred us to see if other wholesalers and
- 16 distributors were picking up those sales through
- <sup>17</sup> doctor office -- doctors' offices and pain clinics.
- 18 So it shows that we did that analysis.
- Q. And it was an analysis that was broader
- 20 than just the particular -- the specific doctors and
- 21 pain clinics that were being serviced by Sunrise and
- 22 Harvard, it was a concern with, as a category, doctors
- 23 and pain clinics in Florida, is that fair?
- A. I don't think we should categorize it as a

1 respect to pain clinics?

- 2 A. I don't know that there was a specific
- 3 concern.
- 4 Q. Okay. What -- why focus on pain clinics
- 5 then?
- 6 A. Because we had two accounts that had a
- 7 portion of their sales coming from those two
- 8 segmentations and so it was curious and so we started
- 9 to do a deeper dive into other business.
- Q. But Harvard and Sunrise had other
- 11 categories of customers aside from doctors and pain
- 12 clinics, correct?
- A. Well, they would have had to have because
- only 50 percent of their total sales were coming from
- 5 the other two.
- Q. And you didn't focus on any of those
- 7 categories, so what was -- what made doctors' offices
- 8 and pain clinics worthy of special attention?
- A. To be honest with you, I -- I don't know.
  - This was in June of 2010, and so this was just prior
  - 1 to -- I mean, so as you remember, we shut down
- 22 accounts in October of 2010. This was the beginning
- 23 of us trying to evaluate what was going on. We
- 24 weren't sure what was happening. And it was my job to

- try to slice and dice the data to try to see if we
   could tell any stories with it.
- Q. And so it wasn't because pain clinics in Florida were a heightened risk of -- of diversion?
- A. I don't remember. I don't recollect that, no.
- Q. And it wasn't because, you know, supplying
   directly to doctors' offices led to an increased risk
- <sup>9</sup> of diversion?
- A. Well, I don't know that we have any proof
- 11 that supplying directly to doctor's office increased
- 12 or decreased diversion. It definitely isn't noted
- 13 here.
- Q. And just, you know, stepping back, as a
- general matter, you don't ever recall specific
- 6 concerns at Mallinckrodt regarding pain clinics or
- <sup>17</sup> doctors' offices?
- A. Again, this has been eight, nine years
- 19 ago. I don't have a recollection.
- 20 Q. And --
- A. I think what you are seeing here is the
- 22 beginning of us trying to identify and -- and dig into
- 23 the data to see what was happening. This was June
- 24 of 2010. And then you saw the end results of that

- 1 segmentation breakdown existed with our other
- <sup>2</sup> wholesalers, which we didn't see.
- O. Okav.
- A. And I think it's also fair to indicate
- 5 that, you know, for Keysource only 3 percent of their
- 6 sales were coming from non-addiction treatment
- 7 clinics, yet they were one of the accounts that we
- 8 chose to shut down.
- 9 So that clearly indicates that there were
- 10 other classes of trade that they were servicing
- outside of pain clinics that were of concern to us,
- which doesn't really support your question, your line
- 13 of questioning, which is saying that we had concerns,
- 14 overarching concerns about pain clinics only, because
- 15 here we shut down an account, you know, four months
- later where 97 percent of their sales did not come
- 17 from pain clinics.
- So that actually begs a question, you
- 19 know, of why we are focusing and asking so many
- 20 questions of me about whether pain clinics were of
- 21 concern whenever clearly there were other areas of
- 22 segmentations that were driving -- driving issues
- within the Florida market.
  - Q. In other words, you shut down Keysource

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- 1 three, four months later when we were finally starting
- 2 to -- to get more clarification and by us shutting
- <sup>3</sup> down these accounts, you know, these accounts. So I
- 4 think this was the beginning of that analysis, but I
- 5 can't speak to pain clinics or doctors' offices
- 6 specifically.
- 7 Q. And you don't have any -- you -- you don't
- 8 have any recollection of -- of why there was a focus
- 9 on non-addiction treatment clinics?
- 10 A. That was a segmentation within our
- 11 chargeback data. No, I don't know.
- Q. So you -- you don't recall there being a
- 13 concern with an increased risk of diversion with
- 14 respect to non-addiction treatment clinics?
- A. What it appears to me here is that Harvard
- 16 and Sunrise had their DEA licenses removed. Whenever
- 17 I ran the sales I saw that 50 percent of their sales
- were coming from two different segmentations and it
- 19 caused me to want to look at that, were there other
- 20 accounts, which I found was only 3 percent to their
- 21 total sales. So it is just statement of fact here.
- Now, I don't know why or if that was
- 23 concerning at that time, but it was just strictly an
- 24 analysis that we performed to see if the same

- Page 285

  1 even though only 3 percent or a relatively small
- 2 amount were pain clinics and doctors, that's your --
- 3 A. It indicates --
- 4 Q. -- your point?
- 5 A. -- it indicates that there were larger
- 6 issues outside of pain clinics. Whenever there was
- <sup>7</sup> only 3 percent of Keysource's sales going to clinics,
- 8 that means 97 percent of their sales were going to
- 9 other classes of trade within the State of Florida,
- 10 but yet we still deemed them unacceptable to ship to
- starting in October of 2010, and we made that decision
- 12 outside of the pain clinic segment being an issue,
- 13 which indicates to me that although we were looking at
- the pain clinics as a potential here, because it did
- <sup>15</sup> drive -- it looked like they drove sales for Sunrise
- <sup>16</sup> and for Harvard, for Keysource in particular, they
- didn't, yet we still chose to shut them down, which
- and it, yet we still chose to shut them down, which
- you are asking me, were we overly concerned with
- 19 clinics, and I think this is telling --

20

- O. Well, to be -- to be clear --
- A. Let me finish. Let me finish.
- And I think this is saying here that
- clinics within Keysource's business were relatively
- 4 small but yet we were still deeming them an issue or a

Page 286 1 problematic customer to ship to as of October of 2010. 1 if you think we still need an investigation," an 2 Q. Okay. So I'm going to move to strike the 2 investigation of what? 3 portion of that answer that misstates my question, and A. So it appears that I sent to him what 4 I'm just doing that for the record. 4 comprised the 3 percent of Keysource's sales. So that 5 would be the -- the accounts listed on Exhibit 128560. So it's -- it's fair to say, though, that 6 the problem was broader than just pain clinics and Q. And those would be the eight -- the eight <sup>7</sup> doctors in Florida, is that -- is that a fair non-addiction -- non-addiction treatment clinics? 8 statement? A. That were being serviced by Keysource. A. According to the data that we are looking Q. Okay. And so was it up to Mr. Borelli to 10 at here, we made the decision to shut down Keysource determine whether or not he wanted to investigate this 11 in October, so roughly, let's say, three to four 11 further? 12 months after this analysis began, and only 3 percent A. It was not, no. of their sales were coming from pain clinics. 13 Q. Okay. So then why are you asking him 14 So it would indicate that we must have 14 if -- if he thinks we still need an investigation? 15 found, which I don't know in the context of this 15 A. I honestly don't know. 16 e-mail, that there were additional reasons outside of 16 Q. Do you recall what his response was? pain clinics to not want to ship particular 17 A. I don't have any recollection, no. distributors. 18 Q. Do you recall if a -- an additional 19 Q. Do you recall whatever -- what any of 19 investigation occurred relating to this issue? 20 20 those reasons were? A. I don't know. 21 A. I don't. 21 Q. You would a -- well, would you agree that 22 it is problematic to ask the salesperson whether their

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22 (WHEREUPON, a certain document was

23 marked Mallinckrodt - Neely

24 Deposition Exhibit No. 26, for

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identification, as of 01/07/2019.) 1

<sup>2</sup> BY THE WITNESS:

3 A. Thank you.

4 BY MR. KAWAMOTO:

Q. So this is an e-mail exchange between you 6 and Mr. Borelli.

7 A. Um-hum.

O. The Bates number is 44 -- Mallinckrodt T1 9 449324.

10 A. Uh-huh.

Q. And this e-mail is related to the last 11

12 e-mail we looked at.

13 A. Sure.

14

Q. If you look at the top e-mail from you to

15 Victor, it says:

"Just sent you something on this, check it 16

out and see if you still think we need an

18 investigation."

19 And in terms of what you sent him, it was presumably the information in the last document about

21 the non-addiction treatment clinics.

22 A. Um-hum.

23 Q. Right?

24 So, when you say: "Check it out and see Go ahead.

<sup>2</sup> BY THE WITNESS:

A. Yeah, and I -- I think we need to be clear

4 and what's not clear in my e-mail. It says: "Just

5 sent you something on this. Check it out and see if

you think we still need an investigation."

account should be investigated?

MR. TSAI: Object to the form.

It is not clear to me who the "we" is. So

8 am I saying "we," as a collective with -- does

9 Keysource still need to do an investigation. Because

10 you can see I followed the proper channels in the

e-mail and Document 128560 where I sent it -- let's

see here -- to -- to Karen Harper directly. So I

addressed Vic, but I sent it directly to Karen Harper

and copied Vic and JoAnne Levy. So ultimately Karen

is going to be the one in charge of determining if we

needed to look into it further on our end.

17 And I was sending this to Vic, and I'm not

clear on the "we," if it is "we" as in Keysource still

needs to do this or "we" as an internal group.

So Vic would never have been the one to

21 decide that. It would have been Karen Harper who

22 was -- the formal e-mail was sent to at 3:04:19 on

23 June 25th.

24 BY MR. KAWAMOTO:

- 1 Q. Do you know if Vic would have weighed in <sup>2</sup> on that decision?
- A. Vic could have opinions on it if he wanted
- 4 to, but ultimately it was going to be Karen Harper's
- choice on how we proceeded.
- (WHEREUPON, a certain document was
- 7 marked Mallinckrodt - Neely
- 8 Deposition Exhibit No. 27, for
- identification, as of 01/07/2019.)
- 10 BY THE WITNESS:
- 11 A. Okay.
- 12 BY MR. KAWAMOTO:
- 13 Q. Okay. So this is an e-mail exchange
- 14 between Brenda and you and others.
- 15 And this relates to a suspicious order,
- 16 does it not?
- 17 A. It does.
- 18 Q. And it's -- it then -- it once again
- 19 involves Keysource Medical.
- 20 A. It does.
- O. And so the -- the bottom e-mail of the
- 22 chain is -- there is an order for 12,720 bottles of
- 23 8B -- 853001 and 12,720 bottles of the same product
- 24 SKU on July 2nd.

1

- Q. Okay. And so they sold approximately
  - 2 40,000 oxycodone last month --
  - A. Uh-huh.
  - Q. -- and they sold another 36,000 bottles
  - 5 the month before?
  - A. Um-hum.
    - Q. Okay. So in your opinion does this
  - 8 explanation satisfy the customer -- satisfy Brenda's
  - question as to why they are ordering so much oxy?
    - A. I think this goes back to the conversation
  - 11 we had of whether or not Victor influenced decisions,
  - and I say, Well, he could have an opinion but it
  - ultimately would come back to compliance.
  - 14 So it's tough to say if Brenda thought it

  - satisfied or not or what the additional steps were
  - taken because all it says is: "FYI see Victor's reply below," and I don't know what happened after that

  - 18 fact.
  - 19 Q. Okay. In your opinion, should this
  - <sup>20</sup> increased demand in this large order have been
  - investigated further?
  - A. It may have been investigated further.
  - 23 Q. Well, I understand it -- it may have been,
  - 24 and I guess I'm -- I'm asking, you know, in your

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- Do you see that?
- 2 A. Um-hum, I do.
- Q. So they are asking, you know, for
- 4 essentially in two days to be shipped over
- 5 24,000 bottles?
- 6 A. Um-hum.
- 7 Q. Brenda is flagging this as a suspicious
- order and then Victor Borelli responds.
- 9 "Brenda, Oxy's movements through the
- 10 wholesaler and distributor accounts historically moves
- 11 much faster in the beginning of the month due to
- 12 monthly quota allocations set by these customers to
- 13 their customers. As the month moves along, the
- 14 volumes, orders and movements should taper off quite a
- 15 bit. I am in a sales seminar for the next few days,
- 16 so if you could pull up Cognos on this SKU for KMI,
- you will see an extremely large growth at KMI on all
- 18 items, especially this one. I believe they sold
- 19 47,000 bottles last month and 36,000 bottles the month
- 20 before."
- 21 And when he says "especially this one" --
- 22 A. Uh-huh.
- 23 Q. -- he is referring to oxycodone, isn't he?
- 24 A. It appears so, yes.

- 1 opinion, it -- it should have been as well?
- A. That's -- that's tough for me to say. I
- don't have all of the factors in front of me in terms
- 4 of what the average demand had been for Keysource, how

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- 5 this related to their average demand. I -- I don't
- have that information.
- So similar to the conversation we had
- 8 about Cardinal when you were asking me about their
- order patterns, short of having the numbers in front
- of me, it is tough for me to tell you if this
- warranted an investigation or if one occurred after
- 12 it.

- 13 Q. Well, focusing on the whether it warranted
- an investigation, so they are asking -- I mean,
- they -- they sold 40,000 bottles last month and --
- A. Uh-huh. 16
  - Q. -- 36 bottles the month prior?
- 18 A. Um-hum.
- 19 Q. You know, that's -- given the volume they
- 20 are selling?
- 21 A. Um-hum.
- 22 Q. Shouldn't someone have inquired as to who
- 23 they are selling to, because this is in June of 2010?
- 24 A. Sure. And I think that you see us

- 1 starting -- so, starting to do that over the course of
- <sup>2</sup> the next three months up until October when we did
- 3 make the ultimate decision to shut them down.
- 4 So apparently -- I don't know when the
- 5 inquiries happened or when the investigation occurred,
- 6 but we did ultimately shut them down.
  - Q. And with respect to this order, though,
- 8 you don't know if this order shipped with any
- 9 additional investigation or not?
- A. There is -- there is no -- I don't have
- 11 any visibility outside of the e-mail that you've
- 12 provided to me that says: "FYI see Victor's reply
- 13 below."
- 14 If we had an e-mail response from Jim
- saying this order has been released then I could -- I
- 16 could 100 percent tell you that, but I don't have any
- 17 additional information outside of what you have
- 18 provided to me here.
- Q. Okay. So if I wanted to determine whether
- 20 in fact this order was shipped, where -- where --
- 21 where would I go to look?
- 22 A. If you --
- 23 Q. Yes.
- A. -- wanted to determine if this order was

1 JDE, I believe is what they had, and you could have

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- <sup>2</sup> referenced to see if an order had released.
- But what that won't tell you, and you can
- 4 look at is that, what it won't tell you is what
- 5 investigation occurred between then and if the order
- 6 did release. There is no -- I -- we don't -- there is
- 7 nothing here for me to confirm that.
  - Q. Well, but the investigation would have
- <sup>9</sup> been memorialized in the e-mail, is that correct?
  - A. I -- I don't know. You are the one who --
- who did the e-mail discovery, so I -- I don't know.
- Q. Well, just as a matter of practice and
- 13 policy, because you are the Mallinckrodt employee, if
- there was an investigation, wouldn't it have been
- 15 memorialized in a -- in an e-mail?
- A. I -- I -- I can't answer that.
- Q. There would be some record of it, wouldn't
- 18 there?
- 19 A. I -- I don't -- I don't know.
- Q. So it's possible that an investigation was
- 21 conducted but no one documented it?
- A. I -- again, sir, I don't know. All I have
- 23 is this e-mail that we are looking at here.
- Q. Well, I understand that, but based on your

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- 1 shipped?
- Q. If -- if I -- if I wanted to -- I mean, we
- 3 have data from Mallinckrodt, we have documents from
- 4 Mallinckrodt.
- Is there a database that would have -- I
- 6 mean, just mechanically speaking, if I wanted to see
- <sup>7</sup> whether or not this order shipped, how would I do
- 8 that?
- 9 A. I -- I have no idea what systems -- I have
- 10 no idea how you -- I have not been with the company
- 11 for eight years. I don't know.
- Q. Okay. Well, I mean, if you were at
- 13 Mallinckrodt today and you needed to find out whether
- 14 or not this order got shipped, I mean, how -- how
- 15 would you go about doing that?
- A. I -- I don't know what systems they are
- 17 utilizing today. Mallinckrodt is a completely
- 18 different company than it was eight years ago, so I --
- 19 I don't know how I would do that today.
  - Q. Okay. Well, in 2010 -- or let's say in
- 21 January of 2011, if you wanted to determine whether
- 22 this order shipped, is there a database you could look
- 23 at? Would it be --

20

A. In June of 2010 you would have referenced

<sup>1</sup> experience working for Mallinckrodt --

- <sup>2</sup> A. Uh-huh.
- Q. -- if an investigation is conducted into
- 4 an order --
- 5 A. Uh-huh.
- 6 Q. -- there should be some record of it,
- 7 right?

11

- 8 A. I -- I don't know. I think that we need
- <sup>9</sup> to get back on focus here in terms of Keysource and
- talking about this particular order.

What I don't know is was this order

- excessive for them. I -- I don't know if the order
- <sup>3</sup> was released. What I can tell you is this was June,
- 4 d 1 CT 2010 11 d C d 1 d
- the end of June 2010 and less than four months later
  - we had made the decision to cut them off.

So whether or not this particular order

- was investigated, whether it was released, I -- I
- don't know the answer to that. But what I can tell
- 19 you is sometime in those next four months an
- 20 investigation of this account did take place to the
- 1 point that we decided not to ship to them anymore.
  - Q. But it's possible that you shipped to them
- 23 based on this order and then cut them off later, is
- 24 that --

Page 298 1 That's a --1 was available to Mallinckrodt at this time, wasn't it? 2 -- possible? MR. TSAI: Object to the form. 3 A. I -- that's a total possibility because I <sup>3</sup> BY MR. KAWAMOTO: 4 don't know if the order shipped or not shipped. I O. You can answer. 5 don't know what investigation was done in between the Yeah. Oh, I understand that I can. Thank 6 potential shipment. That's -- that's a huge 6 you --7 hypothetical. I don't know that. Q. Okay. 8 Q. Well, I'm --A. -- for giving me permission. You know, in terms of the -- the A. I think we are getting really hyper 10 focused on this and we need to look at the overarching information that was available, I think that we talked 11 scenario, which is the fact that we as a company did about earlier how getting to the state level detail 12 shut this account down, and this one in particular I and digging to that was not something that we had 13 think we've established I don't know what happened utilized chargeback data for. 14 with this order, I don't know if this order released, 14 As we had dug into the State of Florida, 15 I don't know if an investigation was done, I don't and you can see it over the timelines in the course of 16 know if these quantities were deemed excessive based this business, we had established that there were a on their order pattern history. I don't have that large amount of sales going through Keysource. What information. So I'm not going to be able to answer we didn't know was the end purchaser in Florida, if it was warranted, if it wasn't, and so that was the

19 any more questions than what I've already established

20 for you with regards to this particular order.

Q. Well, in your opinion, wouldn't it be

22 problematic to send Keysource 25,000 bottles of oxy

given that, you know, four months later you completely

24 shut them down?

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MR. TSAI: Object to the form.

<sup>2</sup> BY THE WITNESS:

A. Yeah, I think that that's a -- that's a

4 really, really bad question. We --

5 BY MR. KAWAMOTO:

6 O. Well, I understand that --

7 Excuse me.

8 -- but I want -- I would like an answer.

9 A. I am going to answer it, don't worry about

10 that.

11 You know, you said wouldn't it be problematic to release an order and then four months later make the decision to shut them down and what you

are not accounting for are any of the activities that

15 occurred in those next four months.

16 Hindsight is 20/20. So you look at this

and you say, Okay, had we known, we didn't know we

were going to shut them down in October because of an

investigation we did, we would have shut them down in

June. I mean, that's -- that's ridiculous.

21 Q. But the factors that you based your

22 decision to shut them down on, mainly, the large

23 amount they were supplying to Florida and the product,

24 oxy 30, you know, there -- that was information that

Page 301

1 data was available in June of 2010, right?

A. The data was available.

particular product.

Q. Okay. And, in fact, the data was -- would

investigation that took place over the next several

ultimately led us to -- to discontinue them on this

Q. Okay. But with respect to the data, that

months to understand who the end purchaser was and

4 have been available in June of 2009 as well?

A. We had chargeback data from -- from --

yes, we had chargeback data available.

Q. Okay. And you don't -- you don't recall

how far back that chargeback data goes?

A. I don't.

10 Q. Okay.

11

12

20

(WHEREUPON, a certain document was

marked Mallinckrodt - Neely

13 Deposition Exhibit No. 28, for

identification, as of 01/07/2019.)

15 BY MR. KAWAMOTO:

16 Q. So, Ms. Neely, this is a chart that's

been -- that summarizes information we have extracted

from data provided by Mallinckrodt.

19 A. Um-hum.

Q. The -- the actual spreadsheet is very

voluminous and its Bates number is MNK-T1 264293.

2.2 A. Um-hum.

Q. But this is a summary of the -- the oxy 15

24 and oxy 30 pills --

- 1 A. Um-hum.
- 2 Q. -- that Mallinckrodt shipped to Keysource
- <sup>3</sup> broken out by year.
- Do you see that? 4
- 5 A. I do.
- Q. Okay. And so, you know, you've stated
- <sup>7</sup> repeatedly that Keysource was cut off in the fall
- 8 of 2010, is that correct?
- A. I -- I think what I stated to you, because
- 10 you asked the question, it showed that we cut them off
- 11 for calendar year 2010 and then I stated to you that I
- 12 left the company in January of 2011. So I think we
- 13 need to be really clear on what I have stated to you.
- 14 Q. Okay.
- 15 A. I stated after I left the company I don't
- 16 know what they did or didn't do with Keysource as an
- 17 account.
- Q. But you repeatedly referenced the fact and
- 19 you repeatedly said that it is important to note that
- 20 Keysource was cut off in the fall of 2010.
- 21 Do you recall that testimony?
- 22 A. Well, they were cut off in the fall
- 23 of 2010.
- Q. I'm sorry?

- 1 A. They were cut off in the fall of 2010.
- 2 Q. Yes. But if you look at the chart, in
- <sup>3</sup> 2011 they were added back, weren't they?
- A. I can't speak to that because I wasn't
- 5 with the company at the time.
- 6 Q. Okay. Well, but this -- I mean, according
- 7 to the data that Mallinckrodt has produced, in 2011
- 8 they received 1,000,873 UOMs of oxy 15 or oxy 30.
- 9 A. Uh-huh.
- 10 Q. Do you see that?
- 11 A. I do.
- 12 MR. TSAI: Object to the form.
- 13 BY MR. KAWAMOTO:
- Q. In your opinion, isn't that problematic
- given that based on the careful investigation you
- 16 conducted in calendar year 2010 you -- you cut them
- 17 off?
- 18 A. I --
- 19 MR. TSAI: Object to the form.
- 20 Go ahead.
- 21 BY THE WITNESS:
- 22 A. Yeah, I can't speak to that. This is my
- 23 first time seeing this document. I don't know how you
- guys compiled it. I -- I can't speak to that. I

- Page 302
  - 1 wasn't with the company in 2011. I don't know what
  - <sup>2</sup> transpired to lead to that decision.
  - <sup>3</sup> BY MR. KAWAMOTO:
  - Q. Well, but you were there in 2010 when the
  - <sup>5</sup> decision was made to terminate them, weren't you?
  - A. I was.
    - Q. Okay. And so based on your understanding
  - of that investigation, its conclusion and that
  - decision --

10

13

- A. Uh-huh.
- 11 Q. -- can you imagine any reason why you
- would want to start up with them again in 2011?
  - MR. TSAI: Object to the form.
- 14 Go ahead.
- BY THE WITNESS:
- 16 A. Yeah, I -- I can't speak to that. I have
- no eye -- I mean, I -- yeah, I have no idea what
- goes -- what is in this number, if it is all oxy 30,
- is it oxy 30 and 15. Like, I -- I don't have the
- backup of this analysis, so that's really, yeah,
- challenging to speak to.
- 22 MR. KAWAMOTO: What exhibit is this?
- 23 THE COURT REPORTER: 29.
- 24 MR. KAWAMOTO: Okay. Thank you.

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- 1 THE WITNESS: Do you see that?
- 2 (WHEREUPON, a certain document was
- 3 marked Mallinckrodt - Neely
- 4 Deposition Exhibit No. 29, for
- identification, as of 01/07/2019.)
- BY MR. KAWAMOTO:
- Q. So this is an e-mail chain between you and
- others, it is Bates numbered MNK-T1 290546.
- A. Um-hum.
- 10 Q. And I'd like to direct you to one of the
- pages towards the back. It is 290551.
- 12 A. If you could just give me an opportunity
- to read through the document, I'd appreciate it.
- Q. Okay. So let me know when you are ready.
- 15 A. I will.
- 16 Okay.

21

- 17 Q. Okay. So, the -- the starting or one of
- the starting e-mails is 290551 and it's from -- it's,
- I think, either forwarding you or a response to an
- e-mail from Charity Aranda.
  - Do you know who Charity was?
- 22 A. Charity was the supply chain analyst
  - with -- at least according to her signature line.
    - Q. Okay. And so this is an e-mail from Cathy

10

11

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- 1 to Karen Harper, she is cc'ing you, Charity and
- <sup>2</sup> Michael Pheney.
- 3 A. Um-hum.
- 4 Q. And do you -- it says:
- 5 "Karen, This is a significant increase in
- 6 volume, ten times, apparently there are other
- <sup>7</sup> suppliers unable to get product to them. We've
- 8 contacted the business manager Kate and their group is
- 9 meeting today to determine if we will service this
- 10 customer."
- 11 A. Okay.
- Q. And so the -- the reference to the
- 13 business manager is you, because you are on -- on this
- 14 e-mail, is that right?
- 15 A. That looks to be the case.
- 16 Q. Okay.
- And so this is -- I mean, this was a
- 18 flagged as a suspicious order, is that fair?
- 19 A. Yes.
- Q. And then Karen's response to Cathy is, and
- 21 cc'ing all of you, is:
- "Cathy, If Masters Pharmacy is an existing
- 23 established account in good standing and given the
- 24 valid business reason that the other supplier cannot

Okay. And in particular, I want to direct

Q. Okay. And then if you turn -- if you skip

<sup>2</sup> and turn to the cover e-mail, it's 290546, do you --

A. I'm sorry. Which one, which page?

Q. Sure. It is the e-mail at the very front.

- 8 your attention to the paragraph that starts: "Both
- <sup>9</sup> Kate and Vic have visited the customer."

<sup>3</sup> do you see the e-mail from Bill Ratliff?

A. Um-hum.

It is 290546.

- Q. Okay. So he writes:
- "Both Kate and Vic have visited the
- customer in the last 60 days and were able to
- determine Masters was ordering a large amount from
- another vendor, much larger than our current level of
- 16 supply. It was determined that Actavis cannot supply
- customers with oxycodone at this time, the 15 and
- 18 30-milligram product, because of a recall.
- 19 Supposition would indicate that the other supplier is
- 20 Actavis based on their market share."
- 21 A. Um-hum.
- Q. So, did Masters tell you that this was the
- 23 reason or is this your -- your inference based on --
- 24 on other data?

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- 1 fulfill orders, there is no opposition from the DEA
- 2 compliance suspicious order monitoring perspective to
- <sup>3</sup> servicing this customer."
- 4 A. Um-hum.
- <sup>5</sup> Q. Do you see that?
- 6 A. So Masters was already an established
- <sup>7</sup> account that we were already shipping to, yes.
- 8 Q. And when she references "a valid business
- 9 reason" --
- 10 A. Uh-huh.
- Q. -- "that the other supplier cannot fulfill
- 12 orders" --
- 13 A. Um-hum.
- Q. -- what is -- what is she referring to
- 15 there, what is that?
- A. So I believe during this timeframe
- 17 Actavis, who was our main competitor within this
- 18 market, had a recall.
- 19 Q. Okay.
- 20 A. So that's why their orders -- why the
- 21 orders with this particular account were high in
- 22 relation to what they used to order from us because
- 23 they had been purchasing the product from our
- 24 competition.

- A. Well, if you go back to the e-mail on
- <sup>2</sup> exhibit, what is it, 290548 from me to Cathy Stewart
- <sup>3</sup> copying Charity and Michael, this is Cathy understood

- 4 they insist they have demand and this was a true shift
- <sup>5</sup> from Actavis as a result of Actavis supply issues.
- 6 So that indicates that the customer shared
- <sup>7</sup> with us that they had been with Actavis and that's why
- 8 they were looking for a new supplier.
- 9 Q. Okay. And the e-mail indicates that both
- 10 you and Vic have visited the customer in the last
- 11 60 days.
- Do you recall that visit?
- A. I would occasionally go on visits with the
  - 4 sales directors to their accounts. I have a vague
- 15 recollection of going with him to Masters. It's
- 16 not -- I don't remember much about it.
  - Q. Okay. And why would you accompany the
- 18 national account managers on their business with
- 19 clients?
- 20 A. It is a great question.
- I was in marketing and I was working on
- the back end in terms of, you know, doing the
- forecasting, allocations, and so it was a good
- opportunity for me to get out and meet the customer

- 1 and expand that side of me professionally.
- Why we picked Masters in particular for me
- 3 to go to, I don't know, but I don't think it had
- 4 anything to do with -- it obviously was 60 days prior
- 5 to this happening, so it was just happenstance that I
- 6 had been at that account and then this occurred.
- Q. And so do you -- do you recall if they
- 8 communicated to you they were shifting from Actavis to
- 9 you at this meeting or was it subsequent
- 10 conversations?
- A. I -- I don't know if it occurred at the
- 12 meeting or if it was subsequent conversations.
- Q. But regardless, you know, Karen Harper and
- 14 DEA compliance is relying on the information that
- 15 you're providing to conclude -- or to indicate that
- 16 there is no opposition from them to fulfilling this
- 17 order, is that fair?
- A. Yeah, at that point we had no reason not
- 19 to -- not to service the customer.
- 20 Q. Okay.
- 21 (WHEREUPON, a certain document was
- 22 marked Mallinckrodt Neely
- Deposition Exhibit No. 30, for
- identification, as of 01/07/2019.)

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- Q. Yes, that e-mail exchange is going on June 4th and through June 3rd. And then this e-mail
- 3 is dated June -- or this e-mail chain is on June 3rd
- 4 through June 2nd?
- 5 A. Um-hum.
- 6 Q. So they appear to be discussing the -- the
- 7 same orders, is that fair --
- A. Okay.
- 9 Q. -- given their -- given their dates?
- 10 A. It is discussing the same account and oxy,
- 11 so yes.
- Q. Okay. So do you see your e-mail on
  - 3 page -- or Bates number 562702?
- 14 A. I do.
- Q. It is an e-mail from you to Victor.
- 16 Could you please read that?
- A. "These usages account for 10 percent of
- 18 the 15 and 30-milligram and the cases of the
- 19 30-milligram are significantly higher than those of
- 20 Cardinal, who we have on source. They look very high
- 21 and are concerning to me. We need to talk as I don't
- 22 know that I feel comfortable shipping them at such
- 23 high levels. Do we know where the product is going?
- 24 We need to discuss."

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- 1 BY MR. KAWAMOTO:
- Q. So this is another e-mail chain, it's
- <sup>3</sup> between -- well, primarily you and Mr. Borelli, though
- 4 Michael Gunning is also included on it.
- 5 MR. KAWAMOTO: I'm sorry. How much time do I
- 6 have left?
- 7 THE VIDEOGRAPHER: So we are at five hours and
- 8 54 minutes.
- 9 MR. KAWAMOTO: Okay.
- 10 THE VIDEOGRAPHER: An hour and six minutes.
- MR. KAWAMOTO: A little bit over an hour. Thank
- 12 you.
- 13 BY THE WITNESS:
- 14 A. Okay.
- 15 BY MR. KAWAMOTO:
- Q. Now, you'll look -- if you look at the
- 17 last document, you see that the timing of this
- e-mail -- of these e-mails are on June 4th, is that --
- 19 or I'm sorry --
- A. They are on June 2nd.
- 21 Q. Do you see --
- No, I'm sorry, the pri -- the prior
- 23 document regarding Masters and its -- its oxy orders?
- A. Was June 4th, uh-huh.

Q. Okay. And you reference that these --

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- 2 that these levels or -- or Masters orders are
- 3 significantly higher than Cardinal who you have on
- 4 source.
- What does it mean to have someone on
- 6 source?
- 7 A. So Cardinal or McKesson or
- 8 AmerisourceBergen, they each have source programs that
- 9 are a collection of independent pharmacies that they
- 10 sell product to. And it's a buying -- it is
- 11 essentially a buying group, and so we would contract
- 12 with a source program via a wholesaler.
- Q. Okay. And Masters didn't have that?
- 14 A. Masters was a distributor.
- Q. Okay. And so is it fair to say that you
- 16 had concerns regarding Masters' orders?
  - A. I had concerns about the size of them. In
- terms of concerns about shipping product and it coming
- 19 back to us.

- So at this point in time in 2008, this is
- when Actavis was going out of the market because of
- recalls and we were getting a huge influx of new
- demand coming to us as a result and we were not --
- because of the DEA quota that you and I talked about

- 1 this morning, we were not in a position to service
- <sup>2</sup> the -- the additional demand.
- And so for me, whenever we are getting --
- 4 when we are getting usages, at least back in 2008 for
- 5 this particular product, I had concerns about the
- 6 volumes, because if we had shipped Masters and it
- 7 wasn't -- I was questioning the numbers because if we
- 8 shipped to them, then we would potentially be
- 9 sabotaging shipments to our existing customer base.
- And so I was trying to understand if we
- 11 shipped them product were they indeed going to be able
- 12 to sell it or was it going to get returned to us
- 13 because that would be -- because then if it gets
- 14 returned, it is essentially unsalable.
- Q. Well, but didn't you -- didn't you have a
- 16 concern with the nature of the demand for Masters'
- 17 products?
- A. I -- I think that my concern with the
- 19 demand for the -- for the oxy through Masters was that
- 20 I thought it looked high and I was concerned about our
- 21 inventories and being able to service our other
- 22 customers and not wanting to put them in a detrimental
- 23 situation. I was questioning the volumes in terms of
- 24 shipping to them, because I was afraid the volume

- 1 pharmacies and then those particular pharmacies, if
- 2 they can't get the product from Cardinal, will
- 3 then rely on distributors to pull that -- to pull
- 4 product.
- 5 My fear was is that if we shipped the
- 6 product to Masters that they would somehow then be
- 7 sabotaging our business via our existing customer base
- 8 with Cardinal. So when I asked: "Do we know where
- 9 the product is going," I wanted to understand what
- pharmacies or at what -- where they were -- where the
- product was going to be sold because my concern is if
- 12 we allocate the product to Masters, they somehow
- 13 sabotage the sale with a source program, i.e.,
- 14 Cardinal, and Cardinal doesn't get the product from us
- because we back ordered them here, then that puts us
- in a bad situation with our existing customer
- 17 Cardinal. So that was the question regarding: "Do we
- 18 know where the product is going?"
- Q. So -- so I take it you recall this e-mail
- 20 chain then?
- A. I'm reading this e-mail chain and it's
- 22 jogged -- jogging my memory in terms of the Actavis
- recall. And if you look to Exhibit 562703, it's
- showing the new customers from Victor. So he is

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- 1 would literally ship to them and it wouldn't move.
- 2 And I -- so I was trying to understand
- <sup>3</sup> that they did, indeed, have a customer base that they
- 4 were selling this product to.
- <sup>5</sup> Q. Well, but you also asked, do you -- do we
- 6 know where the product is going. So that's --
- A. Well, the other concern that I had was --
- <sup>8</sup> Q. Well, actually, let me finish the
- 9 question --
- 10 A. Oh, I'm so sorry.
- Q. -- and I'll give you a chance to respond.
- A. I didn't mean to interrupt you.
- Q. You asked: "Do we know where the product
- 14 is going?"
- <sup>15</sup> A. Uh-huh.
- Q. Which means that -- isn't -- that is a
- question about who the end purchasers are, isn't it?
- A. Yes. So, at this time back, again, I'm
- 19 going to reiterate in 2008 when we got this request.
- 20 So -- so you asked the question, is Masters, do they
- 21 have a source program, and the answer was, no, they
- <sup>22</sup> are a distributor.
- So what distributors do is -- so
- 24 Cardinal's source, they'll have -- they'll have

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- <sup>2</sup> build in.
- 3 So these were all new customers that were
- 4 coming on board. So those would have been questions

1 giving volumes for his customers that he is asking to

- 5 that would have been the reasoning behind my line of
- 6 questioning.
- 7 Q. Okay. And then do you see the e-mail
- 8 responding to -- well, actually, I'm sorry, going back
- 9 to that e-mail, you say: "Do we know where the
- 10 product is going? We need to discuss."
- 11 A. Um-hum.
- Q. You recall to the discussions that you had
- 13 with Mr. Borelli?
- 14 A. I -- I -- no, I don't.
- Q. Do you recall if you ever learned where
- 16 the product was going?
- A. I -- we must have gotten a comfort level
- 8 that it wasn't going to be detrimental to our existing
- business. I also don't know if we took on the full
- 20 volume at this point. That's not clear in this
- 21 e-mail, and I don't remember.
- Q. And so the e-mail from Victor to you is --
- 23 well, it says:

24

"Kate, The only places that they, Masters,

- 1 can ship the product to are authorized customers that
- 2 we approve from the chargebacks group. We only
- 3 authorize end using customers with registered and
- 4 up-to-date DEA licenses that dispense product to
- 5 consumers."
- 6 So his -- his statement that the only
- 7 places that the Masters can ship the product to are
- 8 authorized customers that we approve from the
- 9 chargeback group --
- 10 A. Um-hum.
- 11 Q. -- what does that mean?
- 12 A. I don't know why Victor made that
- 13 statement and I can't speak to why he made that
- statement and I also was not in the chargeback group,
- 15 so I don't -- I can't speak to the authorized
- customers that we approved from the chargebacks group.
- 17 I don't understand that statement.
- Q. Okay. And is -- is your understanding
- 19 that Mallinckrodt approved customers -- well, when he
- 20 says "authorized customers," he is referring to end
- 21 purchasers, correct? Because he references the only
- 22 places that they can ship the product to.
- 23 A. Uh-huh.
- Q. So that would be the -- the authorized

- 1 statement to mean?
- A. Well, again, it's challenging for me to
- 3 answer that because I don't have a firm understanding
- 4 outside of my group who authorized end using customers

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- 5 and how it was done in relation to DEA licenses, so
- 6 I -- I don't think that I can answer that.
- Q. And you don't have any recollection of
- 8 what you understood this to mean at the time because,
- 9 I mean, it -- he is -- he is -- he is sending this
- 10 e-mail to you --
- 11 A. Um-hum.
- 12 Q. -- presumably in response to your
- 13 question --
- 14 A. Um-hum.
- Q. -- that you wanted to talk to him and also
- 16 do we know where the product is going?
- 17 A. Sure.
- Well, I don't know if that's in direct
- response to that question or not, but in terms of what
- 20 he is responding on, I, again, can't answer that
- 21 because I wasn't in the group that was -- first of
- 22 all, I -- I wasn't part of the process of authorizing
- 23 customers, nor do I know how they utilized the DEA,
- 24 that part I -- I just don't know. I was in marketing.

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- 1 customers are end purchasers?
- A. It appears to be what his statement says,
- 3 yeah.
- 4 Q. Okay. And so did -- did Mallinckrodt
- 5 approve end purchasers -- did Mallinckrodt's
- 6 chargeback group approve end purchasers?
- A. I think to just, to restate what I just
- 8 said, I -- I don't know. So that -- that part I
- 9 wasn't in the chargebacks group. I don't know what --
- 10 what, you know, the process was for approving end
- 11 purchasers in the -- if it was done in the chargeback.
- 12 I don't -- I don't know.
- Q. Well, I mean, regardless of whether it was
- 14 done in the chargeback group or elsewhere, do you have
- 15 any recollection of Mallinckrodt approving end
- 16 purchasers?

20

- A. I -- again, that wasn't something that was
- 18 within my group within marketing and I don't know what
- 19 the process was that was done or who -- I don't know.
  - Q. Okay. So he also says:
- "We only authorize end using customers
- 22 with registered and up-to-date DEA licenses that
- 23 dispense product to consumers."
- So what -- what did you take that

- 1 That was completely outside of my purview.
- 2 Q. Well, why were you having this
- 3 conversation with Mr. Borelli?
- 4 A. Well, I think that we -- we talked to that
- 5 earlier, whenever I sent the e-mail to him asking him
- 6 about the volumes that Masters had given in terms of
- 7 the 15 and 30-milligrams. So that would be why the
- 8 conversation -- his response came back.
- 9 How Vic chose to respond to my questions
- 10 is on Vic. I mean, that's not -- I can't -- I can't
- 11 tell you what Vic was thinking when he put this e-mail
- 12 together, nor can I talk to the approval of authorized
- 13 customers being done by chargebacks group or whomever
- 14 within the organization. I -- I can't -- I can't
- 15 cover -- cover that for you.
- Q. Okay. But in terms of his statement that:
- 17 "We only authorize end using customers with registered
- 18 and up-to-date DEA licenses" --
- 19 A. Um-hum.

- Q. -- I mean, presumably the review, for
- example, of a suspicious order would involve more than
- 22 simply confirming that the end user had a registered
- and up-to-date DEA license, right?
- A. But at this point are we talking about

- 1 suspicious orders or are we just talking about the
- <sup>2</sup> volumes, as I mentioned, looking to understand who
- 3 they sell to because I didn't want to interfere with
- 4 our existing business?
- 5 Q. Well, the -- the prior document, 290546
- 6 is -- is being -- I mean, that discussion is
- 7 occurring --
- 8 A. Uh-huh.
- 9 Q. -- in the context of suspicious orders,
- 10 and so it's the -- it's the same customer, it's their
- 11 orders.
- 12 A. Well, we were receiving a large order from
- 13 a customer that we had never done business with
- 14 before, so we were trying to understand what that
- volume, what it was and if it was going to be
- 16 detrimental to our existing business. So that was
- <sup>17</sup> definitely part of the discussion.
- Q. Well, the -- but just -- just to, I guess,
- 19 correct something --
- A. Um-hum.
- Q. -- the e-mail says -- from Karen is: "If
- 22 Masters is:" -- "If Masters Pharmacy is" --
- A. Can you take -- can you hold on. Which --
- Q. Sure.

- 1 customer before, you were just receiving a -- a large
- <sup>2</sup> order from them?
- A. We were receiving -- so we had been
- 4 selling to them, yes, with other products and we had
- <sup>5</sup> received a large order for them for this particular
- 6 product which then did -- did catch our radar and
- 7 there were questions around -- around what their
- 8 ongoing usage was going to be, about what their order
- 9 pattern would be, who their customer base was so we
- 10 can understand how it would impact our existing
- 11 customer base. So there were definite questions
- 12 around it, 100 percent.
- Q. And these questions involved the
- compliance department and the suspicious order
- 15 monitoring program as well, didn't they?
- A. Well, I think you can see that from this
- 17 e-mail chain.
- 18 O. The --
- 19 A. Karen Harper is all over this.
- Q. The first -- yes, the first e-mail chain?
- 21 A. Yeah, on 290546.
- Q. And so when Victor Borelli, turning now to
- the second document --
- 24 A. Uh-huh.

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1

- A. -- which document are you looking at right
- 2 now?
- <sup>3</sup> Q. Okay. Fair enough.
- 4 If you look at 290546.
- 5 A. Um-hum.
- 6 Q. The e-mail, and I'm referring now to Bates
- 7 number 290550, so that particular page.
- 8 A. Okay.
- 9 Q. This is an e-mail we looked at between
- <sup>10</sup> Cathy and Karen Harper.
- 11 A. Uh-huh.
- 12 Q. And Karen says:
- "If Masters Pharmacy is an existing
- 14 established account in good standing" --
- 15 A. Uh-huh.
- Q. -- "and given the valid business reasons."
- So it -- it wasn't a new customer, I mean,
- 18 Masters was an established customer, wasn't it?
- 19 A. No, no, it wasn't a new customer, but this
- 20 was new business for us. So we hadn't currently been
- 21 primary, in the primary position with them for this
- 22 particular product. So, no, not -- not a new account
- 23 but new business for us.
- Q. Okay. So you had done business with this

Q. -- 562701, when Victor Borelli says:

- 2 "We only authorize end using customers
- 3 with registered and up-to-date DEA licenses" --
- A. Uh-huh.
- 5 Q. -- "that dispense product to consumers."
- 6 A. Uh-huh.
- 7 Q. The fact that the end purchaser has a
- 8 registered and up-to-date DEA license isn't the end of
- 9 the inquiry with respect to the SOM program, correct?
- 10 A. Again, I -- in this particular paragraph,
- 11 I can't speak to this because I don't know what --
- that fell completely outside of my purview. So
- talking about what Victor noted in the first paragraph
- 14 on Document 562701, I -- I think we've agreed that I
- can't really provide any insight into this.
- I can tell you that this business was part
- of the suspicious order monitoring process. The
- evaluation of the -- the orders you can see in this
- 19 line. And then you can also see me looking at it from
- strictly, and this was my area, a business perspective
- -- strictly, and this was my area, a business perspective
- 21 and trying to understand what this meant to us from a
- 22 business.
- So you had a couple of parallel paths
- 24 happening with regards to this -- this influx or

- 1 this -- this new demand that we were seeing from
- 2 Masters.
- <sup>3</sup> Q. Okay. And looking at Victor's response to
- 4 you, though --
- 5 A. Um-hum.
- 6 Q. -- that's what I'm -- I'm trying to
- 7 understand. I'm trying to understand if his
- 8 response --
- 9 A. Um-hum.
- 10 Q. -- addresses either the suspicious order
- 11 monitoring concerns or your business concerns, and
- 12 that's --
- A. And I think what we've established is I
- 14 don't know what that response -- I first of all don't
- 15 know if that's indic -- I don't -- I don't know
- 16 because, like, that was not something that I
- 17 personally was responsible for.
- And secondly, I don't know if this is --
- 19 because this e-mail chain happened before June 4th.
- 20 So I don't know if it was in relation -- I mean, if it
- 21 was in relation -- hmm, let me just look at the dates
- 22 here. June 3rd.
- So all of this exchange with Victor
- 24 happened on June 2nd and this entire exchange happened

- 1 establish that that's what he is referring to, so I
- <sup>2</sup> can't answer then why he wouldn't have copied Karen
- <sup>3</sup> Harper in.
- Q. Well, but I think we can establish that a
- 5 large order has come in and you've indicated a concern
- 6 about it, right, that's your e-mail on June 2nd at
- 7 5---
- 8 A. 5:20.
- 9 Q. --- 62702, correct?
- 10 A. Um-hum.
- Q. And then Cathy Stewart has also indicated
- 12 a concern about it --
- 13 A. Um-hum.
- Q. -- from a suspicious order monitoring
- 15 program standpoint and that's --
- A. Well, I think we need to be clear, from
- 17 the suspicious order monitoring program, so this
- 18 account had been buying this product from, but at a
- 19 smaller, much smaller level. And so we've ascertained
- 20 that the suspicious order monitoring program caught
- 21 orders that were in excess of what the purchase from
- 22 an account historically had been. This was much
- larger than what they had historically purchased, so,

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4 yes, it got kicked to suspicious order monitoring

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- 1 on June 3rd. So I -- I -- to me, this would be -- it
- 2 couldn't have been a response to this because this
- <sup>3</sup> happened two -- what, a day, two days later.
- 4 Q. Well, but the general review of Masters'
- 5 order --
- 6 A. Um-hum.
- 7 Q. -- was -- it involved both a business
- 8 component and an SOM component, didn't it?
- 9 A. It did.
- Q. Isn't that what these two are showing?
- 11 A. It did, yeah.
- 12 Q. Okay. And so --
- A. But what I don't know is does Victor's
- 14 paragraph there pertain to a response to my question
- 15 or if it pertains to -- to a suspicious order
- 16 monitoring question that he thought might come. I --
- 17 I don't know that. I didn't write this e-mail, Victor
- 18 did.
- Q. And so why would Victor be writing to just
- 20 you and John Adams about the S -- the SOM program?
- A. Well, again, we haven't established that
- 22 it is in regards to the SOM pro -- program, so -- so
- 23 until we know that, which the only way we would know
- 24 that is to understand what Vic meant, we can't

1 because of that.

- 2 The other e-mail chain that we are
- 3 referencing here from June 2nd and June 3rd is me in
- 4 communication with Victor about new volumes that he
- 5 has as a result with his account as a result of the
- 6 Actavis recall. And my response back to him is
- 7 asking, saying the volumes looks high, and I want to
- 8 understand where they are going because I want to
- 9 understand how it impacts the balance of our business.
- 10 O. That's --
- 11 A. And then how Victor responds, I can't --
- 12 I -- I don't know.
- Q. But in -- in both instances the concern is
- 4 with the size of the order, right?
- 5 A. Well, of course, the size of the order was
- 16 significantly larger than what they had been buying
- 17 from us because they had been buying that product from
- 18 our competitor who had a recall. So the order was
- 19 large and it caught us, it caught on the radar, of
- 20 course it did.
- Q. Okay. And so it get -- it -- it popped up
- 22 on the radar of both you from a business standpoint
- and the compliance department from an SOM standpoint?
- 24 A. Um-hum.

Page 330 Q. Correct? 1 1 please? 2 2 And so Victor on June 2nd is e-mailing A. Sure. 3 3 you --Okay. 4 A. Um-hum. Q. So this e-mail is from Victor to you, and Q. -- and he is presumably responding to 5 he says: "Kate, I was thinking about our conference call this morning with John Adams" --6 someone, isn't he? A. It looks like he is responding to my A. Um-hum. Q. -- "and I wanted to circle back with you 8 e-mail. Yes. And so one of the things that your on both instances in which you say I did things that compromised your trust in me." 10 e-mail asks is: "Do we know where the product is 11 going?" 11 A. Uh-huh. 12 A. Um-hum. 12 Q. Do you see that? 13 Q. And so he is -- I -- I believe, you know, 13 A. I do. 14 he is -- well, I guess my question is, is he answering 14 Do you recall receiving this e-mail from 15 that question? 15 Victor? A. I do. 16 A. Um-hum. I -- I don't -- and, again, I 16 17 don't know because I am not inside Victor's head nor Okay. And what do you recall about this was I when he wrote this e-mail. I don't know. e-mail? O. And so, based on these two e-mail chains 19 A. I don't recall the content of the e-mail, 20 and your recollection, you don't have any recollection 20 but I do remember -- I remember having this 21 of whether you ever received a response as to where is conversation, we had had a call with him and with John 22 this product going? Adams that -- that morning. I didn't remember the --A. I don't -- I don't have a recollection, 23 I didn't remember the context, but I do remember 24 making this statement of losing trust with Vic and 24 no. Page 331 Page 333 MR. TSAI: Dean, it is about 5:00, I think we 1 then him sending this e-mail to me later in the 2 have about 30 some minutes left. Can we take a quick 2 evening at 9:30. So I -- I remember this situation 3 break? 3 occurring for sure. MR. KAWAMOTO: Sure. Q. Okay. And do you recall why you -- why 4 THE VIDEOGRAPHER: All right. The time is 5 you indicated that you lost trust in him? A. That's the part that I -- that I was more 6 5:01 p.m. We are going off the record. 7 (WHEREUPON, a recess was had 7 vague on. I'm reading it and he gives -- he gives the 8 reasons why, which give me recollection, but I 8 from 5:01 to 5:14 p m.) 9 THE VIDEOGRAPHER: Okay. We are back on the wouldn't have remembered this otherwise. 10 record. The time is 5:14 p m. Q. But do you -- you do recall a phone 11 conversation with him and John Adam -- Adams where you 11 (WHEREUPON, a certain document was 12 marked Mallinckrodt - Neely 12 indicated that you were --A. I was upset. 13 Deposition Exhibit No. 31, for 13 14 identification, as of 01/07/2019.) 14 Q. -- venting? 15 BY MR. KAWAMOTO: 15 A. Or I was -- I was upset about something, Q. So this is an e-mail between you and 16 yes. 16 17 Victor Borelli. 17 Q. Okay. And it -- it caused you to -- to 18 A. Uh. lose trust in him, is that fair? 19 Q. And the e-mail that I'm interested in is 19 A. It caused me to question a decision that 20 on 564327 and 564328. 20 he had made, yes. 21 A. Okay. 21 Q. Okay. Did you have any concerns that he 22 Q. And the starting Bates number is 22 was providing information with his distributor/customers that he shouldn't be? 23 MNK-T1 564327. 24 So could you review that e-mail for me, A. So if you read the paragraph, they kept 24

- 1 asking it, so it looks like we, if you read the -- the
- <sup>2</sup> e-mail, it says: "The second instance was more
- 3 recent." It says: "The shipment was the Masters
- 4 recent large oxy 30-milligrams orders." And this was
- 5 on June 5th. And so that's, you know, a day after
- 6 the -- the exchange that we had on June 4th
- 7 internally. So we were holding these orders. We
- 8 weren't shipping them at the time because we were
- 9 trying to -- to determine, you know, determine if we
- 10 could take on the business, what we were going -- what
- 11 we were going to do, and we had asked -- according to
- 12 him, we had asked to keep that -- you know, we were
- 13 trying to have that conversation internally before we
- 14 communicated anything to the customer.
- And it looks like from this e-mail he went
- 16 ahead and moved forward with telling Masters the
- 17 discussions that we were having.
- Q. And you had asked him not to do this,
- 19 correct?
- 20 A. Well, I had said that we wanted to --
- 21 according to this, it looks like I had said we wanted
- 22 to keep the conversations internal. I don't remember
- 23 the conversation specifically, but based on his
- 24 response, that appears to be what I had said.

- 1 matter you had some concerns about his reliability
- <sup>2</sup> vis-à-vis the -- the information he was sharing with
- <sup>3</sup> his customers?
- 4 A. I --
- MR. TSAI: Object to the form.
- 6 BY THE WITNESS:
  - A. Yeah, I don't think that we can -- we can
- 8 say that based on this -- this one e-mail exchange.
- <sup>9</sup> I -- and I don't -- this -- like I said, this one
- 10 instance I do remember, but I don't have any
- 11 recollection of others.
- 12 BY MR. KAWAMOTO:
- Q. But you were certainly upset about this
- 14 instance, weren't you?
- A. I was upset, yes.
- Q. And, I mean, John Adams was Victor
- 17 Borelli's boss?
- 18 A. That's correct.
- Q. So it was -- it was of sufficient concern
- to you that you raised that with him?
- A. I think, you know, and I do remember this
- 22 conversation, this was 2008, so I would have been
- 23 29 years old at this point, and I think back on this,
- actually, because this was something that stuck with

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- Q. Okay. And you don't have any reason to
- <sup>2</sup> believe that his characterization of the second
- <sup>3</sup> instance is inaccurate?
- 4 A. Can you explain what you mean?
- 5 Q. Well, you -- do you recall asking him to
- 6 keep your con -- your internal conversations
- 7 confidential?
- 8 A. I -- I don't -- like I said, I don't
- 9 recall that, but reading his -- his response indicates
- 10 that that's what I had said.
- Q. Okay. And you don't have any reason to
- 12 believe he would be lying about that?
- A. No, because I remember -- I remember this
- 14 conversation, at least high level.
- Q. Okay. And so you had asked him to keep
- 16 information confidential and he apparently disregarded
- that request, is that fair?
- A. He went ahead and shared with the
- 19 customer, yes.
- Q. Okay. Do you recall other instances where
- 21 he did that?
- A. This one in particular stuck with me.
- 23 I -- I don't have a recollection of other occasions.
- Q. But is it fair to say that as a general

- 1 me through my career, this conversation, and I think a
- 2 lot of -- it might have just been immaturity, to be
- <sup>3</sup> honest with you.
- Q. Well, you say that this -- this
- <sup>5</sup> conversation -- or -- well, I'm sorry.
- 6 You -- your testimony is because this was
- <sup>7</sup> something that stuck with me through my career, this
- 8 conversation, so this -- this conversation stuck with
- 9 you through your career, is that correct?
- 10 A. I remember it, yes.
- 11 O. Okay.
- A. Unlike a lot of these things that we
- 13 reviewed today, where --
- 14 O. Uh-huh.
- A. -- it was -- there -- there was not a firm
- 16 recollection.
- Q. Sure. So what made this conversation
- 18 stick with you?
- A. I think because I realized -- do you
- 20 really want me -- I think because I realized the
- 21 relevance of calling someone out that -- that hard and
- 22 not having -- in front of their boss and not having a
- 23 direct conversation with them.
- 24 Q. Okay.

- A. So I think that that was a -- a miss on --
- <sup>2</sup> on my part in terms of how I handled it. And that's
- 3 something that stuck with me. And I'm sure you've had
- 4 those, too, where you've thought about things that you
- 5 could have done differently and handled differently
- 6 and it impacts how you manage those relationships
- <sup>7</sup> going forward.
- 8 Q. So what -- what sticks out at you is your
- 9 reaction to this?
- 10 A. Yeah. 100 percent.
- 11 Q. Okay.
- 12 A. Yeah. That's why I didn't really remember
- 13 the content of it, but I remembered this -- this
- 14 happening.
- Q. Okay. And, actually, looking -- looking
- at the sentences that are at the bottom of 564327 and
- <sup>17</sup> the top of 564328.
- 18 A. Uh-huh.
- Q. "When I was discussing the scenario with
- 20 Masters, I explained to them that their order size
- 21 immediately raised concerns throughout their entire
- 22 organization. They understood the rational behind
- 23 this based on their purchasing history but their bone
- 24 of contention was that they weren't getting any
  - 7
  - Page 339
- 1 direction or information about their orders. They
- 2 kept asking and probing me with more questions about
- <sup>3</sup> why customer service didn't get back to them and why
- 4 nobody could get back to them with solid answers on
- 5 their order status."
- 6 So, in response to -- to Victor sharing
- <sup>7</sup> with them these internal discussions, did Masters
- 8 complain?
- 9 A. Masters had placed their orders and we had
- 10 not shipped the orders and customer service was not
- 11 communicating to them status. So it appears that
- 12 according to this that they complained to Victor about
- 13 not having an update on what was happening with their
- 14 orders.
- Q. Do you recall why you wanted this
- 16 conversation to be -- or these conversations to be
- 17 kept confidential?
- A. Because we hadn't made a decision yet on
- 19 what we were going to do, and so until we had that, we
- 20 didn't want to communicate yea or nay to Masters on
- 21 what was happening.
- Q. And Victor as the national account manager
- <sup>23</sup> wanted to ship, didn't he?
- MR. TSAI: Object to the form.

- Go ahead.
- <sup>2</sup> BY THE WITNESS:
- A. Yeah, I can't speak to what Victor wanted
- 4 to do. It was Victor's job in sales, I was in
- 5 marketing, and so I can't speak to what he wanted to
- 6 do, but he did have an account asking where their
- 7 orders were and he -- they didn't have any answers and
- 8 he was getting a lot of pressure from -- from them to
- 9 have answers.
- 10 BY MR. KAWAMOTO:
- Q. And so would one reason for him to share
- 12 this information with Masters which prompted Masters
- to -- to, you know, start complaining be to, you know,
- put -- apply some pressure to -- to make a decision
- and ship the order?
- MR. TSAI: Object to the form.
- 17 BY THE WITNESS:
- A. Yeah, I think that's -- there is a lot of
- 19 speculation there. I can't -- I can't speak to -- to
- 20 what Victor, you know, what he did or didn't feel or
- 21 do on this.
- 22 BY MR. KAWAMOTO:
- Q. But the end result is that, you know,
- 24 putting aside the e-mails, the order did ship?

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- 1 A. Did it?
- I don't think we have any documentation
- <sup>3</sup> actually showing that the order shipped.
- 4 (WHEREUPON, a certain document was
  - marked Mallinckrodt Neely
- 6 Deposition Exhibit No. 32, for
- identification, as of 01/07/2019.)
- 8 BY THE WITNESS:
- 9 A. So this e-mail chain is from June 6th of
- 10 2008 and this e-mail chain is as of September 15,
- 11 2008.

5

- 12 BY MR. KAWAMOTO:
- Q. Yes, and if I can just read into the
- 14 record, it is MNK-T1 562745 and it is a -- an e-mail
- exchange between you and -- and Victor Borelli --
- 16 A. Um-hum.
  - Q. -- among other things, and you write to
- 18 him: "You're way too energetic about this shipping
- 19 thing."

17

- A. Um-hum.
- Q. And part of his response is, you know:
- 22 "Ship, ship, ship."
- A. Yeah.
  - Q. So previously you had indicated that

Highly Confidential - Subject to Further Confidentiality Review Page 342 Page 344 1 Victor was aggressive. 1 that relationship. 2 Do you recall that? Q. And so to some degree was there some 3 tension between the national account managers and the 3 A. I did characterize him that way in our 4 initial conversations this morning. compliance department? Q. And he was aggressive in trying to A. I can't speak to that. I wasn't part of 6 serve -- service his distributor customers, is that compliance, so I don't know if there was or wasn't 7 fair? tension there. 8 A. He advocated for his customers. Q. Did you ever observe any tension in your role as essentially the -- you know, a conduit or an 9 O. Okay. 10 A. I guess what I'm asking you, though, is information provider to compliance? 11 you asked me specifically -- now it is me that's going A. I honestly, I -- I don't -- don't 11 12 to get specific, but you asked me specifically on 12 recollect, no. 13 whether this order shipped and then you produced this 13 (WHEREUPON, a certain document was 14 document. 14 marked Mallinckrodt - Neely 15 15 Q. Yes, and, no, this document doesn't Deposition Exhibit No. 33, for <sup>16</sup> address whether that order shipped. 16 identification, as of 01/07/2019.) 17 A. Okay. That's what I thought you were --BY MR. KAWAMOTO: 18 Q. Yeah, no. I --Q. So this is an e-mail from Cathy Stewart to 19 A. Because that was the question that I had 19 Bill Ratliff and Karen Harper. You are not cc'd on 20 for you in terms of -it, but I didn't want to ask about the very top 21 Q. Okay. 21 e-mail. 22 22 A. -- you know. A. Um-hum. Q. So to -- to clarify that, this -- this 23 Q. So the top e-mail is an e-mail from Cathy 24 document doesn't indicate whether that order shipped. 24 Stewart to Bill and Karen, and she says: Page 343 Page 345 1 A. Okay. "FYI, the customer service reps all state 2 Q. I have another document, to be -- but to <sup>2</sup> that Victor will tell them anything they want to hear 3 be honest, I haven't found it, so --<sup>3</sup> just so he can get the sale...." Do you see that? A. That's okay. 4 5 -- moving on to --5 A. I do. 6 A. I mean, it's just -- it's --6 Q. Do you agree with that statement? 7 Q. -- this e-mail. A. I -- I don't know because I wasn't in 8 Yeah, yeah. customer service. 9 Q. You know, my -- my question is just 9 Q. Okay. 10 about -- about, you know, Victor Borelli and his 10 A. And this is my first time seeing this 11 aggressiveness, which I believe you indicated. document, as I was not involved in this conversation. 12 12 Q. Do you recall any concerns by anyone A. Sure. 13 Q. Do you believe he was more aggressive than regarding Victor and, you know, the accuracy or 14 other national account managers or were they kind reliability of the information he was providing in the 15 of -- did they have the same objective and -- and the 15 context of -- of --16 same -- the same, you know, approach? 16 A. I really --17 A. I think they all had very individual 17 Q. -- of products? 18 approaches to how they -- they managed their accounts. A. -- I really don't have a recollection 19 Q. But they were all focused on the around that. And like I said, this is the first time

21

22

24

recollection, no.

though, right --

A. Oh, I --

24 on their behalf, yeah, that was their job to manage

20 relationship with the distributor and including, you

A. They were -- yes, so they were there to

23 manage the relationship with the customer and advocate

know, shipping the product to them?

21

that I've seen the -- yeah, I don't have any

Q. Well, you -- you know Cathy Stewart,

1

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Q. -- you work with her?

2 A. Um-hum.

Q. Do you think that she was generally

4 reliable?

1

A. I can only speak to my interactions with

6 her, but I think, you know, when we spoke, I think

<sup>7</sup> she's -- she is a -- yeah, I think she is reliable.

Q. And she cared about the company, didn't

9 she?

10 A. Well, I think we all did. I can't speak

11 to -- to Cathy specifically.

12 (WHEREUPON, a certain document was

marked Mallinckrodt - Neely

Deposition Exhibit No. 34, for

identification, as of 01/07/2019.)

16 BY MR. KAWAMOTO:

Q. So this is an e-mail between you and

Victor Borelli and then Victor Borelli and Steven

19 Cochran.

20 A. Uh-huh.

21 O. It is MNK-T1 384139.

22 A. Uh-huh.

Q. And do you know who Mr. Cochran is or was?

24 A. I -- I do.

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1 Q. Okay. Who was he?

2 A. He was the buyer at Keysource.

Q. Okay. And so you are providing Victor

4 Borelli was chargeback information on oxy 30, aren't

5 you?

6 A. Yeah. Can you just give me an opportunity

<sup>7</sup> because it is hard to read and -- and respond. Hold

8 on just a second.

9 Okay.

Q. So this e-mail involves chargeback data or

11 chargeback information.

12 Chargeback data was considered

13 confidential at Mallinckrodt, wasn't it?

A. I -- I don't know the answer to that. I

15 don't know.

Q. So do you -- you don't have any

17 recollection as to whether Mallinckrodt was willing to

18 share its chargeback data with other market

19 participants?

A. We typically would not share competitive

21 chargeback data with customers.

Q. And so when Victor Borelli is e-mailing --

23 is forwarding this information to -- to Cochran --

A. Um-hum.

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Q. -- and he says "PS: Shhh..." --

<sup>2</sup> A. Um-hum.

Q. -- I mean, it -- that's -- I mean,

4 that's -- that's because he -- he wasn't supposed to

<sup>5</sup> be providing him with this information, was he?

6 A. I can't -- ooh -- I'm not sure. Let's see

<sup>7</sup> here.

8 Okay.

<sup>9</sup> Q. So is this another example of Mr. Borelli

o sharing information with a distributor client that he

11 shouldn't be?

MR. TSAI: Object to the form.

13 BY THE WITNESS:

A. I -- I can't -- I -- I don't know. I'm

15 not sure.

16 BY MR. KAWAMOTO:

Q. Well, this e-mail chain indicates that he

didn't ask you if he could share this, is that fair?

A. It definitely -- you know, it does

<sup>20</sup> indicate that, yes. I don't know if we had a

21 conversation on this. It -- I'm -- I don't -- I don't

recollect this.

Q. Okay. And I'm -- I'm sorry. Just to sort

<sup>24</sup> of clarify the question and answer.

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A. Yeah.

2 Q. The -- the e-mail chain does not indicate

<sup>3</sup> that he was -- that he ever asked you if he could

4 share this?

5 A. He did not, and he did not via e-mail

6 within this chain, correct.

7 Q. Okay. And you don't recall him asking you

8 in a phone conversation, do you?

9 A. I don't have a recollection of this --

10 this entire e-mail chain, so I don't recollect if

11 there was or wasn't a phone call.

Q. So thank you. You can -- you can put that

13 document aside.

14 A. Okay.

20

Q. So in terms of -- I mean, I've -- I

16 recognize that we've been -- we've been going at this

for some time, and over the course of this deposition

we've reviewed numerous documents relating to the --

19 relating to suspicious orders.

Do you recall that?

A. We have reviewed a lot of documents, yes.

Q. Okay. So in terms of your -- you were the

product manager for oxycodone from 2008 to

<sup>24</sup> January 2011, correct?

Page 350 A. Um-hum.

- Q. So that's around a -- a three-year time
- 3 period?

1

- 4 A. Okay.
- Q. Do you recall how many suspicious
- 6 orders -- suspicious order reviews that you were
- 7 involved in?
- 8 A. No, I don't recall.
- 9 Q. Okay. In terms of a rough estimate, could
- 10 it be -- would you say it's a hundred?
- A. I -- I seriously, I -- that is really
- 12 difficult for me to estimate. I can't do that.
- Q. Well. Okay, presumably it is more than,
- 14 like, 20 though, right?
- A. It would be more than 20.
- Q. Okay. Fair to say more than 50?
- A. I -- I think at this point it would be
- 18 really difficult for me to give you a good estimate.
- 19 If I managed a product for two-and-a-half years, I
- 20 think it would be really challenging given the number
- 21 of orders that are processed even within, let's say, a
- 22 given week. I think it would be really challenging
- 23 for me to -- I -- I can't estimate that for you.
- Q. But it would be a large number?

- 1 A. I don't --
- 2 Q. So --
- A. I don't -- this is all, again, eight, nine
- 4 years ago, actually farther than that because you are

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- <sup>5</sup> going back to 2008. I don't have a recollection of --
- 6 of the order monitoring port -- I don't have a
- <sup>7</sup> recollection of that activity that I can share with
- 8 you on the record that I'm definitive about. I -- I
- 9 don't.
- Q. Though my -- my question here is in terms
- 11 of your recollection, do you recall during that
- 12 three-year time period that you were the product
- manager for oxycodone --
- 14 A. Um-hum.
- Q. -- ever advising that an order not ship?
- A. And, again, I'm telling you that that was
- 17 over ten years, from -- anywhere from nine to eleven
- 18 years ago, and I don't have a firm comfort level in
  - <sup>9</sup> terms of -- I don't remember.
- Q. Okay. But this was an important component
- of your job, was it not?
- A. It was a portion of my job and oxy was one
- of the products that I managed. So it was a
- 24 component, it was important, but it was a smaller --

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- 1 A. In terms of orders that we reviewed?
- Q. Yes, in terms of orders that were being
- 3 reviewed by this -- this program?
- 4 A. I -- I -- I can't estimate, so it's hard
- 5 for me to say what, you know, what large even means,
- 6 so...
- 7 Q. Well, okay. So it's -- it's more than 20
- 8 presumably.
- 9 Is there a -- a number that you'd be
- 10 comfortable saying it was under?
- 11 A. No. Because I don't even have a
- 12 recollection of what the sheer scale of orders that we
- 13 processed on a daily basis. So for me to give you a
- 14 ballpark or an estimate on how many we reviewed would
- 15 be -- it's -- no, I can't possibly provide you with
- 16 that information.
- Q. Okay. So it could be 100, it could be
- 18 500, it could be 5,000, it could be 50,000, you don't
- 19 have any way of knowing?
- A. I don't have any way of quantifying that.
- Q. Okay. Do you recall ever advising that an
- 22 order not ship?
- A. I don't recall.
- 24 Q. Okay.

- 1 in terms of the scope of my job, this was not
- <sup>2</sup> everything that I did. And, again, it was, you know,
- <sup>3</sup> eight to ten years ago. I really don't remember.
- 4 Q. But the oxycodone product was an important
- 5 product for Mallinckrodt, I think you indicated it was
- 6 a quarter of their -- of their sales at one point?
- A. We did talk to that, yes.
- Q. Okay. And so -- and there was -- there
- 9 was clearly sensitivity by the DEA regarding the --
- 10 the abuse of this product, isn't that fair?
  - A. Was there sensitivity from the DEA?
- Q. Yes. There was clearly sensitivity by the
- DEA regarding the abuse of this product, is that fair?
  - A. Do you want me to confirm that statement?
  - Q. I'm asking you if you agree with that
- 16 statement.

11

- 17 A. There was definitely, as evidenced by the
- documents that we went through, there was a lot of
- 19 focus on it by the DEA, yes.
- Q. Okay. And so, you know, this was clearly
- 21 an important product for both you and Mallinckrodt?
- A. It was an important product, yes.
- Q. And making sure that this product didn't
- 24 end up -- or making sure that this product wasn't

1

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- 1 diverted was an important responsibility for you, was
- 2 it not?
- 3 A. I'm going to restate that this was eight
- 4 to ten years ago that this happened. You are asking
- 5 me whether or not we stopped any orders or what my
- 6 estimation is of the orders that we evaluated. I
- 7 don't have a recollection.
- 8 MR. KAWAMOTO: Okay. How much time do I have
- 9 left?
- 10 THE VIDEOGRAPHER: You are at six-forty so
- 11 20 minutes, 20 minutes left.
- MR. KAWAMOTO: Okay. Great. Why don't we take
- 13 a short break.
- THE VIDEOGRAPHER: Okay. The time is 5:40 p m.
- 15 Off the record.
- 16 (WHEREUPON, a recess was had
- from 5:40 to 5:53 p m.)
- 18 THE VIDEOGRAPHER: Okay. We are back on the
- 19 record. The time is 5:53 p.m.
- 20 BY MR. KAWAMOTO:
- Q. Okay. So, Ms. Neely, I went back and I
- 22 looked at the real-time, and I just want to make sure
- that the record is clear on this.
- You don't recall whether you did or did

- A. Potentially.
- Q. Well, when you say potentially, what --

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- 3 what -- what do you mean by that?
  - A. It could be captured in the e-mail, it
- 5 could have been a discussion that we had, so the
- 6 communication could have taken place, I'm sure, a
- 7 number of different ways.
  - Q. But there would be some written record of
- 9 you stating -- or of you objecting to the shipment of
- o an order, correct?
- 11 A. Again, I'm just going to go back to the
- 12 fact that we did have a good suspicious order
- monitoring program in place, that we were all working
- diligently to make sure that what we were shipping out
- 15 the door was for, you know, for a good -- good
- purpose. I will also reiterate the product that we
- were shipping was going to a wholesaler and to a
- 18 distributor, so we were monitoring those orders. And
- to the best of our ability, we were, you know,
- 20 adhering -- we were adhering to our program to -- to
- 21 flag suspicious orders.
- What happened beyond that, you know, when
- it got down to the -- to the customers' customer and
- then, you know, down to then the doctor prescribing to

- 1 not ever say not to ship an order of oxycodone, is
- 2 that correct?
- <sup>3</sup> A. I -- I don't know.
- 4 Q. So it's possible that in your three years
- 5 as a product manager for oxycodone for Mallinckrodt,
- 6 YOU never said don't ship an order, that's possible?
- A. I would say that we had a robust SOMs,
- 8 suspicious order monitoring program in place that we
- 9 adhered to, that we had a strong compliance team, we
- 10 all worked diligently to -- to make sure that we were
- doing the right thing as a whole.
- I cannot speak to specifics with regards
- 13 to orders and the percentage of orders that were
- 14 reviewed, the percentage that were held. I -- I can't
- 15 speak to that.
- Q. And so, I mean, it is -- it is possible
- then that in your three years as a product manager for
- oxycodone you never said, Don't ship an order, that's
- 19 possible?
- A. Since I don't have a recollection, that is
- 21 possible.
- Q. And if you did say not to stop -- or if
- 23 you did say not to ship an order, that would be
- 24 captured in an e-mail, wouldn't it?

- 1 the patient, that was so far down the supply chain
- 2 that that was definitely something that we wouldn't
- 3 have the -- especially down to the doctor and the
- 4 prescriber, we wouldn't have the visibility into.
  - I would say that when the DEA made the
- 6 statement about knowing your customers' customers and,
- 7 you know, as evidenced by the e-mails that you started
- 8 to see more so in 2010, we definitely were taking
- 9 measures to try to figure out how to do that.
- So from an overarching perspective, I feel
- very confident that we were doing the right thing. In
- 12 terms of the orders and whether or not orders were
- 13 released, whether or not orders were held,
- 14 documentation of that activity, I can't speak to that.
- 15 I -- I don't have a firm recollection of -- of the
- 16 details.
- Q. So when you were a product manager, you
- 18 tracked the overall amount of oxycodone and oxy 15 and
- 19 30 that Mallinckrodt was providing to its
- 20 distribute -- to its customers, correct?
- A. We created sales forecasts and budgets
- 22 based on actuals, so yes.
- Q. Okay. Did you ever become concerned with
- 24 the volume of oxycodone that Mallinckrodt was

1 shipping?

- 2 A. I wasn't necessarily concerned with the
- 3 volume that we were shipping. We were doing
- 4 everything within our power to monitor orders and to
- 5 comply with the DEA's requests in terms of susp --
- suspicious order monitoring.
- So it wasn't so much concern with our
- 8 shipment of orders, because I feel like we were
- adhering and doing the right thing. I did have
- 10 questions about the -- the market and the size of the
- 11 overall market and trying to wrap my arms around what
- was happening within the oxycodone market downstream,
- which was really challenging because we didn't
- really -- like I said, we didn't have the visibility
- into that -- that portion.
- 16 I think what you saw from the e-mails in
- 2010 was us trying to understand what was happening
- and trying to take measures even further than what we
- had already done with our suspicious order monitoring
- program which monitored the demand from our customer
- base which was distributors and wholesalers, but I
- 22 think you saw us digging in even further, taking it a
- 23 step further beyond what you -- some might even
- 24 perceive to be on the, you know, the onus of the
  - Page 359
- 1 manufacturer to -- to really try to understand what
- was happening in the oxycodone market.
- 3 Q. And so when you say you had questions
- 4 about the market and the size of the overall market
- 5 for oxycodone, when did you have those questions?
- 6 A. I would say that they -- we were
- <sup>7</sup> starting -- you know, so we -- we talked about IMS and
- 8 about the market data that's reported and so you could
- see year-over-year molecule growth. So you could see
- 10 what the total -- what was happening with the total
- 11 market.
- And I -- I can't remember -- I can't 12
- 13 pinpoint the time when we started to look at it. And
- 14 a lot of it started, to be honest with you, because we
- were just trying to forecast, you know, we were trying
- 16 to, as a company, trying to get a handle on what our
- forecast would be for this -- this product and we
- would use molecule growth rate for all products, not
- just oxy, to apply to that molecule to understand if
- 20 it was growing, if it was declining, and then use that
- 21 to, you know, calculate, you know, our market share
- 22 off of to -- to come up with our sales budget.
- 23 And, you know, at that point in time I
- 24 think the molecule growth rate was more like, Hey,

- 1 what's happening here, I'm trying to project. We were
- 2 trying to project, you know, what our sales would be
- and the -- and the growth rate was faster than what we
- 4 had forecasted. And I think that that led us to start
- to -- to look at things and say, Well, why is that.
- And -- and then, you know, and again seeing the
- activity in 2010.
- 8 As to when that initial, like, thought
- occurred, I -- I can't remember that, and I -- I would
- tell you if I could, but it was definitely -- it was
- something that evolved over the course of time with us
- as a company in terms of understanding, you know, like
- I said, we adhered to the suspicious order monitoring
- program that we had put in place, we worked with the
- DEA, we were doing everything that we were supposed to
- 16 be doing, but this was something that it took a while
- to put all of the pieces together on in terms of what
- was happening within the total market and then what
- was happening with our -- our customer base.
- 20 And I would say it -- it took time to --
- to finally see what the big -- the whole -- all of
- these pieces together, what they meant. And I think
- you see that in 2010. And I remember -- that's the
- part that I remember is in 2010 seeing -- putting it
- 1 all together, starting to see what was truly, you
  - 2 know, happening and taking action. And that's --
  - that's the part that has stuck with me since I left
  - 4 the company. I feel very strongly that we as a
  - 5 company did what we could and adhered to what was
  - 6 expected from the DEA at the time to -- to do the
  - 7 right thing with this -- with this molecule, with --

  - 8 with all of our -- all of our opioids.
  - Q. And so when you say that you finally saw
  - 10 the -- the -- the big or the whole pieces put
  - 11 together, which was in 2010, what that whole picture
  - was was that Mallinckrodt's products were being
  - diverted downstream, was it not?
  - 14 A. I can't --
  - 15 MR. TSAI: Object to the form.
  - 16 BY THE WITNESS:
  - 17 A. Yeah, and I can't speak to if
  - Mallinckrodt's products were being it diverted or --
  - or not downstream. I -- I don't know that because I
  - don't know that there was ever a direct tie to -- I
  - 21 don't know -- I don't know that.
  - 22 But what I can say is from a big picture
  - perspective, the oxy market had grown and it caused us
  - 24 to -- to dig into it more and whenever we did we

- 1 started to identify the issues with the sales into
- <sup>2</sup> Florida, the DEA was, you know, working very closely
- 3 with Karen Harper, and we -- when we finally started
- 4 to put it together, we realized that we shouldn't be
- 5 selling to particular customers and we made that
- 6 decision not to.
- 7 I -- I -- I've just -- it's challenging
- 8 for me to sit here today, and I -- and I'm happy to go
- 9 through all of these e-mails with you and talk to
- 10 them, but it is challenging for me to see where we did
- 11 anything wrong. I mean, we -- we were trying to
- 12 adhere to the -- not trying. We were adhering to what
- 13 the DEA requested from us and we were putting together
- 14 programs, you know, and as you can see in the guidance
- 15 that you provided to me from the DEA, they didn't give
- 16 specific instructions on how to -- how to do this, you
- 17 know. There wasn't -- they -- they gave us high level
- 18 components on how to identify a suspicious order, but
- 19 they never gave us like -- they basically left it to
- 20 the manufacturers. There was no one system that all
- 21 manufacturers used to monitor, you know, suspicious
- 22 orders. So it was up to us as a company to -- to try
- 23 to determine how to build out the system. And I think
- 24 what you've seen is that we worked really hard to do

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  - the wholesaler and they were in turn shipping onto the
     pharmacies. And so when we started digging into that,
  - 3 that's when we started to put the pieces together, but
  - 4 I -- yeah.
  - <sup>5</sup> Q. Well, you -- would you agree that sitting
  - 6 here today there is an opioid crisis in this country?
    - A. I think that you've asked me that question
  - 8 already and it's on the record for my response.
  - 9 Q. And please refresh my memory then. What
  - is your response, would you agree?
  - A. I said that I wasn't sure. I -- I don't
  - 12 know if there is truly an opioid crisis. And I don't
  - 13 know.
  - Q. So you've put together all of the data,
  - you dig into the data in 2010, you assemble all of the
  - 16 pieces of the puzzle, but as you are sitting here,
  - 17 you're -- you -- you don't actually know whether there
  - 18 is a problem with opioid abuse in the United States?
  - .9 A. I've been so far removed from the
  - situation. I mean, this was back, you know, in my
  - 21 last -- my last month at Mallinckrodt was in January
  - of 2011 and I haven't worked in the opioid industry
  - 23 since then.
  - What I can tell you as far as a company,

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- 1 that and to -- to adhere to it. So I -- I don't know.
- <sup>2</sup> I don't know what else to say.
- 3 BY MR. KAWAMOTO:
- 4 Q. Well, based on the growth rate for
- 5 oxycodone, you clearly had questions about that growth
- 6 rate, correct?
- 7 A. We --
- 8 Q. That's -- that's what you --
- 9 A. -- we --
- 10 Q. -- testified to previously?
- 11 A. We were trying to understand why the
- 12 market was growing that fast, yes.
- Q. And was one of the questions whether this
- 14 growth rate was reflective of diversion and medically
- 15 inappropriate uses?
- A. No, I don't think that that was really --
- in terms of when we were first seeing the growth rate,
- 18 I don't think that that was so much on the -- on the
- 19 radar, at least for us in terms of that being -- that
- 20 being a driver of the molecular growth rate. I will
- 21 say that 2010 when we started to dig into the data
- even more, into the data and we were being asked to
- 23 know our customer's customer, because you have to
- understand, we were shipping into the distributor and

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  which is what we are here to talk about today, is what
- 2 Mallinckrodt did do or didn't do back in the timeframe
- 3 that I was there, we did everything to the best of our
- 4 ability to -- to address -- to -- and to -- what's the
- 5 right word for me, what am I trying to say here -- to
- 6 -- to address what the DEA was sharing with us, which
- 7 at the time was sales into the State of Florida and
- 8 distributors who were selling to the State of Florida
- 9 in a disproportionate amount. And so we as a company
- 10 did do that and we took the steps that we needed to do
- 11 as a company to at least control the piece that we had
- 12 control over.

- Q. Well, but you weren't in the compliance
- 14 department, correct?
- 15 A. I was not in the compliance department.
- Q. And you weren't in the sales department?
  - A. I was in the marketing department.
- Q. You were in the marketing department, so
- 19 you dealt with data.
- So you don't -- you don't know that the
- DEA only talked to Mallinckrodt about the State of
- 22 Florida, right?
- A. I -- I don't know that. I think that so
- 24 much of your questioning was around the State of

- 1 Florida today and that's why I specifically noted it
- <sup>2</sup> in my conversation just now with you, if we want to
- 3 call this a conversation.
- 4 Q. Okay. But you don't -- you -- you don't
- 5 know what the DEA was telling Mallinckrodt regarding
- 6 opioids generally or other jurisdictions where it had
- 7 concerns?
- 8 A. I can only address what I knew from my
- 9 portion within marketing. I saw all of our internal
- 10 teams working strongly together to try, you know,
- 11 to -- to make sure that I provided the right data, to
- 12 make sure that we were analyzing it, working closely
- 13 with Karen Harper who was, you know, the head of
- 14 compliance to ensure that we were meeting all -- you
- 15 know, being responsible as a company and ensuring that
- 16 we were being responsible with the product that we
- were shipping out the door.
- Q. But when you say that Mallinckrodt did
- 19 everything it could, you are referring to your
- 20 department and from a marketing and data standpoint,
- 21 is that -- is that fair?
- A. I'm -- I'm speaking from a marketing
- 23 perspective, but I'm also speaking from what I was
- 24 able to observe during my time there. We had a

- 1 over the distributors selling to -- to pharmacies that
- 2 you -- you qualify potentially as pill mills earlier,
- 3 but what we did have control over is who we sold the
- 4 product to. And if we identified them as a customer
- 5 who was problematic, then we made that decision which
- 6 obviously happened in the fall of 2010 to not sell to
- 7 them.

8

- So I think that we don't know what product
- 9 was or wasn't diverted in the market, but of the piece
- that we had control over within the supply chain, we
- did take the actions that we could to -- to be
- 12 responsible in terms of distribution of our product.
- Q. Are you aware that Mallinckrodt entered
- 14 into a settlement agreement with the DEA or a
- 15 Memorandum of -- of Understanding with the DEA?
  - A. I am not familiar with that. I have not
- 17 been with the company, again, for the past seven
- 18 years, so, no, I'm not familiar with that.
- MR. KAWAMOTO: How much time do I have?
- THE VIDEOGRAPHER: You are at four minutes.
- 21 So --

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- 22 MR. KAWAMOTO: Okay.
- THE VIDEOGRAPHER: -- six-fifty-six right now.
- MR. KAWAMOTO: Okay. So I'm -- I'm done.

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- 1 susp -- suspicious order monitoring program that we
- <sup>2</sup> adhered to. Karen Harper was diligent and her team
- 3 was diligent in terms of adhering to that, making
- 4 improvements, figuring out how we could do better. I
- <sup>5</sup> witnessed that. And so -- so as an overarching
- 6 comment, I would say that the -- the company, yes, did
- <sup>7</sup> everything it could to ensure responsibility within
- 8 the marketplace.
- 9 Q. But you have no idea how many Mallinckrodt
- 10 products were diverted by downstream customers?
- 11 A. Do you?
- MR. TSAI: Object to the form.
- 13 BY MR. KAWAMOTO:
- Q. Well, my question is to you, do you
- 15 have --
- A. We have no way of knowing that. There is
- absolutely no way of knowing that. That is so far
- 18 down the stream. I mean, you've got -- you've got
- 19 doctors who are prescribing to patients and we don't
- 20 know -- we don't know of those patients who -- no,
- 21 there is no way to know.
- But the part that we had control over --
- 23 so we didn't have control over the doctors writing the
- 24 prescriptions, we didn't have control, necessarily,

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- MR. TSAI: Okay. We are done.
- 2 THE VIDEOGRAPHER: Should we go off the record?
- 3 MR. TSAI: Yes.
- 4 THE VIDEOGRAPHER: Okay. The time is 6 --
- 5 6:09 p.m. Going off the record.
- 6 (Time Noted: 6:09 p m.)
- 7 FURTHER DEPONENT SAITH NOT.
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1	REPORTER'S CERTIFICATE	1	DEPOSITION ERRATA SHEET	
2		2	Page No Line No Change to:	
3	I, JULIANA F. ZAJICEK, C.S.R. No. 84-2604,	3		
	a Certified Shorthand Reporter, do hereby certify:		Reason for change:	
4	1	1		
5	That previous to the commencement of the	5	Page No Line No Change to:	
6	examination of the witness herein, the witness was	6		
7	duly sworn to testify the whole truth concerning the	7	Reason for change:	
8	matters herein;	8	Page No Line No Change to:	
9	That the foregoing deposition transcript	9		
10	was reported stenographically by me, was thereafter	10	Reason for change:	
			Page No. Line No. Change to:	
11	reduced to typewriting under my personal direction and			
12	constitutes a true record of the testimony given and	12		
13	the proceedings had;	13	Reason for change:	
14	That the said deposition was taken before	14	Page NoLine NoChange to:	
15	me at the time and place specified;	15		
16	That I am not a relative or employee or	16	Reason for change:	
17	attorney or counsel, nor a relative or employee of		Page No. Line No. Change to:	
18	such attorney or counsel for any of the parties	18		
	• • •			
19	hereto, nor interested directly or indirectly in the		Reason for change:	
20	outcome of this action.	20	Page NoLine NoChange to:	
21	IN WITNESS WHEREOF, I do hereunto set my	21		
22	hand on this 11th day of January, 2019.	22	Reason for change:	
23		23	SIGNATURE:DATE:	
24	JULIANA F. ZAJICEK, Certified Reporter	24	KATE NEELY	
	, 1			
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